

Newsletter NOUVELLES.

ASSOCIATION DES BIBLIOTECHNICIENS DE L'ONTARIO

EDITORIAL

This issue of *Newsletter/Nouvelles* represents a milestone in the growth of OALT/ABO. Last spring, the Board of Directors agreed to my proposal that OALT/ABO hire a firm to do the layout and production of our publication. Volume 15, Number 1 is the result of our association with

The Signature Group Inc., and I hope you are pleased with the new look.

Traditionally, this first issue summarizes our annual conference. You will find in Volume 15, Number 1, abstracts of all the workshops given at Pathways/Sentiers, as well as

highlights of the other activities which were part of a stimulating and fun-filled three days.

I welcome your comments and encourage you to submit articles for publication. Our deadline for issue Number 2 is December 1, 1990.

Linda Davis
Editor

1990-1991 OALT/ABO Executive

Susan Morley
President

Susan graduated from Sheridan College in 1978 and has been an OALT/ABO member since student days. She works at the Canadian Standards Association's Information Centre where she specializes in research and technical services. Susan also enjoys genealogical research, the theatre and she recently had an article accepted for publication in a popular travel magazine.

Bette Gore
Vice-President

Bette is a dedicated member of OALT/ABO. This is her sixth year as a member of the provincial executive and her third term as Vice-President. Since graduating from Cambrian College in 1973, her work experience has been with elementary and secondary schools. Bette is presently employed in a one-person library at Capreol High School (Sudbury Board of Education).

Diana Doxtdator
Secretary

Diana is a graduate of Sheridan College and worked in several libraries in southern Ontario before moving to Moosonee where she currently resides. She is employed in the library at the James Bay Education Centre, a campus of Northern College.

Christine Davy
Treasurer

In 1984, following in her mother's footsteps, Christine graduated from Seneca College as a library technician. Since the summer of 1983, she has been employed by the Canadian Federation of Independent Business in the Research Library. When she's not counting money, Christine is out kayaking with her husband.

Marsha Hunt

Public Relations Co-ordinator
Marsha is a recent graduate of Sheridan College, and is returning for a second term in her capacity as Public Relations Co-ordinator. She also has a degree from McMaster University, and works as a Library Resources Technician for the Peel Board of Education.

Pathways/Sentiers Entertainment

On Sunday evening, the delegates were welcomed and had a chance to meet colleagues during the wine and cheese party held in the Geneva Court Lounge.

Overall, the weather co-operated enough to permit some to take advantage of the Geneva Park setting. This included walking in the woods, canoeing on Lake Couchiching and lounging on chairs in the spacious lawn area.

Monday evening, the Lake

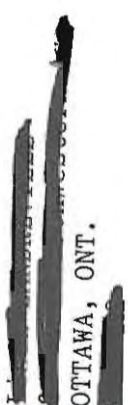
Couchiching cruise, onboard the *Island Princess*, was a relaxing interlude between a day of workshops and the indoor beach party where the air reverberated with the sounds of popular musical tunes. Delegates came to the party decked out in their favorite beach attire. Provincial President, Susan Morley, captured the top prize for her costume.

Geneva Park's auditorium was transformed into a cabaret on Tuesday night for

the performance of songs of the 60's by the Madcap Players. This talented troupe's fast-paced, action-packed one-hour show left the audience wanting an encore. The hit was definitely 'Mr. Irresistible'. If you weren't there, you might like to ask Olive Vousden whether she agrees that he was the hit of the show.

Credit goes to Huronia's planning committee for their success in delivering a winning array of festivities.

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Oakville, Ontario
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PRESIDENT'S COLUMN

Welcome to the first issue of what promises to be a very good publishing year! As a result of elections held at the Annual Business Meeting, we have had to say goodbye to Sharon Wigney (an excellent treasurer), and to our secretary, Corrine Symons. Please welcome our new treasurer, Christine Davy (TALTA), and secretary, Diana Doxtator (Sudbury).

The 17th Annual Conference of OALT/ABO, which was held at Geneva Park in Orillia, was a truly wonderful experience! Those who were fortunate to attend came away with a new appreciation for their working environment and how to improve it, and also for their peers in the library technician community. I hope that those who were unable to attend the 1990 conference will have the opportunity to meet with us next year when the event takes place in Toronto.

At this past Annual Business Meeting, the membership passed a

motion to proceed with the 'Bilingualism Development Plan' as sponsored by the Secretary of State for Canada. As you may recall, this is a five-year plan which will be of financial benefit to us for translation of our official documents.

I was very pleased to be able to attend three regional meetings in May (Huron, Halton-Peel, and TALTA). On behalf of TALTA, I talked to the graduating class at Seneca College. I would like to attend more regional meetings, if at all possible. The best way to keep me informed of such events and activities, is to add the President's name to your regional mailing lists (business address preferred).

On a slightly different note, I represented OALT/ABO at a reception hosted by the Ontario Library Association on behalf of the Ontario Public Library Strategic Planning Group. The function was held in order to properly 'wrap-up' the community consultation stage of

the strategic planning process. Pat Graham attended the meeting held the following day. She has been doing an admirable job coordinating OALT/ABO's representation in this effort.

I was able to attend the Canadian Library Association Conference this year, for the first time, sponsored by my employer. I was truly surprised to see the large percentage of delegates from the special library community. This was particularly reflected by the various types of vendors that were present, many dealing with computer-related products of practical interest to employees of special libraries. The workshops were also very interesting. More than 25 participants took in OALT/ABO's own session which was organized by our intrepid Vice-President, Bette Gore. The panel discussion was well received and provided an excellent forum for the exchange of useful information.

Regards,
Susan Morley
President, OALT/ABO

Notes and News

- Conference '91
Location: Toronto (May 22 - 25, 1991)
Accommodation: Bond Place Hotel
Workshops: Ryerson Polytechnical Institute
For more information, contact:
Rita Piazza (416) 364-6244
Pat Petruga (416) 593-5211

- Marion Wilburn, Co-ordinator Library Techniques, Sheridan College, Oakville, has taken a leave of absence until August 1991. During her absence, Moria Camm is directing day-to-day operations. Marion's teaching duties are being covered by Jenny Amy, Lynn Morgan and Elizabeth Uleryk.

- Louise Campbell (Huron) has moved to Vancouver Island. Huron Regional Branch held a coffee party in Louise's honour prior to her departure.

- All readers will be saddened to learn of the death of Jean Desilets (Ottawa) on July 4th. Jean had been a member of OALT/ABO for many years and was very active in the Ottawa Regional Branch. OALT/ABO has made a donation to the Canadian Cancer Society in her memory.

Presidential Award

The recipient of the 1990 Presidential Award for outstanding service to OALT/ABO was Bette Gore (Sudbury). Bette was a founding member of the Association and has worked diligently to promote library technicians ever since. She has served in numerous executive positions at both the provincial and regional levels. Always willing to take the lead, Bette organized and chaired OALT/ABO's panel discussion at the CLA conference in June. She has worked on various committees and remains a strong advocate on behalf of OALT/ABO. It was a pleasure to recognize Bette's contributions to the Association with the presentation of this award.

Library Special Convocation

On May 26, 1990, I had the honour of attending the Library Special Convocation at Laurentian University in Sudbury.

Honourary doctorate degrees were awarded to four eminent individuals in recognition of their contributions to the literary world.

The recipients were: Myles Blackwell, publisher; Yves Guerard, entrepreneur; Bill Kinsella, author; and Marianne Scott, Canada's National Librarian. Each responded to the honour with a brief speech, allowing those in attendance to appreciate the individual personalities and really feel pleasure at

being witness to such an occasion.

In her remarks, Dr. Scott emphasized that, "This decade, the 1990's, is one of action for promoting literacy." Her comments regarding the influence reading ability has on both work and pleasure stressed the importance of literacy. Persons in the fields of education and information sharing, especially libraries, realize the value of being skilled readers and writers.

I know all OALT/ABO members will be involved in helping to achieve this goal. All of our workshops, conferences, and social gatherings enhance the

skills and networking systems necessary to promote literacy to prospective readers.

Attending the convocation was a great honour. But being a member of a working organization which actively promotes libraries and library skills through our very existence means even more. We should all be proud of our own place in assisting with this great goal. It was a privilege to share this occasion, knowing that we have much in common with the recipients through our appreciation of, and our work with, books and words.

Bette Gore
Vice-President
OALT/ABO

1990 C.O.L.T. Conference

In June of this year, I was a delegate to the 23rd annual Council on Library/Media Technicians conference held at the College of DuPage in Glen Ellyn, Illinois.

C.O.L.T., which is the American national association for library assistants, support staff and paraprofessionals, holds its annual conference prior to the American Library Association's conference in the same city or in close proximity to it.

The theme for this year's conference was 'Computer Applications and the Role of the Library Technical Assistant in Today's Libraries.' There were seven concurrent workshops offered with each delegate being allowed to attend four. The sessions I participated in were:

a) Computer Applications in Ac-

quisitions/Serials: This was a presentation on the role of the library technician in the area of acquisitions of books and serials. The use of *Books in Print* on CD-ROM, BATA/AQUIRE, and OCLC were all demonstrated, along with INNOVACQ, the acquisitions/serials program developed by Innovative Interfaces Inc., of California.

b) Using the MacIntosh for Library Signs: Emphasis in this workshop was on the use of the MacIntosh for creating library signs. All participants were given the opportunity to create a letter-size sign by inserting text into a preformatted template using Pagemaker.

c) The Role of the Library Technical Assistant with CD-ROM: CD-ROM (Compact Disc - Read Only

Memory) is the new 'magic' to appear in reference areas in the library. In this workshop, the roles of library technical assistants in helping patrons with CD-ROM technology and in servicing the computer, printer and software were highlighted.

d) Utilizing an On-line Catalogue (INNOPAC): The use of the INNOPAC on-line public catalogue was demonstrated in this session and it was interesting to compare this system to our own DOBIS system at Humber College.

This conference, sponsored by C.O.L.T. was most interesting and the time spent networking with American library technicians proved to be just as valuable as the workshops themselves.

Doug Willford
Halton-Peel Region
OALT/ABO



Bibliotherapy

This is a call to all those interested in joining me in the formation of an Association for Bibliotherapy in Canada. Bibliotherapy is the theory and practice of using fiction and poetry as a treatment modality in psychotherapy and counselling. This use of literature has applications in education as an interdisciplinary study, involving Reader Response theory and practice in English classes; the use of literature as case and model study in social science and health studies; the selection of materials as a reader service in library science; and the use of literature in school counselling and institutional settings. Those who believe in the value of this emerging cross-discipline are invited to write to me expressing their interest.

Joseph Gold, Ph. D.
Department of English
University of Waterloo
Waterloo, Ontario
N2L 3G1

Information to Contributors

The editor welcomes any articles or news items of interest to the Library Technicians of Ontario. Contributions should be typed on one side of the paper only. Include your full name, telephone number, and regional affiliation. French translation of official executive business is provided. Otherwise, publication will be in the language of submission.

NEWSLETTER/NOUVELLES
Editor
Linda Davis
1267 Cardinal Court
Sudbury, Ontario
P3A 3C2

PATHWAYS/SENTIERS '90

May 13-16, 1990, Geneva Park, Orillia

Workshops

Setting up a Corporate Library:

Through group participation, Jan Addy outlined the steps to take when setting up a new corporate library or when taking over an existing unorganized collection. In short, you must determine who you will serve, what is wanted/needed, what your mandate is, and then set policies and procedures. Collection development follows only when everything else is in place.

Alternative Careers:

Joanne Roland presented some unique and innovative job ideas for people with library backgrounds. Library technicians are versatile, by trade, and can transfer their skills to many other areas. Joanne, herself a career-changer, shared the benefits of her experience.

Dress for Success:

Ann Gilbert gave pointers to everyone on dressing for 'your own personal success'. She showed how to coordinate colours and gave a sneak preview of the fall/winter colours for 1990 and those for spring 1991.

Outreach to Multicultural Groups:

Sherry Keetch sensitized the group to the feelings and perspectives of ethnic groups through a game, 'Newcomers or Natives'. In response to questions about Canadian culture, natives did well but newcomers were unsuccessful due to their lack of experience in their new environment. Excellent guidelines for judging your collection were also provided.

Audiovisual Know-How:

Gary Manual reviewed all aspects of audiovisual techniques. Participants had their specific problems addressed and found the solutions practical and helpful.

Storytelling:

Jan Addy provided a knowledgeable enthusiastic sharing of ideas for a well-rounded storytelling session. Imaginative suggestions for promoting the appreciation of good storytelling techniques were presented.

Government Documents:

Dianne Augustson cut the red tape binding government documents and told the group who publishes what, how to get it, how to arrange it, and how to access it.

Tour of Ste Marie among the Hurons Historical Site:

Sandra Saddy welcomed everyone with homemade muffins and a fascinating on-site tour. She then explained the unique historical library collection which is used not only by the Ste. Marie staff, but by researchers from all over the world.

Stress - Make It Work For You:

All of us require some stress in our lives, but recognizing it and dealing with it are the keys to making it work for us. In this keynote address, Roberta Beecroft discussed the various levels of stress and how they affect individuals. Readings, tapes and a good sense of humour added to this enlightening workshop.

Book Repair:

Elizabeth MacLean explained what types of damage can be repaired and how to achieve the best results. She also showed how to spot damaged books early before they become irreparable. Practical techniques made this a comprehensive session.

Indexing Local Newspapers:

Jennifer Varcoe used her past experience in creating the Barrie Public Library Newspaper Index (BARNI) and Orillia's newspaper index to present an interesting and entertaining workshop.

Creating a Reference Database:

Jennifer Varcoe defined a reference database as a top level tool to access other tools. She demonstrated using WordPerfect and Foxbase, to record and access information. Suggestions were made for creation of a database and participants identified advantages of an automated reference file.

Legal Issues in Libraries:

George Taylor covered the legal aspects of patents, trademarks and copyright. He explained how the Freedom of Information and Protection of Privacy Act will make it necessary for libraries to exercise caution with information access in an automated setting.

Strategic Plan for Public Libraries:

Brenda Oziewicz gave a brief overview of the Plan and the committee who drafted it. The Plan, at this point, had been sent to all public libraries and responses were expected within 4 - 6 weeks. The project is an ambitious undertaking, addressing all aspects of public library service in Ontario.

Exhibitors

Actuel Inc.

Canesco

Carr McLean

Federal Publishing Inc.

Georgian College

Micromedia Limited

OALT/ABO

Ontario Public Library Strategic Planning Group

Occupational Health and Safety Information

What do you have on the hazards of VDT's? I work near power lines - are they dangerous? What is WHMIS?

Library staff members are facing more and more occupational health and safety questions, not just from their patrons, but also from their colleagues. They want information on indoor air quality, working with photocopiers, safe lifting techniques, and stress management, to name just a few topics.

Where do you go to find the answers to their questions?

Help is available from the *Canadian Centre for Occupational Health and Safety* in Hamilton, Ontario. Created by the Government of Canada 'to promote the right of Canadians to a healthy and safe working environment', the Centre has a tripartite Council of Governors, representing government, employers and labour

How can CCOHS help you?

CCOHS offers a free, confidential inquiries service in both English and French which is available to all Canadians. CCOHS staff combine occupational

health and safety expertise with information skills to provide authoritative, understandable and useful answers.

How can you get this free information?

Just write, fax, or phone the toll-free number. Most answers are provided in writing, although staff can phone back. The answer may include CCOHS publications, short summaries, data sheets or printouts from CCINFO, the Centre's computerized information service. Feedback from past inquirers shows that they find the information clear, thorough and useful in improving their workplaces.

Now when someone comes to you with an occupational health and safety question, you'll know where to turn.

Call, write or fax:
**Inquiries Service
 Canadian Centre
 for Occupational
 Health and Safety
 250 Main Street
 East
 Hamilton, Ontario
 L8N 1H6**

**Telephone:
 (416) 572-4400
 Toll-free:
 1-800-263-8466
 Fax:
 (416) 572-4500**

Professional Development

This column highlights courses and other professional development opportunities for library technicians. Please send all pertinent information about such programs to the editor.

Professional Development for Online Searchers

*A Course Series Offering by:
 CADAPSO and Ryerson's
 Continuing Education Division*

Course Offerings in 1990-1991

Introduction to Online Searching (CDIN 220)

This course is intended for those with limited or no previous exposure to online searching. It introduces the basic principles and provides training on at least two commercial online services. Lectures, practical assignments and hands-on experience will familiarize students with the online industry and commercial systems, database origins and structures, and search protocol and strategy.

**14 Sessions
 42 Hours
 Fee: \$325**

Fall
 Thursday 6:30 - 9:30
 Sept. 13 - Dec. 13

Winter
 Wednesday
 6:30 - 9:30
 Jan. 9 - Apr. 10

Advanced Online Searching (CDIN 225)

This course is intended for those who wish to broaden and enhance their skills and knowledge of online searching. Students will utilize several online services and a range of database types, and learn techniques for post-search processing. Topics include cross-file searching and saving searches for current awareness, communications software, downloading and manipulating results, document delivery, and marketing and training.

**14 Sessions
 42 Hours
 Fee: \$325**

Fall
 Tuesday 6:30 - 9:30
 Sept. 11 - Dec. 11

Winter
 Thursday 6:30 - 9:30
 Jan. 10 - Apr. 11

Technical Toolkit for Online Searchers (CDIN 230)

This course is intended for those who understand online searching and wish to build their knowledge of the associated technical tools. Topics include microcomputer hardware, modems, communi-

cations software and services, electronic mail and fax, CD-ROM, and local area networks.

**7 Sessions
 21 Hours
 Fee: \$160**

Spring
 Wednesday
 6:30 - 9:30
 May 8 - June 19

Registration and Information

Mail-in registration for the Fall and Winter terms begins July 9 with in-person registration starting on July 23.

Additional information can be obtained by calling the program coordinator, Marilyn Cornwell, at (416) 979-5180.

*Ryerson Polytechnical
 Institute
 350 Victoria Street
 Toronto, Ontario
 M5B 2K3*

Information about the series can be obtained from CADAPSO, the Canadian Association of Data and Professional Service Organizations.

Please direct enquiries to:

*CADAPSO,
 280 Albert Street
 Suite 804
 Ottawa, Ontario
 K1P 5G8
 Attn: Monique Wheeler*

Change of Member Information/Formulaire de changement de données

Name of Member / _____
 Nom du membre

Region / _____
 Section régionale

Name From / _____
 Nom de

To / _____
 à

Home Address / _____
 Adresse domicile

Work Address / _____
 Adresse bureau

Home Telephone / _____
 Téléphone domicile

Work Telephone / _____
 Téléphone bureau

Date _____

Signature _____

Please complete and mail to: Membership Chairperson, OALT/ABO, P.O. Box 682, Oakville, Ontario, L6J 5C1.
 Veuillez remplir ce formulaire et le faire parvenir à la: Présidente, Comité d'adhésion, OALT/ABO, C.P. 682, Oakville (Ontario) L6J 5C1.



AROUND THE REGIONS

This column informs readers about meetings and special events sponsored by regional branches of OALT/ABO. Please forward all regional information to the editor for future publication.

Halton-Peel

September 18, 1990
Talk Shop at Pat & Mario's (Oakville)
- networking, sharing of information

November 20, 1990
Halton-Peel's 15th Anniversary
- an invitation to past and present members to mark this special occasion

Contact Person:
Suzanne Orlando
(416) 452-0271
(416) 840-2328 (work)

Huronia

September 26, 1990
Brown Bag Supper at Simcoe County Board of Education Media Library
- 6:30pm (Education Centre)

December 5, 1990
Annual Christmas Pot Luck Supper & Gift Exchange
- 6:30pm at the home of Judy Koenig in Collingwood

March 9, 1991
Annual Business Meeting and Tour
- 10:00am Orangeville Public Library

Contact Person:
Pat Henry
(705) 728-3480
(705) 728-1221 X-54 (mornings)

Lohania

September 22 or 29, 1990

Workshop
- topic and location to be announced

November 25, 1990
Workshop
- topic and location to be announced

Contact Person:
Liz Aldrey
(416) 389-7814
(416) 575-2508 (work)

Ottawa

August 26, 1990
Fundraiser
- a day of shopping at Loromigia Fashion Inc. warehouse (\$2.00 admission)

September 1990
Annual Car Rally
- details to be announced

Contact Person:
Susan Bourdeau
(613) 722-2028
(613) 995-0371 (work)

Sudbury

September 22, 1990
Executive Meeting
- details to be announced

October 1990
Fall Workshop
- topic and location to be announced

November 1990
Annual Christmas Supper
- details to be announced

Contact Person:
Paulette Burton
(705) 560-1788
(705) 675-3028 x-13

Thunder Bay

September, 1990
Coffee and Doughnut Party
- a welcome get-together for incoming library students at Lakehead University (details to be announced)

Late September, 1990
Fall Workshop in conjunction with Ontario Library Service
- Angela Meady (Thunder Bay Public Library) will speak on library service for young adults

Contact Person:
LaRea Moody
(807) 345-9083
(807) 344-3481 (work)

Talta

September 1990 - March 1991
Eight Workshops will be scheduled during the coming year
- topics being considered include Copyright; Supervisory Skills; Cataloguing; Writing Skills; Pay Equity; Censorship; Services to Disabled; Negotiating Skills; Gender Neutral Language in the Workplace; Creative Problem Solving; Literacy; Interview Techniques and Ontario Public Library Strategic Plan Update.

Contact Person:
Linda Yareema
(416) 259-0480

Professional
Reading

Feye-Stukas, Janice. "Do Libraries Pay Fair?" *Library Journal* (July 1990) p. 36-39

This article addresses the issue of salary discrimination and suggests that pay equity campaigns are a necessary part of improving the status of library workers. The authors look briefly at some U.S. plans and counter the most common criticisms raised by opponents of pay equity.

Houston, Julianne. "We Are All Professionals." *Library Mosaics* (January/February 1990) p. 8-11

This article emphasizes the importance of professionalism for all library workers. In particular, the authors discuss those attitudes which enhance the image of library support staff members and make them valuable members of the workplace team.