How Every Library Can Use Web GIS





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Library/University of Western
Ontario



Why are we here today?

Upgrading Skills to Include Web Mapping 2.0 Technology

- GIS technology is all around us. Library users are using it. It's time for library staff to use it too
- An introduction to Web GIS Resources
- Introduction to Visual/Spatial Literacy
- How are Library Staff using GIS?
- The importance of GIS training for library staff



Web 2.0 and Social Networking Technology

- Libraries are using social networking technology to connect with students
- •Curtis Rogers (2009) conducted a survey of American library staff members to determine the variety of Web 2.0 and social networking sites utilized to promote library services and programs.
- Among the highest ranked were Facebook (71.4%), Flickr (49.6%), and Blogs (47.4%), followed by Twitter and Meebo (36.1%) and YouTube (35.3%). The survey did not include mapping based Web 2.0 applications, which was found to be a common omission among surveys studied.

Facebook: 400 million users

Flicker: 27 million users

Twitter: 105 million users

YouTube: 258 million users

Google Earth: Over 600 million users

Google Maps: Even more!



Are Libraries Using Mapping Products?

Eva Dodsworth and Andrew Nicholson, 2011, "Google Earth Usage in Academic Libraries" survey, (January, 2011, unpublished).
-Over 80 responses, US and Canada

- 45% use Google Mapping Products on a weekly bases (27% use them more than 3 times a week)
- 82% (58) used these products to answer research questions
- 61% (43) used these products for creating or accessing a finding aid tool
- 56% (40) for instruction purposes
- 27% for promotion/marketing
- 20% (14) have used them for project work such as georeferencing imagery, for use in webpages and for training purposes



Concepts to think about throughout this session

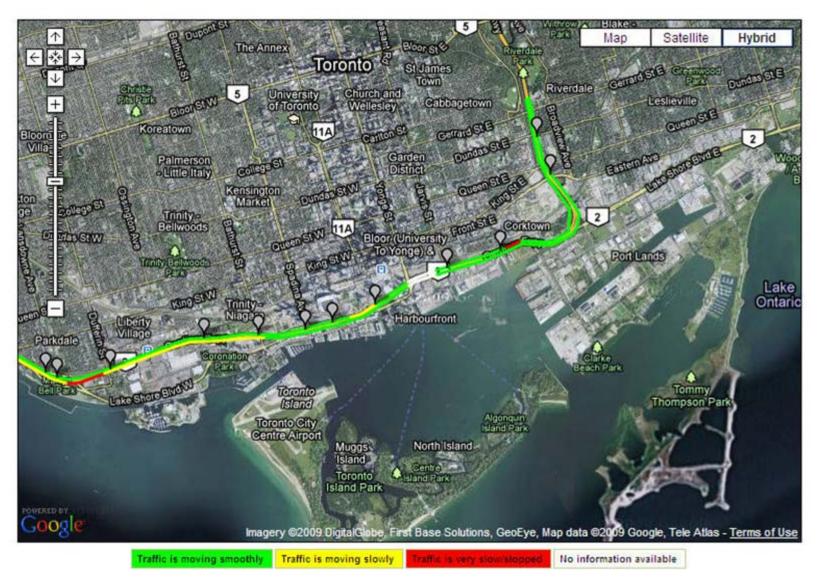
- How can these tools be used in your library?
- •Are there opportunities to embed this technology into the course curriculum?
- Can you utilize this technology to outreach to library users?
- •Can you utilize this technology to promote or deliver library services and resources?



Objective Number One: Geographical Awareness

GIS is Everywhere!

Everyday information is becoming widely presented in map form

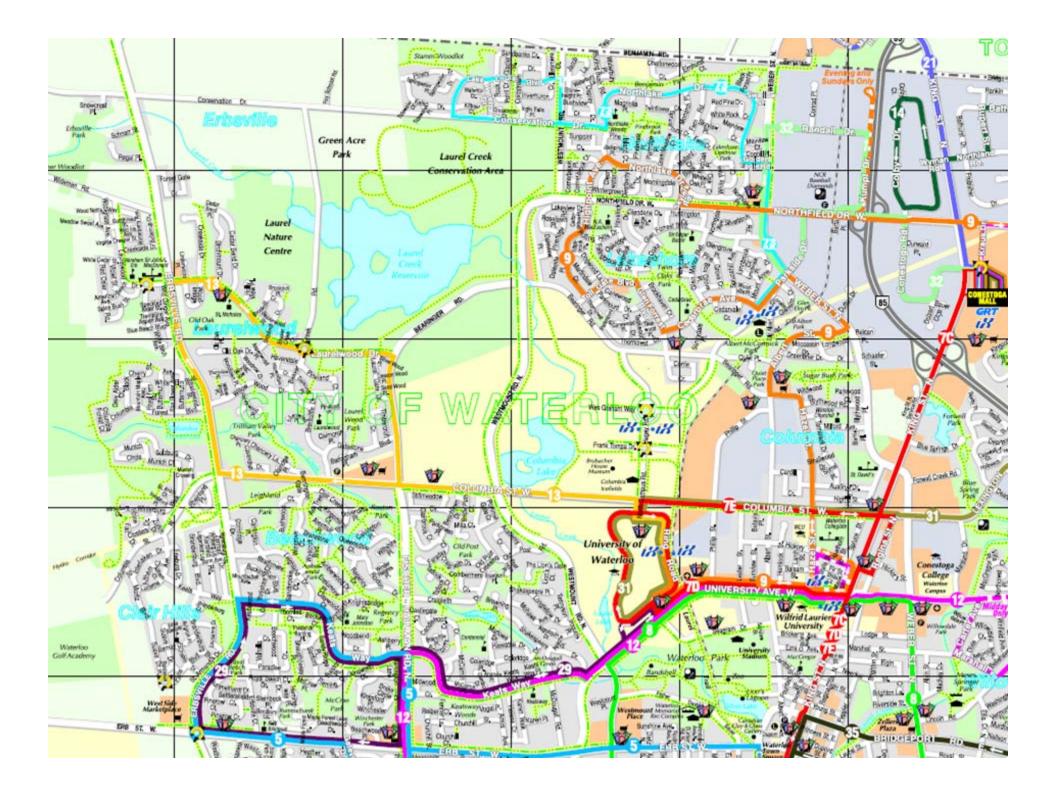


Traffic Flows

Flight Tracker



fboweb.com



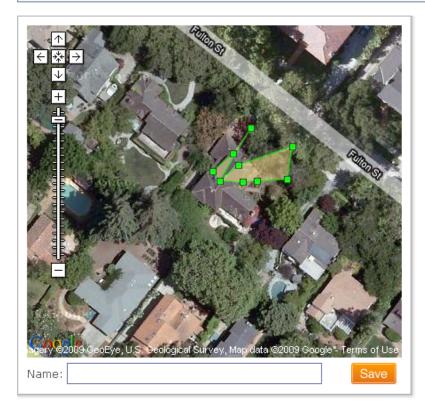


Home Get Solar Estimate Created RoofRays Solar Guide Widget Mass Modeling

Address: Go

Create Solar Array 2 Current Electric Costs 3 Financial Analysis 4 Free Estimate

Next >



How-to Create Your First Array

1. Locate Your Property

- > Use the Address Search above
- Then drag the map and zoom in/out until you're above the property

2. Click Corners of Roof

- Click a point to create the first corner.
- Continue to click other corners to form your array
- When finished, re-click the first corner to close it off.



3. Determine Orientation

Drag the end of the red slope line to the bottom of the roof. (For flat roofs - leave at due south)

4. Select Roof Pitch or Tilt

Suesstimate your pitch using the slider - mid 20 degrees in typical

24	111

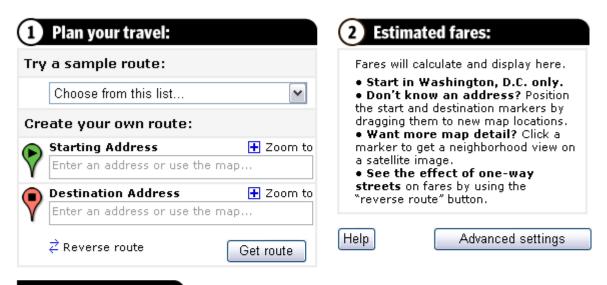
Make a mistake? No problem...

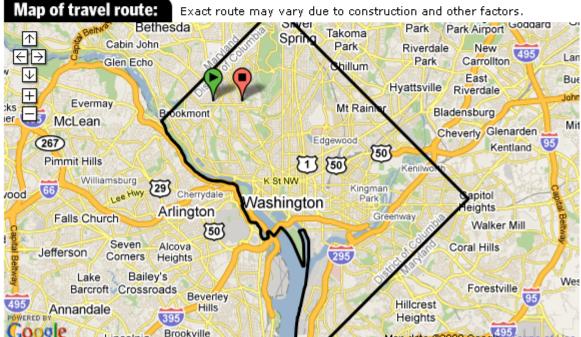


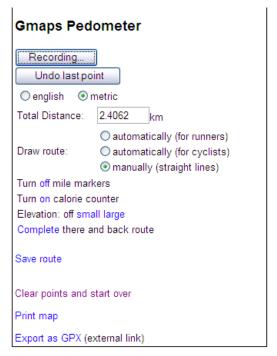
Segment	Potential	Power per Sq. Ft.	Area	Orientation	Total Peak Power	Delete	Calculate	
	92%	12.03 Watts DC	988 Sq. Ft	?	11894.44 Watts DC	8	✓	Г

District Taxi Fare Estimator

The estimator will help you determine your metered cab fare in Washington, D.C. You may choose one of our sample routes, or try your own by entering starting and destination addresses, or by dragging the green and red map markers. Remember, these are estimates. Actual fares will vary, depending upon exact route and how much time is spent stopped or slowed in congested traffic. **Rates effective December 4, 2008.**





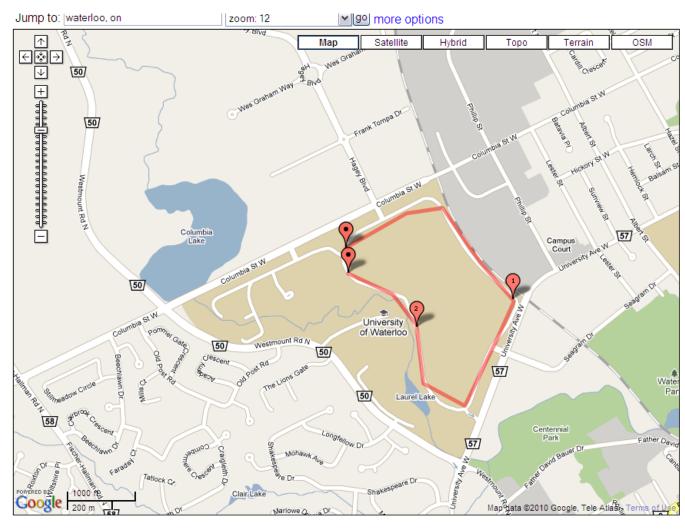


Message Board (Mileposts) | Support | FAQ | About | Usage Instructions | Acknowledgements | Change History (All links open in a new window)

NEW feature: Open Street Map overlay!

Find out why your friendly neighborhood map nerd is excited about this!

Been there, done that, bought the shirt. Shop the new gmap-pedometer t-shirt shop.



http://www.gmap-pedometer.com/

http://maps.tctrail.ca/index.jsp# Trans Canada Trail



password sign forgot password? stay signed in

How It Works



Activities this month: 8



View Profile

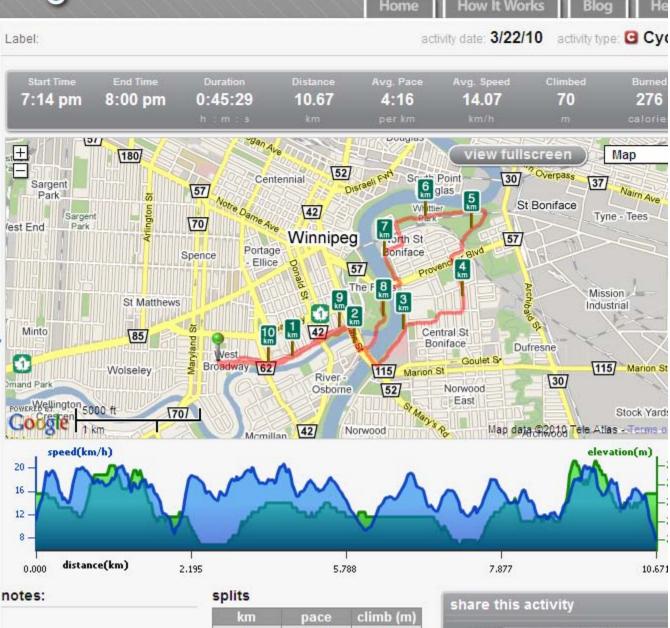


View Activities



Public Activity History

Mar	arch		2010 ▼
•	3/24/10	8:48 am	4.85 km
R	3/23/10	8:17 pm	3.53 km
G	3/22/10	7:14 pm	10.67 km
B	3/22/10	4:56 pm	6.02 km
R	3/20/10	4:18 pm	4.39 km
B	3/18/10	3:30 pm	4.46 km
B	3/17/10	3:54 pm	3.48 km
•	3/16/10	3:48 pm	3.63 km



Gallery View Map View Search Results \$12,500,000 St. Jacobs Aerial Labels \$629,900 MLS® X1575308 MLS® 1011437 4 Beds, 9 Baths 2 + 1 Beds, 2 Baths z 36 KRAFT DR. WATERLOO 12 WEST HILL DRIVE, WATERLOO SOTHEBY'S 85 INTERNATIONAL REALTY RE/MAX TWIN CITY 15 REALTY INC. Brokerage, CANADA, BROKERAGE Independently Owned More Information and Operated Connestod Phys More Information Kiwanis Park \$639,900 Benjamin Rd Northfield Dr W Weber STN MLS® 0944069 Kraft Dr 4 + 1 Beds, 4 Baths 569 HEMINGWAY PLACE. 57 Bearinger Rd WATERLOO Bechtel 20 RE/MAX SOLID GOLD Bridge S Park King 85 Congrega REALTY (II) LTD. Brokerage, 5 9 Independently Owned and Operated 59 7 9 Waterloo More Information 55 \$639,900 Keek May MLS® 1014557 Kitchener 2 Beds, 3 Baths 35 INVERNESS DRIVE, KITCHENER 55 C M A REALTY LTD... 58 BROKERAGE and Train More Information d W Queen's Br.

Commercial Properties

Refine

Looking For

Residential

Price Range

Building Type

No Preference

600,000

Beds

Any

Style

Апу

Storeys

MA/C

✓ Pool

Price

Refine Your Search

Open House Only

✓ For Sale For Rent

✓ Any

Unlimited

Baths

View

Garage Fireplace

Show new listings only:

Sort results by

No Prefere M

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Waterfront

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International Properties

▶ REALTORS Care®

▶ How REALTORS® Help

▶ REALTOR® Code Of Ethics

\$675,000 MLS® 1011369

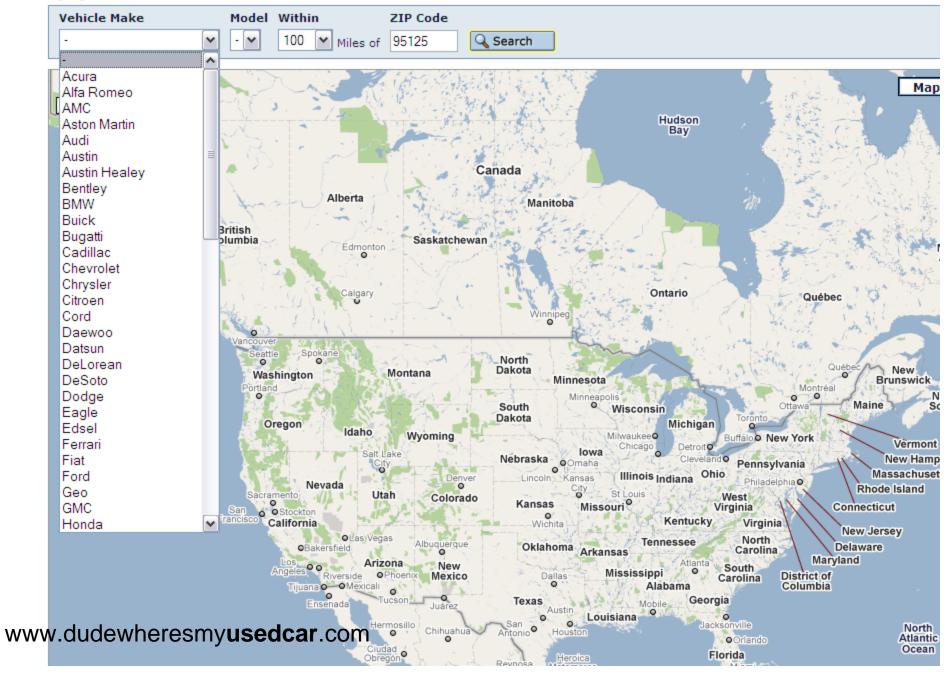
Contact Us Français

News

Sellers Info

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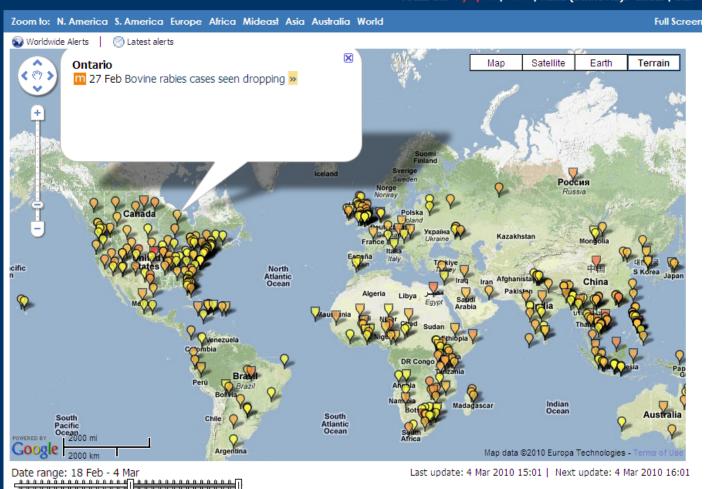






糕 English | ■Español | ■ Français | ■ Português | ■ Русский | ■中文 | ■ 中文 | しまいます | Mobile | About | Twitter | Blog | Donate | Store | Feedback | Outbreaks Near Me (Mobile) | Focus on: Olympics | Haiti | H1N1 (Swine Flu): Global | U.S.





look up + report alerts city maps resources about faq blog

Toronto

Toronto has 2270 bed bug reports.

See recent reports for Toronto.

Click on any point in the map to see a neighborhood map, or use one of the search boxes below:

Hotel name:	Check Hotel
Street Address:	Check Address

Bed Bugs Biting? www.heatngopestcontrol.com

Get rid of them. Fast and effective Bed bugs will stay dead. Guaranteed

Toronto Bed Bugs torontobedbugs.com

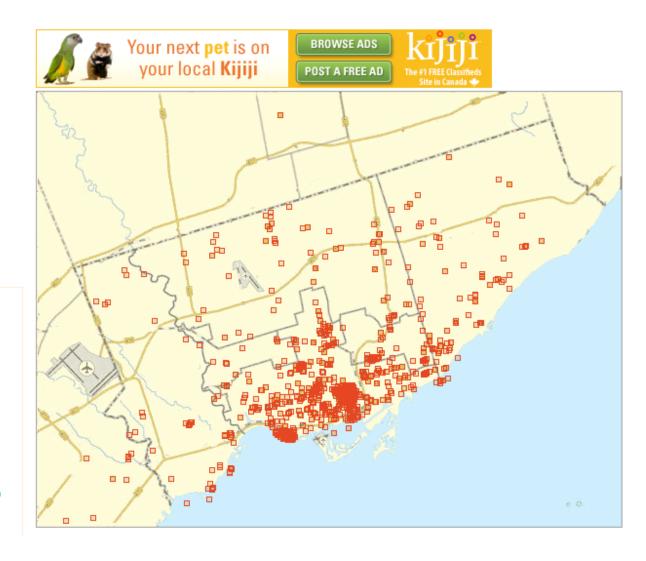
Toronto Bed Bug Extermination Call Now 416-628-4803

Hotel Bed Bug www.webcrawler.com

Search multiple engines for hotel bed bug

Bed Bug Protectors www.BedBugMattressCoverStore.com

Protect your mattress, pillows & comforters. On Sale Now.





Web 2.0 and the Neogeographer

- •You don't need to be a professional cartographer to create a map
- •You don't need to be a programmer to create a mapping application

Neogeography: Essentially, Neogeography is about people using and creating their own maps, on their own terms and by combining elements of an existing toolset. *Andrew Turner, 2007*.

Also known as Citizen Mapping



Citizen Mapping Projects

- Urban Forest Map: http://www.urbanforestmap.org/map/
- Open Street Map: openstreetmap.org



Search for species

All trees

Examples: Monterey Pine or Cupressus macrocarpa

Location

near

San Francisco, CA

Examples: 210 Columbus Ave, North Beach, 94133

Search San Francisco

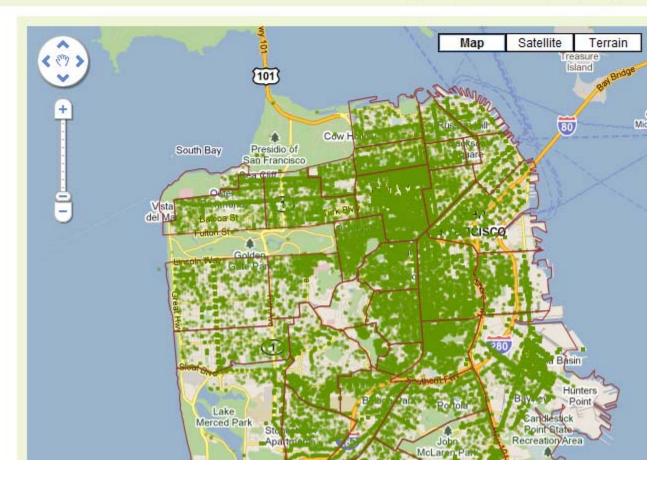
Show advanced filters

0 trees selected | Add a tree!

Export options: KML CSV Shapefile

Yearly Eco Impact

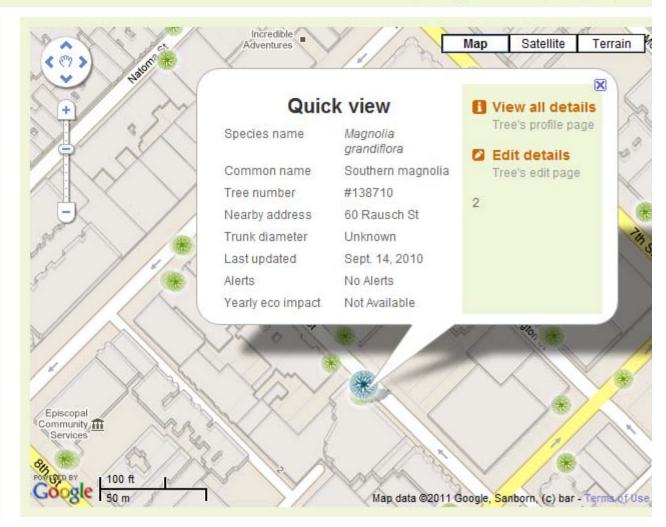
Selected trees in ..

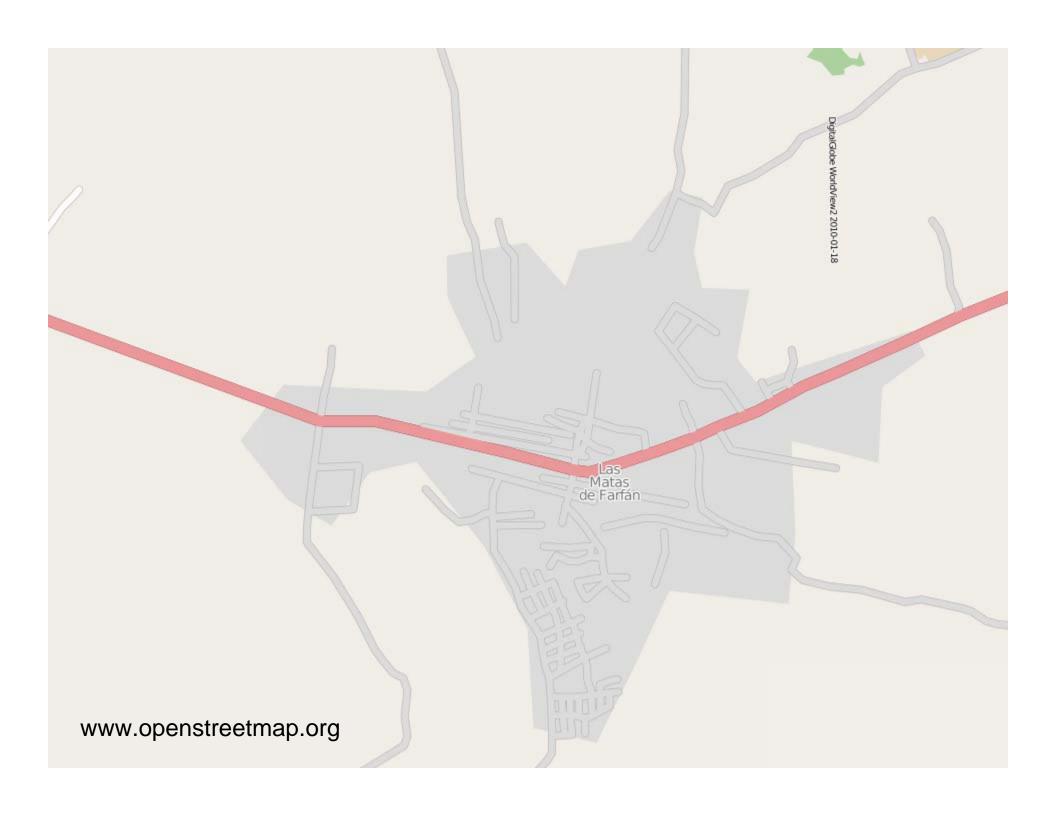


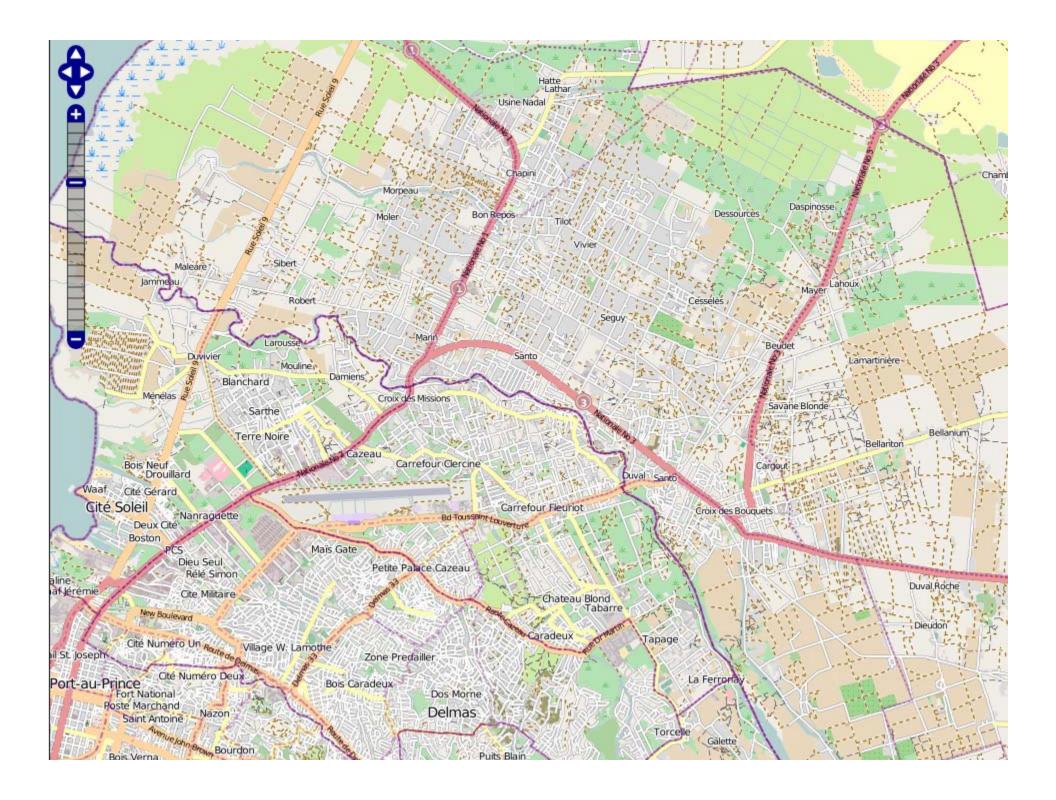
Export options: KML CSV Shapefile

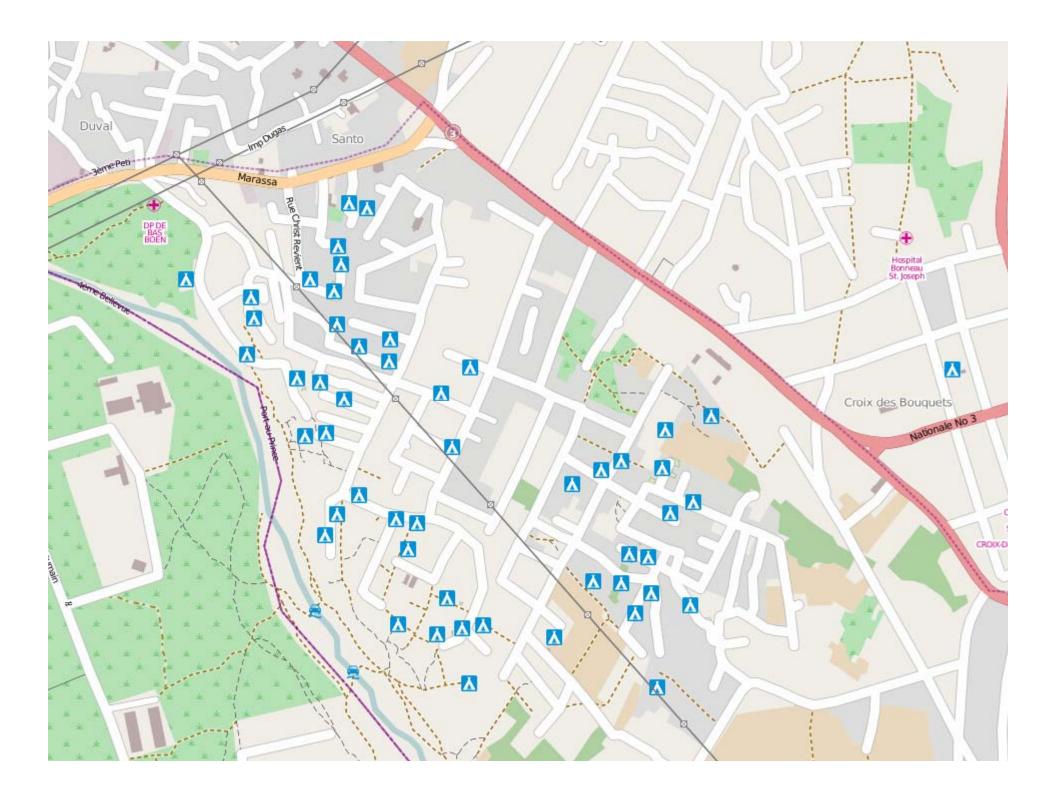
Yearly Eco Impact

Selected trees in ..



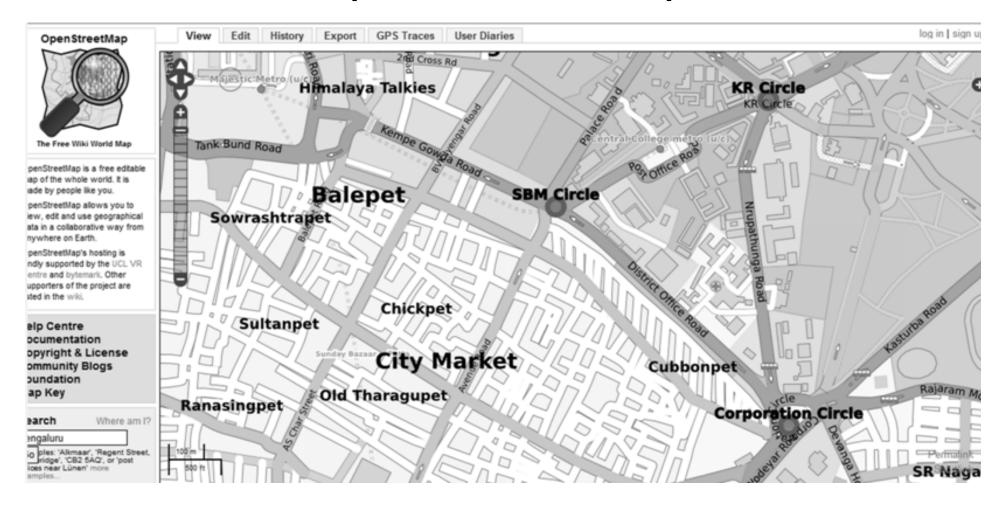






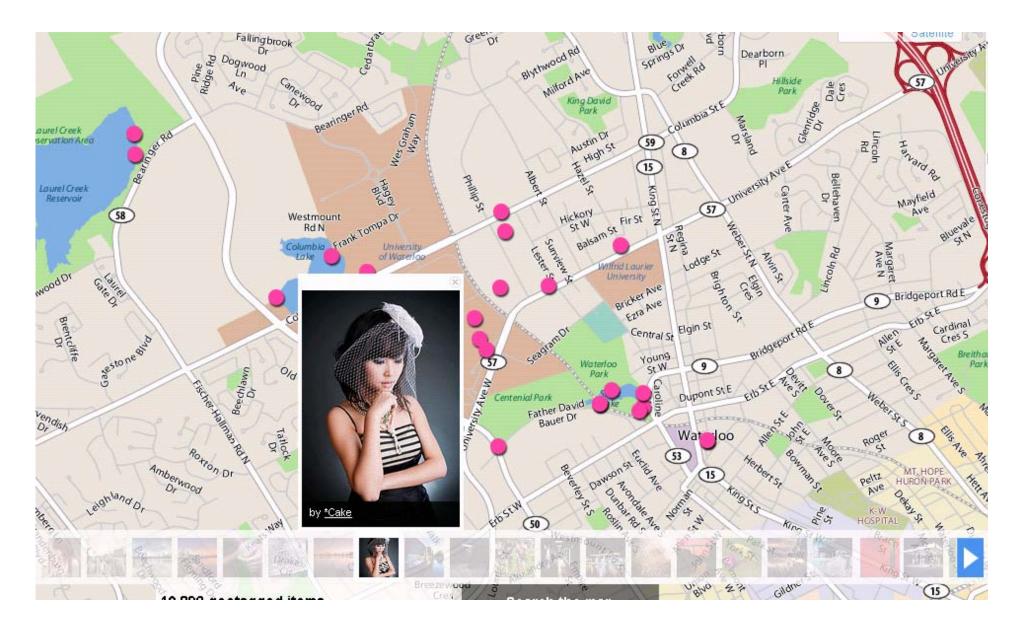
OpenStreetMap vs Google Maps

OpenStreetMap



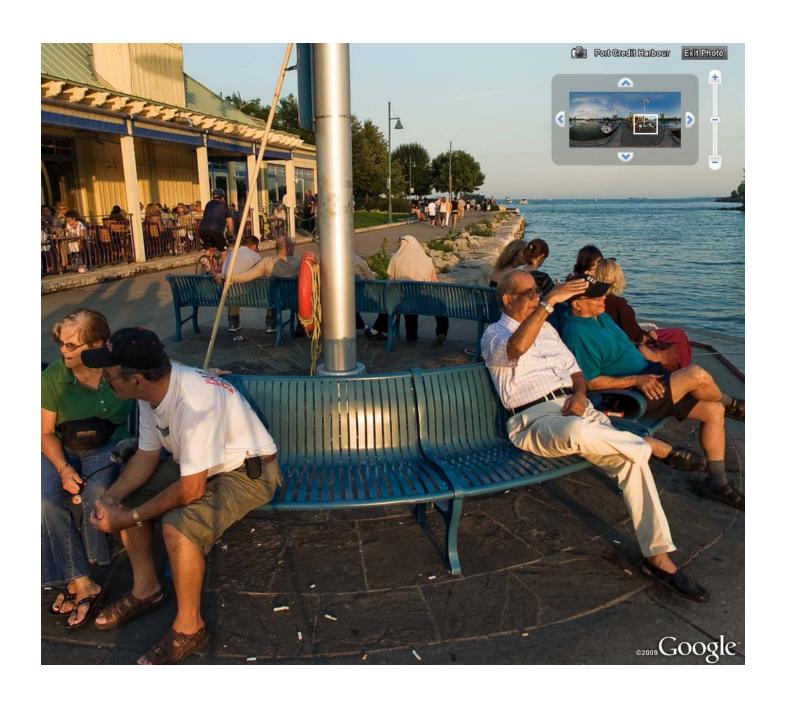
Google Maps





Search for photos spatially

Google Earth 360 photos





Our interest in locations is providing much more than a spot on the map :

- -It has increased our awareness of the world outside our doorstep
- -It has validated the benefits and ease of sharing information
- -It has brought communities with same interests together





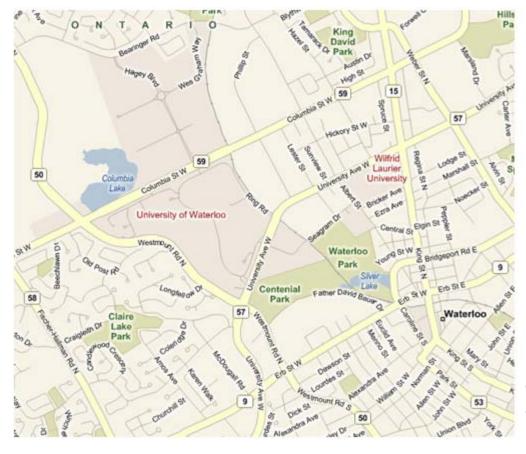
We are interested in locations!

- Our whereabouts GPS chips
- Geographical settings of novels, location of news events
- Location stamping (geo-tagging) vacations (Flikr) and events (blogs, Facebook)



Visual Literacy

Map reading and map writing are lifelong literacy skills.





-Know how to communicate with maps -Know that maps exist and where



- •We are expected to have map literacy skills.
 - •Read a map
 - •Create a map
- Society is communicating information in a map format
- To tell a story
- To find patterns
- To find solutions
- •To make information clearer



Objective Number Two: Geospatial Literacy Skills

- •As library professionals, it is expected that we have developed the visual/mapping literacy skills that our students, faculty and other library users are fluent in
- •Well rehearsed in seeing mapping opportunities to communicate information
- •Able to point students and faculty to the right resources
- •An increase in geographical interest!
 - more faculty are incorporating maps into their courses
 - cross-discipline interests in mapping
 - wider interest in GIS some people want to go beyond online mapping tools
 - wider interest in GIS-related workshops; wider interest in Map Library Services



Map Literacy on Campus

 How are students and faculty using maps and online mapping resources?



Google Earth

Source for information on land and people

- Archaeological information
- Social and cultural information
- Urban and commercial development
- Geographical information
- Natural disasters and restoration
- Mapping! Simple and advanced
- Georeferencing photos and maps higher resolution or historical
- 3-D Model building Sketchup



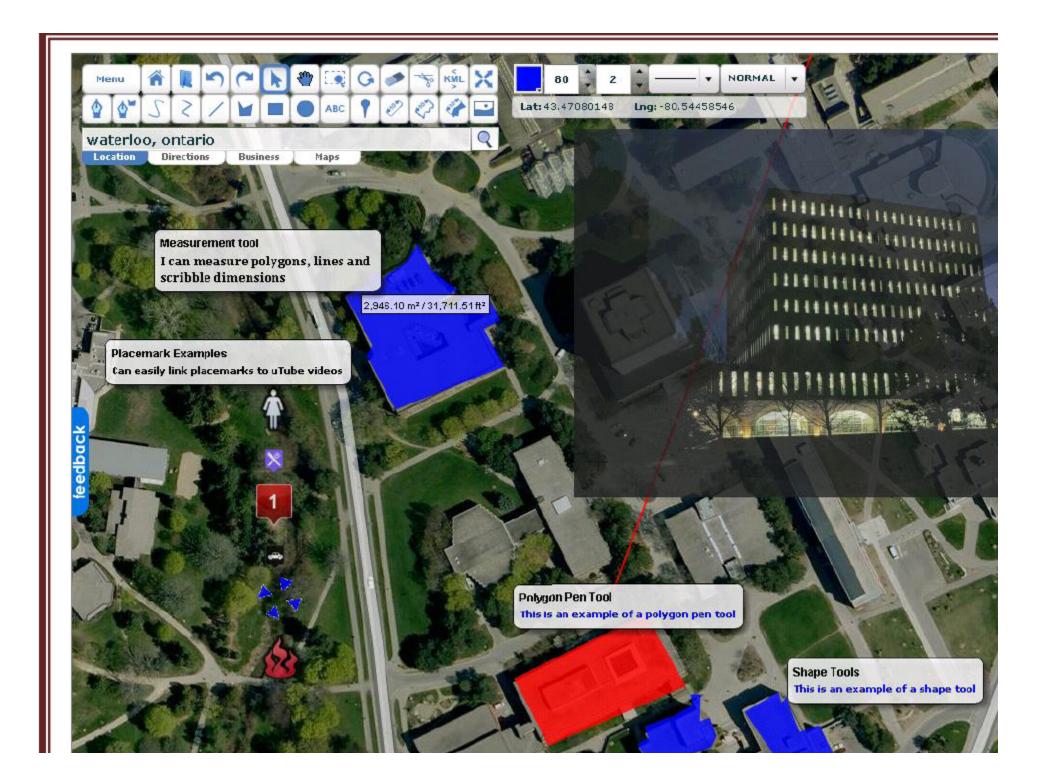
Mapping Tabular Information

- People are interested in mapping addresses, survey results, and points of interests
- Quite popular with the social sciences mapping the location of respondents
- Excellent product Google Fusion allows you to paste your Excel table with address information into the online program and it instantly creates latitude and longitude coordinates for each address in your table.
- You can then view your address 'points' in Google Earth, Google Maps, or import your updated Excel table into a GIS program for further analysis



Creating mashups

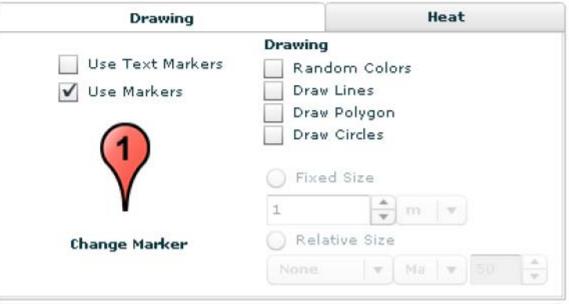
- We often use other people's mashups, but we can all easily create our own!
- Scribblemaps.com
 - Can scribble, add markers, paths (streets, trails, etc), add tables, add images, add GIS files, add KML! Imbed map into other applications using widgets
- Google Maps, Bing Maps



First row is header

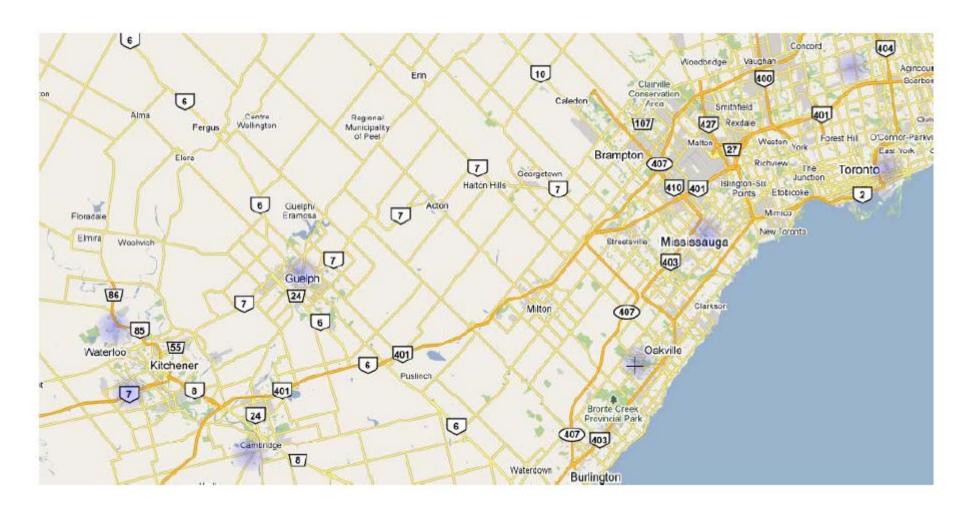
Row	F1	F2	F3	F4	F5	F6	F7	F8	F9	
0	Address	City	Province	PostalCo	Name	Phone Nu	WalkDog	Hours_W	Use_leas	•
1	1250 Mis	Mississau	Ontario	L5A 3R6	John Smi	(518) 86	Υ	7	n	
2	218 Rive	Toronto	Ontario	M4K 1C5	Sarah Wi	(716) 68	Υ	16	У	=
3	1043 Sky	Oakville	Ontario	L6M 3L2	Robert H	(516) 24	Υ	4	n	
4	79 Pineh	Kitchener	Ontario	N2N 3J9	Melanie F	(631) 42	Υ	1	n	
5	111 Woo	Cambridg	Ontario	N1S 2A2	Stephani	(315) 42	Υ	5	У	ľ
6	47 Coppe	Kingston	Ontario	K7M 1M3	Sheila Br	(718) 47	Υ	10	У	ı
7	525 Park	Waterloo	Ontario	N2L 4X7	Mark Stra	(585) 42	Y	8	n	





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Add To Map



http://www.lib.uwaterloo.ca/locations/umd/digital/Toronto_2009_vector.html

Interactive Mapping

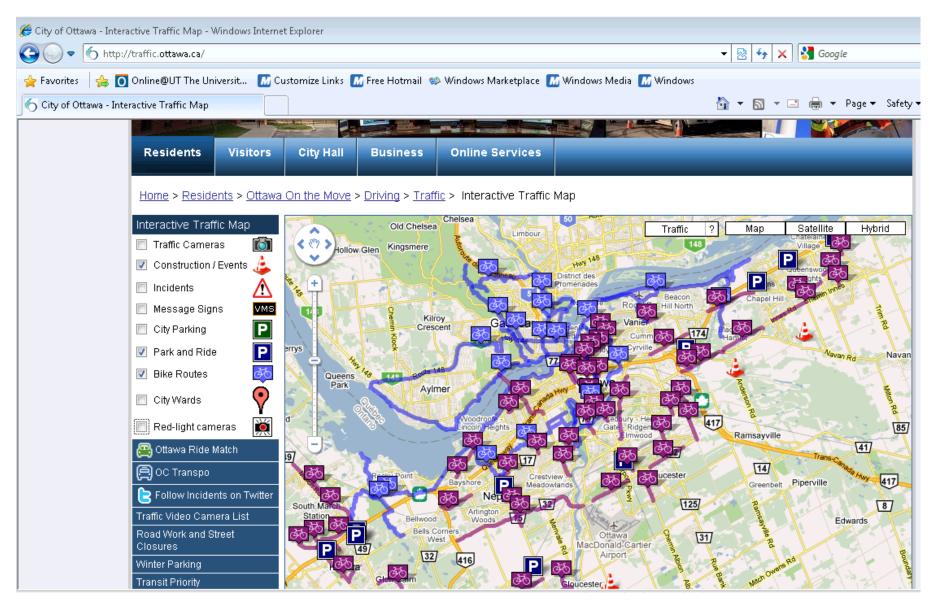
- Government resources available freely online
 - Municipal information (neighbourhood level)
 - Provincial/State level projects (Parks, Soil Surveys, Topography)
 - National Level projects (Census)

Municipal Mapping

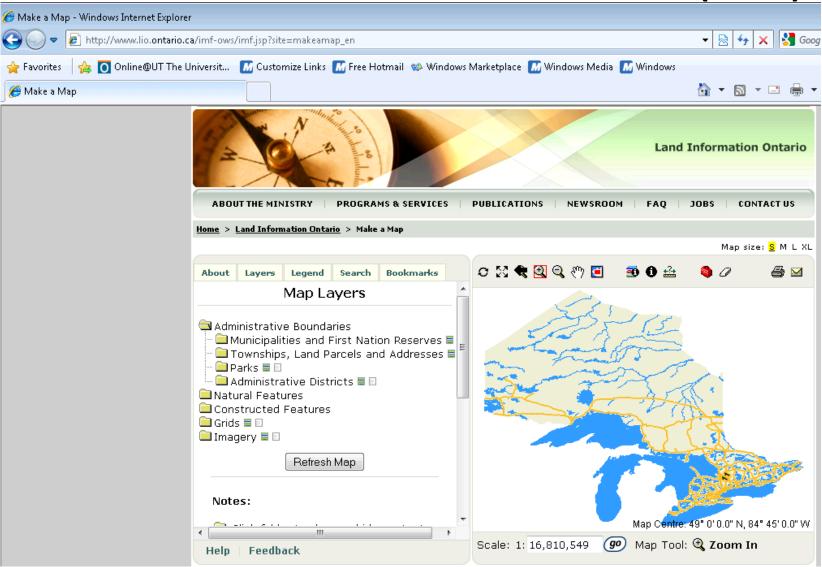
City of Ottawa eMap: http://ottawa.ca/residents/emaps/index_en.html

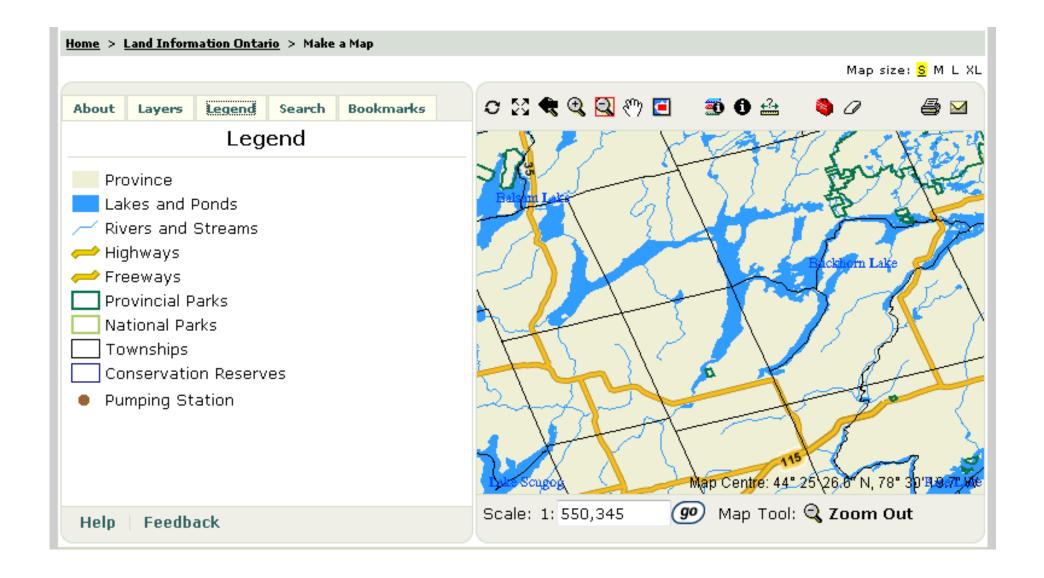


City of Ottawa Interactive Traffic Map



Land Information Ontario (LIO)







Historical Mapping

- People across several disciplines are interested in studying historical facts about our land
 - Egyptian and Roman design of streets
 - Bends and sizes of rivers and lakes
 - Changes in political boundaries, and in names
 - Rural and Urban Development parcel divisions
 - Historical settings read in books and texts

- Many online sites offer historical maps for viewing and downloading
- http://www.davidrumsey.com/
- http://www.lib.utexas.edu/maps/map_sites/hist_sites.html#europe



Accessing static maps

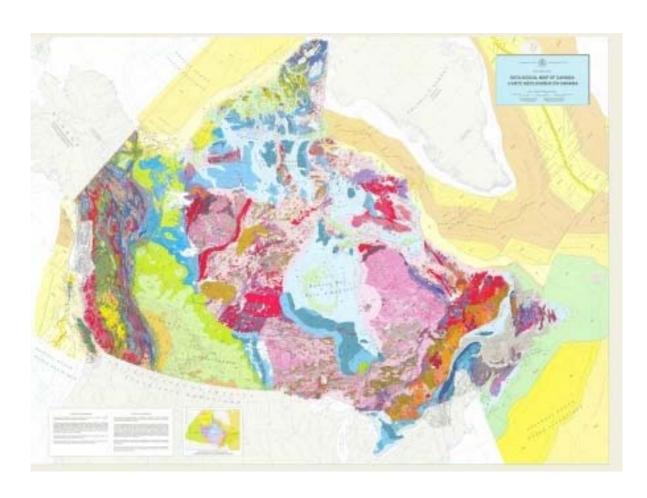
- A wide variety of scanned maps are available for download
- http://www.geogratis.ca/ Toporama prototype



Accessing static maps

Geological Survey of Canada:

http://gsc.nrcan.gc.ca/map/1860a/index_e.php

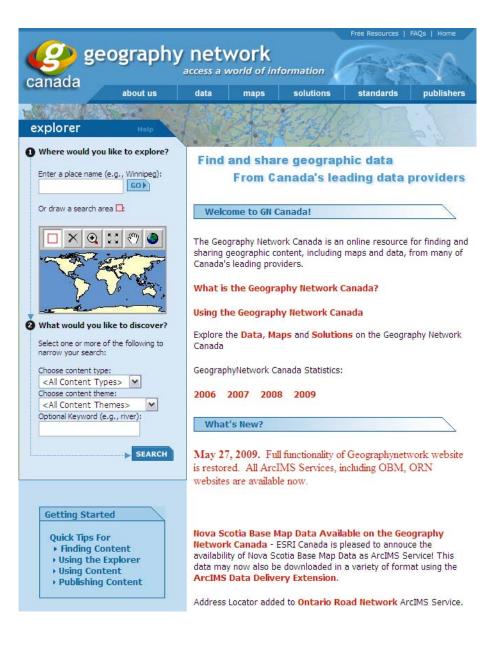


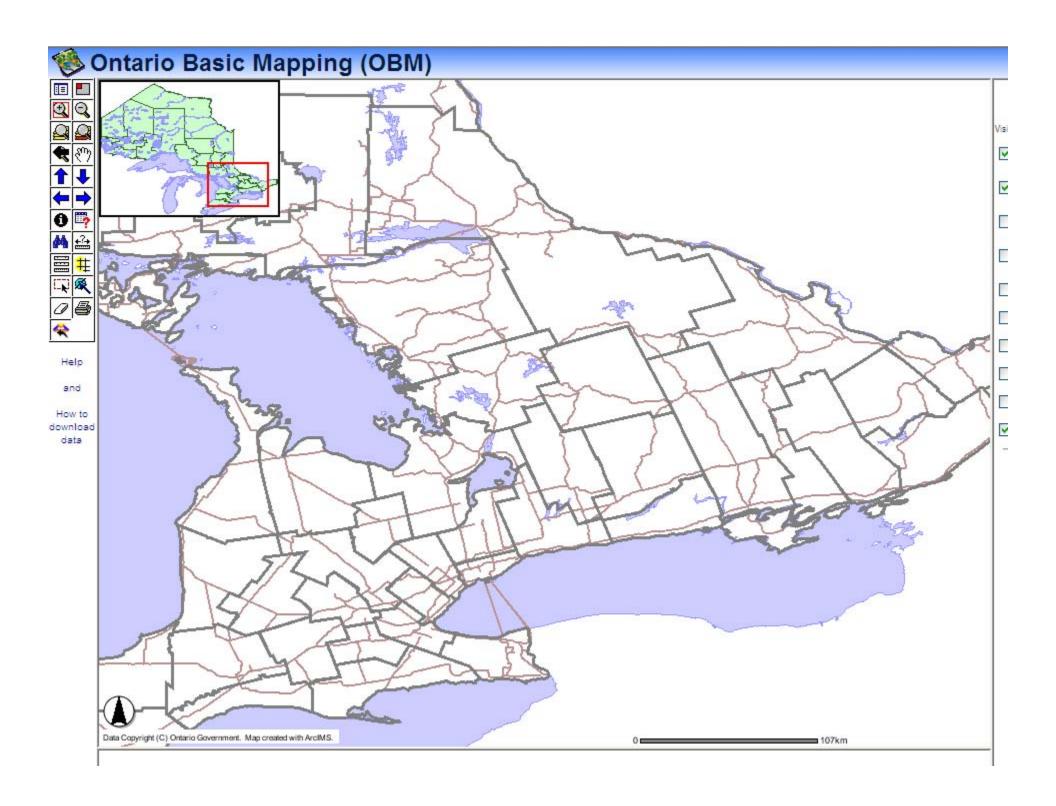


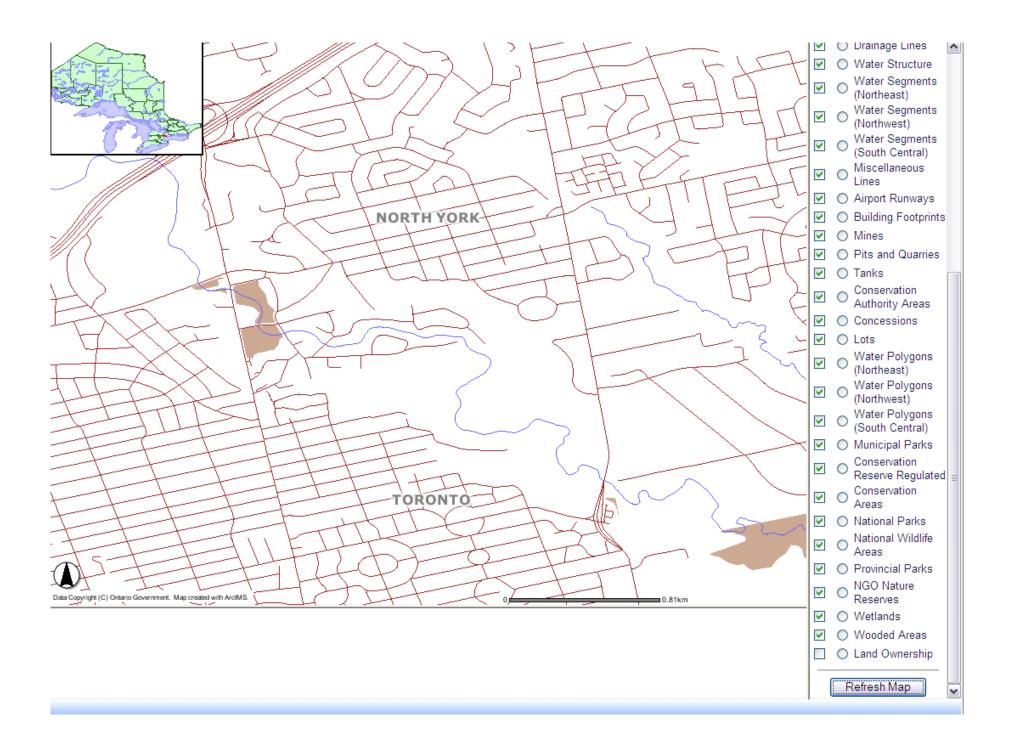
Spatial Data Providers

- Online maps don't meet the needs of all users
- Advanced mapping and analysis is often done in desktop GIS programs — ArcGIS, MapInfo, Manifold, or several open source programs
- Data for these programs are often available from the Map Library, as well as from online resources

Geographynetwork.ca









geography network

access a world of information

If your email is not edodswor@library.uwaterloo.ca please click on Login

Extent.			
☑ Clip Data	■ Export Selected Set	Set Visible Exte	ent
Lower-Left X:	-180	Lower-Left Y:	-90
Upper-Right X:	180	Upper-Right Y:	90
Download Form	at:	Layers:	
ESRI Shape	~		
Coordinates:			
Lat/Long NAD83	~		
License and Ag	reement	■ I Agree	Download Data

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Open Access to Data

City of Toronto Open Data

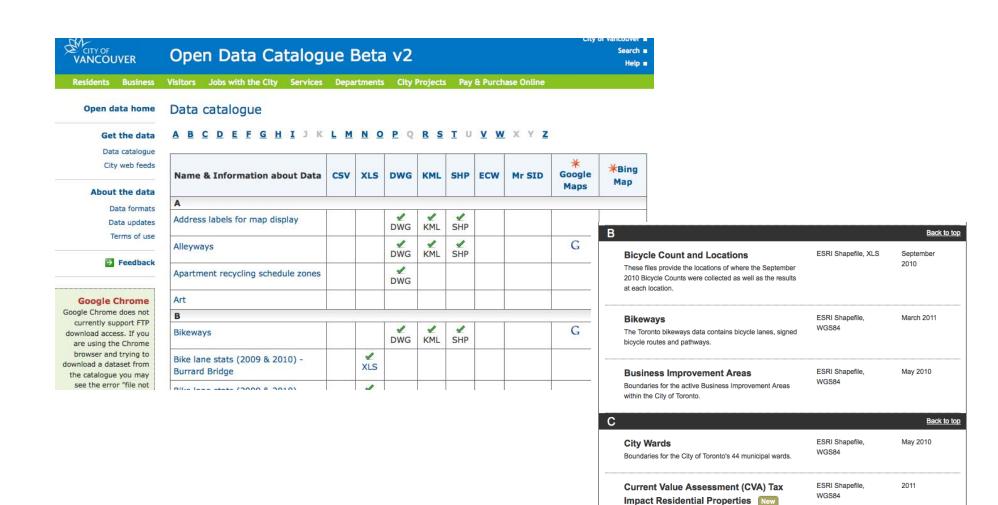
http://www.toronto.ca/open/catalogue.htm#g

City of Vancouver Open Data

http://data.vancouver.ca/

City of London Open Data

http://www.london.ca/d.aspx?s=/Open_Data/default.htm



This outlines the current tax year phased-in average Current Value Assessment (CVA) tax impact on residential

properties



If library users are utilizing all of these web mapping resources, shouldn't library staff do the same?

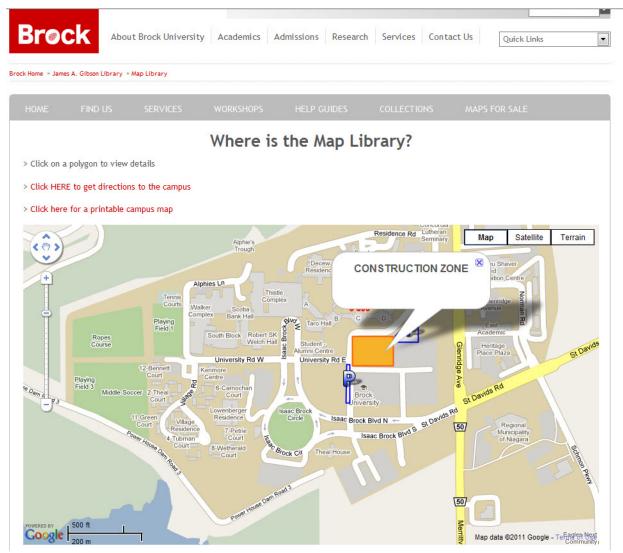


How are Library Staff Using Web GIS?

- •Creating maps!
- Digitizing Library Collections
- Promoting and Delivering Library Collections
- •Teaching and training students, faculty and other library users
- •Reference services
- Course liaison responsibilities
- Administration
- As a communication and information tool



Showing Library Locations



http://www.brocku.ca/maplibrary/general/where-is-the-ML.php



University of North Carolina



Libraries & Collections

(919) 966-9444 | Hours Show on the map

Art Library

Show on the map

Biology

(919) 962-2264 | Hours Show on the map

Carolina Digital Library

and Archives (CDLA) (919) 962-9590 Show on the map

Carolina Pop. Center (919) 962-3081 | Hours Show on the map

Carolina Women's

Center (919) 962-8305 | Hours Show on the map

Chemistry

(919) 962-1188 | Hours Show on the map

Data Services

(919) 962-1151 | Hours Show on the map

(919) 962-1053 | Hours

Show on the map

Digital Collections Show on the map

General Manuscripts (919) 962-1345 | Hours Show on the map

Geological Sciences

(919) 962-2386 | Hours Show on the map

(919) 962-1151 | Hours

(919) 962-1321 | Hours Show on the map

Maps Collection (919) 962-2397 | Hours (919) 962-1151 | Hours Show on the map

Marine Sciences (252) 726-6841 Show on the map

Math/Physics

(919) 962-2323 | Hours Show on the map

Media Resources Center (919)-962-2559 | Hours Show on the map

Microforms Collection (919) 962-2094 | Hours Show on the map

(919) 966-1113 | Hours Show on the map

North Carolina Botanical

(919) 962-0522 | Hours Show on the map

North Carolina Collection (919) 962-1172 | Hours Show on the map

NCC Gallery (919) 962-1172 | Hours

Show on the map

Odum Institute (919) 962-3061 Show on the map

Photographic Archives (919) 962-1172 | Hours Show on the map

Rare Book Collection (919) 962-1143 | Hours Show on the map

Request a Title for Purchase

University Library | Health Sciences Library | Law Library faculty | Law Library non-faculty

Donating Materials to the University Library

Make a Gift - Be A Friend of the Library

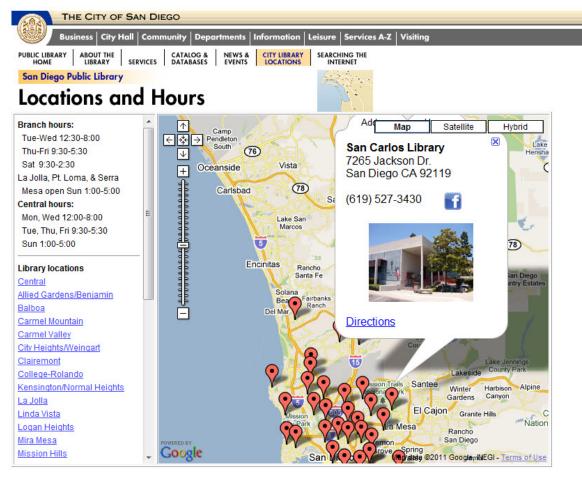
Map of the Libraries



View Alternate Map



San Diego Public Library



List of all San Diego Public Library locations and hours

Printable map of Library Locations (PDF)

For special hours during holidays, please visit the Holiday Hours page.

Map of Serra Library Cooperative locations, including San Diego, Chula Vista, Carlsbad, SD County, and other area public library systems.

SDPL Around the Web has Friends groups, Facebook, and other library online communities.

http://www.sandiego.gov/public-library/locations/



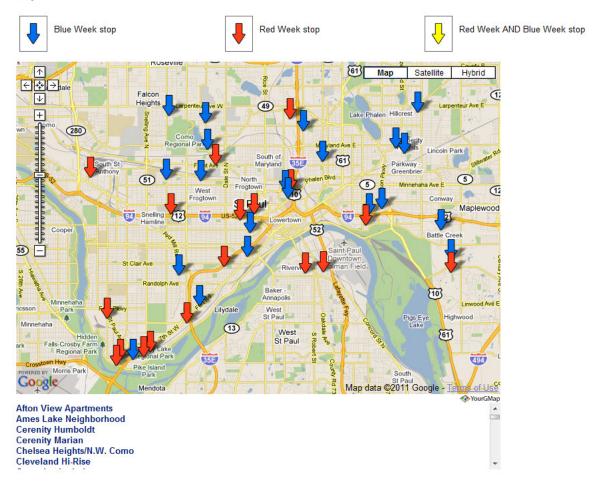
BookMobile Locations & Schedule

St. Paul Public Library

Special Appearances

If your organization or community event is interested in hosting the Bookmobile, please call 651-266-7450.

Map

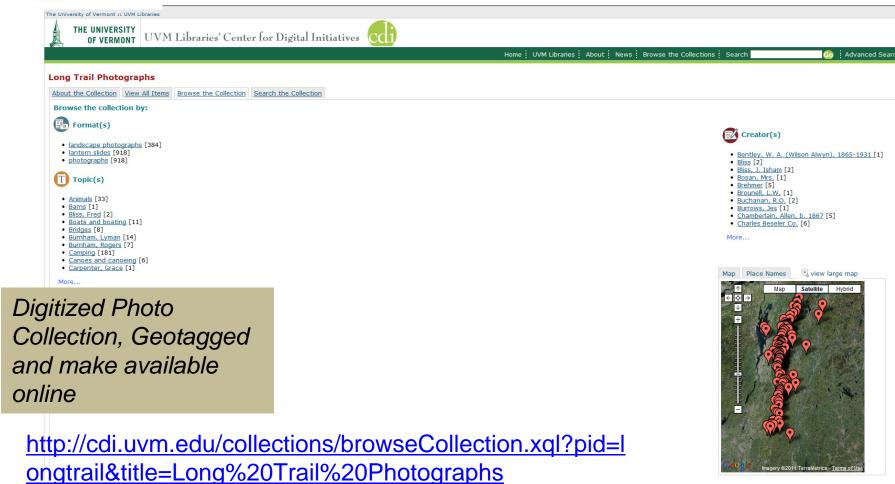


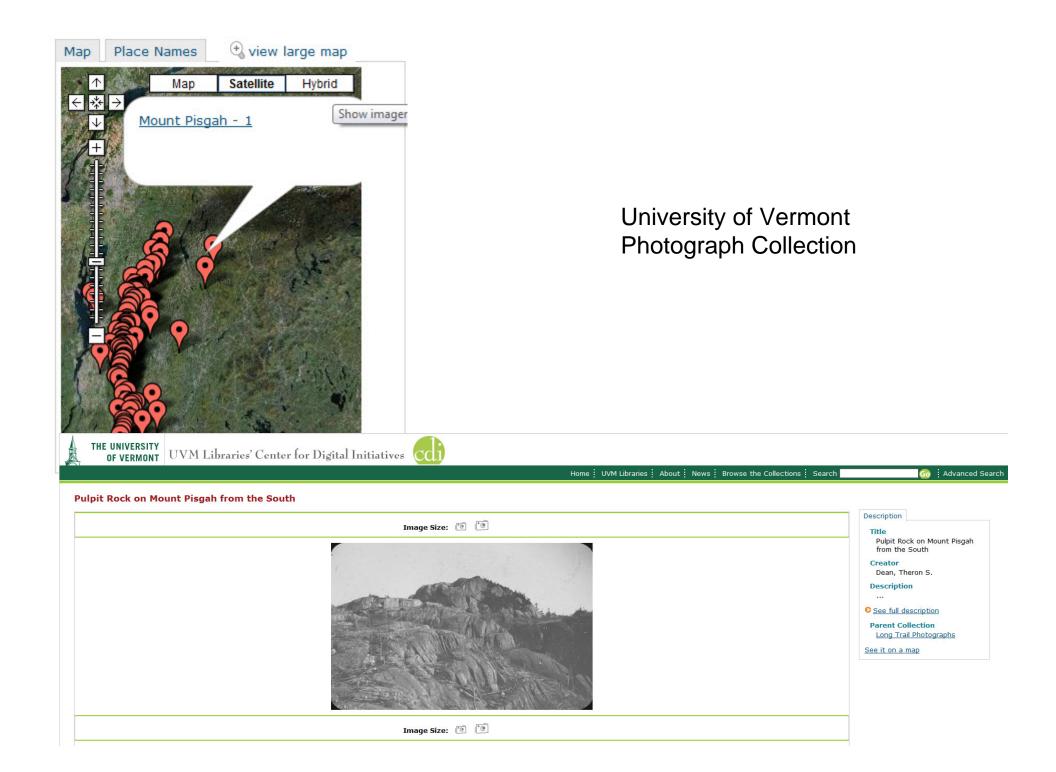
http://www.sppl.org/locations/bookmobile.html#map



Resource Sharing

University of Vermont Library





University of North Carolina Air Photo Collection



GEOGRAPHIC INFORMATION SYSTEMS (GIS) SERVICES: USDA HISTORICAL AERIAL PHOTOS



GEOGRAPHIC INFORMATION SYSTEMS (GIS) SERVICES: USDA HISTORICAL AERIAL PHOTOS

Instructions

Find the aerial photos that cover your area of interest in the map to the right.

Look for images with these labels:



Download your images by choosing from the download options below.

Questions? Click here.

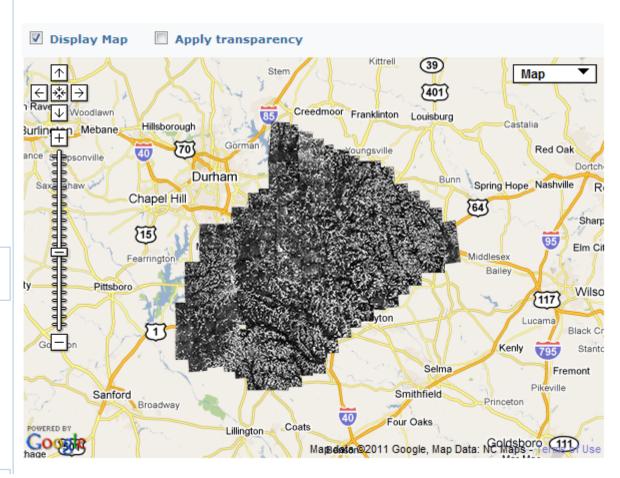
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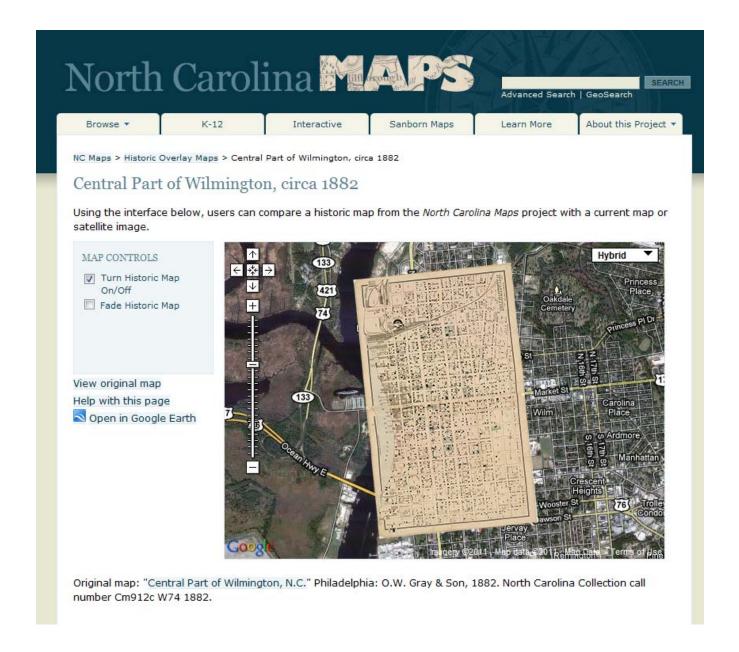
Wake County, NC 1938



Wake County, NC 1938



Digitizing and Georeferencing Fire Insurance Plans



University of Waterloo Historical Air Photo Project



Digital Historical Air Photos of Kitchener - Waterloo

This index represents the full coverage of digital aerial photography available for viewing and downloading. Each image is bounded by the tile represented above and is linked from this index. If more than one year is available for the tile, it will appear on the corresponding webpage. Please click on your area of interest to view image information and to access the photos. 1945 mosaics have also been created for West Waterloo, Uptown Waterloo, Downtown Kitchener, South Kitchener and East Kitchener.

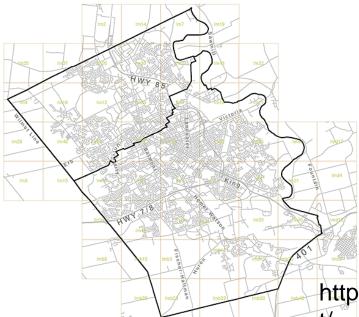
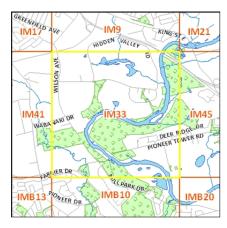


Photo: IM33



Click on an adjacent tile for corresponding page



http://www.lib.uwaterloo.ca/locations/umd/project/

Cleveland State University Libraries present

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:: Advanced Image Search

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the Cleveland Memory Project

engaging our students & community to improve the civic life of Northeast Ohio

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Available Landmark Categories:

BRIDGES HOSPITALS

Search the HLNEO

Google™ Custom Search

Search

Historic Landmarks of Northeast Ohio

Welcome

Landmarks anchor us in time and place giving structure to our lives today and to our memories of the past.

HLNEO provides you with various ways to locate information about northeast Ohio landmarks. We have divided the landmarks into different categories listed in the area on the left.

Within each category, you can search for landmarks either by:

Landmark Name -

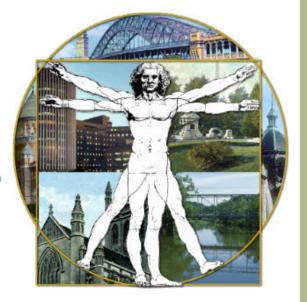
- Browse an alphabetical list
- Search our database (planned for the near future)

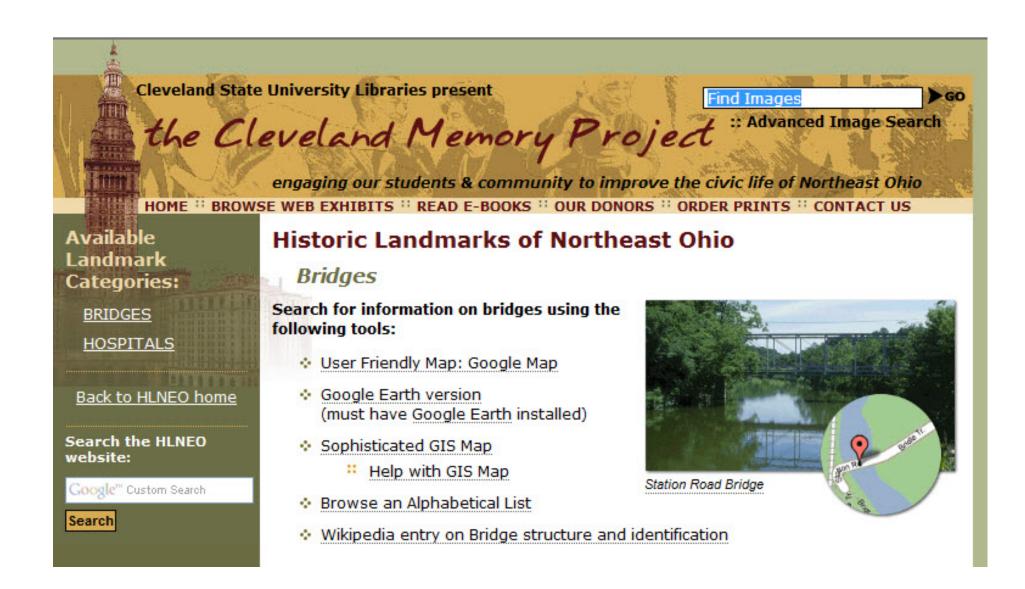
OR

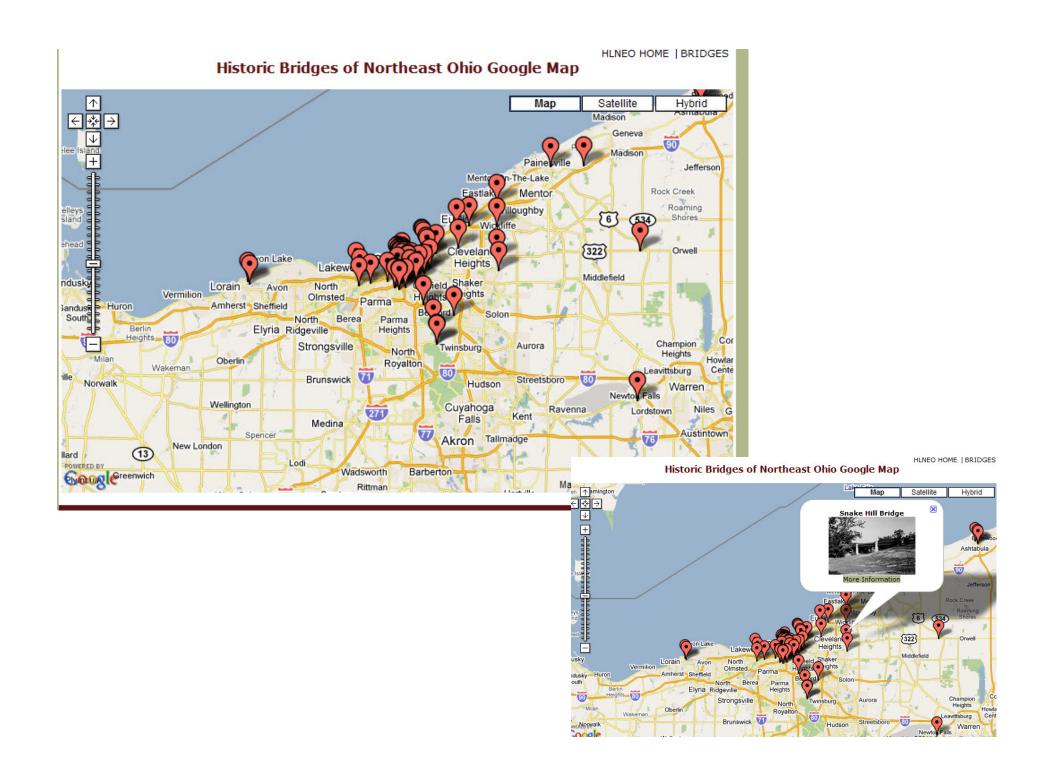
Landmark Location using -

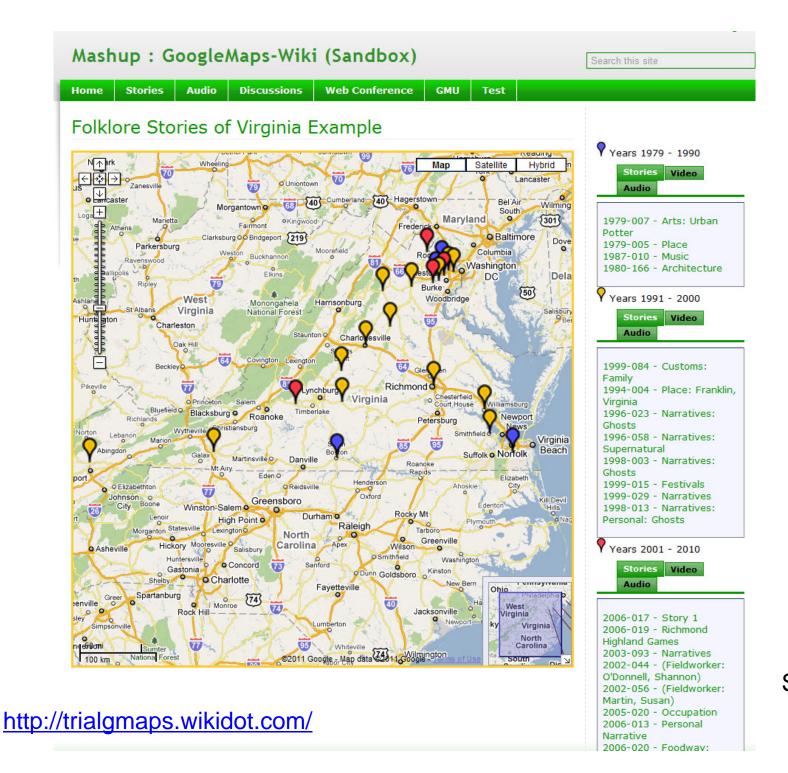
- A simple Google Map
- * A GIS with which you can perform geographic selections & correlations
- Google Earth with which you can view selections in 3D

For a unique look at some of Cleveland's landmarks, visit Google's 3D Warehouse.









Slide 1/2



Stories Video
Audio

1979-007 - Arts: Urban

Potter

1979-005 - Place

1987-010 - Music

1980-166 - Architecture

Years 1991 - 2000

Stories Video

Audio

1999-084 - Customs:

Family

1994-004 - Place: Franklin,

Virginia

1996-023 - Narratives:

Ghosts

1996-058 - Narratives:

Supernatural

1998-003 - Narratives:

Ghosts

1999-015 - Festivals

1999-029 - Narratives

1998-013 - Narratives:

Personal: Ghosts

Years 2001 - 2010

Stories Video
Audio

2006-017 - Story 1

2006-019 - Richmond

Highland Games

2003-093 - Narratives

2002-044 - (Fieldworker:

O'Donnell, Shannon)

2002-056 - (Fieldworker:

Martin, Susan)

2005-020 - Occupation

2006-013 - Personal

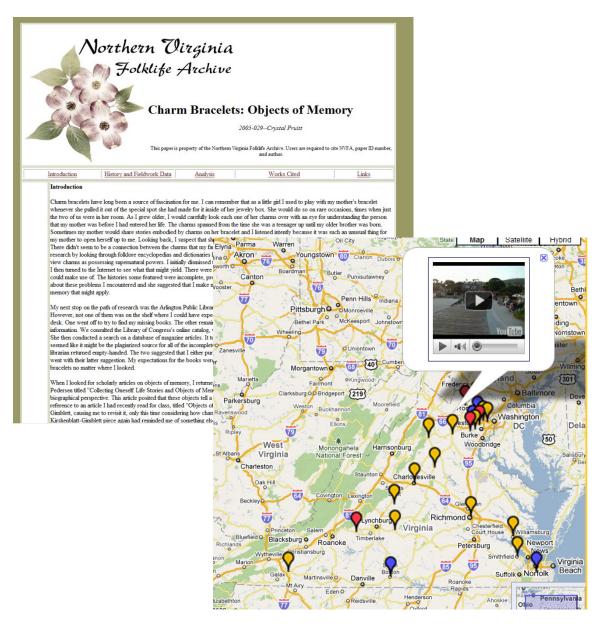
Narrative

2006-020 - Foodway:

Canning

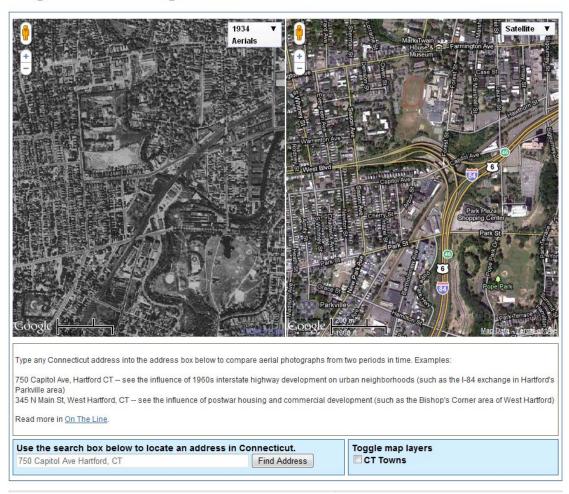
2007-014 - Material Culture

2007-014 - Material Culture





Neighborhood Change in Connecticut 1934 to Current Year



http://magic.lib.uconn.edu/otl/neighborhood_change.html

McMillan Memorial Library, Wisconsin – Cemetery Locations



For details about a cemetery's location:

- · Use the embedded map below.
- . Open the map in a larger format. From that map, you can also view the map in Google Earth.
- · Click on cemetery name in the list below the map.

The Library has an index to pre-1980 burials in Wood County cemeteries. Contact us for look-ups. Please send all corrections to McMillan Memorial Library.



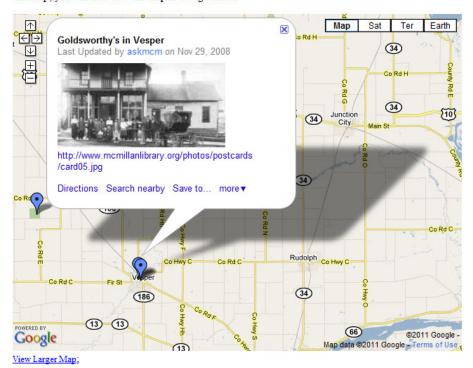
http://www.mcmillanlibrary.org/history/cemeteries.html

McMillan Memorial Library: Postcard Collection



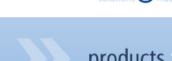
Bonnie Young Postcard Collection

The following postcards are from the private collection of Bonnie Young. Included are postcards covering Wisconsin Rapids/Grand Rapids, Nekoosa and Vesper, as well as postcards from elsewhere in V Creative Commons Attribution Non-Commercial No Derivative Works 3.0. This allows private, educational and non-commercial use with attribution. Contact the Library to obtain permission for other use that map, you can also view the map in Google Earth.



http://www.mcmillanlibrary.org/history/postcards.html





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libraryGUIDE Access+



- Provide interactive maps of your library
- Pin-point your facilities and services
- Keep your floorplans up to date
- Offer self-service in your library

Our new libraryGUIDE Access+ is an interactive mapping tool that staff and citizens can use to find exactly what they are looking for in your library.

Using interactive technology, a unique map of your library floor plan can be created to detail and locate everything from book categories and computer locations, to lifts and fire exits.

libraryGUIDE Access+ enhances the self-service environment, enabling citizens to enjoy their library experience and staff to spend time on other activities.

A libraryGUIDE Access+ demo plus more information can be found here.





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http://www.lorensbergs.com/public-library-solutions/netloan-public/libraryguide-access.aspx

connect2 libraries

netloan downloads



Breaking down the silos

GIS is not a subject, but a multi-disciplinary technology

Although many libraries still have a GIS librarian or a GIS technician, we should conceptualize GIS as a companion to current library services

Virtually every subject area will find use for GIS – English, History, Psychology, Health Sciences, etc.

GIS has evolved from a subject area to an integral part of research and library activity



For Reference Services

Many of the enquiries made of libraries and their on-line systems have a geographical question at their core e.g. 'where is....'; where can I find.... 'are there any.... in', 'who lives at...'. Street and land maps, voters' lists, weather maps, satellite images and environmental information are part of the resource which may be used to answer these enquiries.

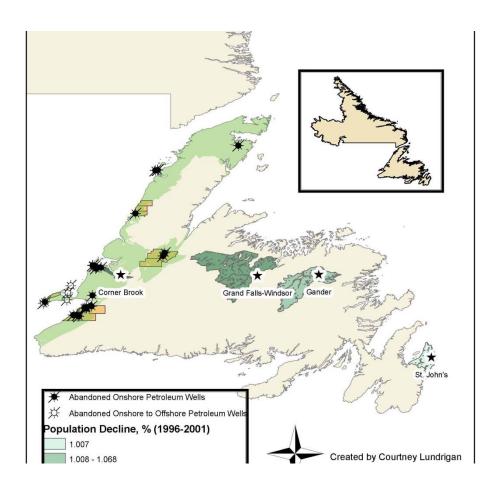
As more and more geographic and cartographic data goes over to a primarily digital form librarians will have to grasp the nettle of providing GIS and its supporting hardware to the public

- workshops, help create maps, insert into reports....

The Importance of GIS Training for Library Staff

Why learn about GIS?

WHY NOT?



Population Decline, % (1996-2001)

Courtney Lundrigan, August 2010

Information to take back to the office

- Multidisciplinary uses for mapping how can it be used in your disciplines?
- Familiarity with features of online mapping programs (what can they do?)
- Google Earth, Google mashups, other online programs
- An understanding that any information with a geographical component can be mapped (displaying database files) e.g. Survey results, census data
- Consider working with the GIS librarian to imbed mapping resources into the classrooms/course curriculum

References

Rogers, Curtis. Social Media, Libraries, and Web 2.0: How American Libraries are Using New Tools for Public Relations and to Attract new Users. *Slideshare*. http://www.slideshare.net/crr29061/social-media-libraries-and-web-20-how-american-libraries-are-using-new-tools-for-public-relations-and-to-attract-new-users (accessed 18 April, 2010.).

Scribd. Social Media 2008 Statistics. http://www.scribd.com/doc/11481779/Social-Media-2008-Statistics. (accessed 21 April, 2010).

Statsaholic. Website Traffic Graphs for Flikr. http://www.statsaholic.com/flickr.com_ (accessed 21 April, 2010).

Yahoo News. "Twitter has over 105 million registered users : co-founder", Yahoo News, April 14, 2010.

http://news.yahoo.com/s/afp/20100414/tc_afp/usitcompanysoftwareinternettwitter (accessed 16 April, 2010).