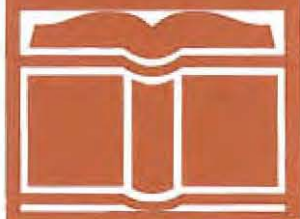


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ONTARIO ASSOCIATION OF LIBRARY TECHNICIANS

# NEWSletter NOUVELLES.

ASSOCIATION DES BIBLIOTECNICIENS DE L'ONTARIO

## EDITORIAL

*Newsletter/  
Nouvelles* welcomes  
readers back for a  
new publication year.  
This issue summa-  
rizes the Exploration  
'92 conference which  
took place in  
Sudbury in May.  
Over 100 delegates  
gathered for profes-  
sional development,  
to share ideas and to  
make new contacts.  
We even enjoyed  
some great weather

(noteworthy in an  
otherwise cool, wet  
summer.)

This year I  
want to welcome  
Elizabeth MacLaurin  
and Brady Leyser to  
the editorial team.  
Each will have a part  
in putting together  
the copy for the next  
two issues of this  
publication. Our goal  
in establishing this  
production team is to  
share the workload,

to incorporate new  
ideas, and to main-  
tain a professional  
look for OALT/  
ABO's official voice.

I look forward  
to working with this  
committee and we  
welcome your com-  
ments and letters.  
Please submit copy  
for the next issue by  
December 4, 1992.

Linda Davis  
Editor

## 1992-1993 OALT/ABO Executive

**Bette Gore**  
*President*

A Cambrian College graduate,  
Bette has been an active member of  
OALT/ABO for many years. She  
has also completed her B.A. and a  
course in conversational French.  
Bette is presently employed as the  
Reference Technician at the  
Sudbury Board of Education's  
Media Centre.

**Suzanne Orlando**  
*Vice-President*

Suzanne is a graduate of Sheridan  
College and most recently served  
as Director for the Halton-Peel  
Regional Branch of OALT/ABO.  
She works for the Peel Board of  
Education as a Library  
Automation Technician  
troubleshooting UTLAS database  
and software problems, co-  
ordinating hardware repairs, and  
automating new school libraries as  
they open.

**William Land**  
*Secretary*

Bill is a Cambrian College  
graduate and an active Sudbury  
Branch member, having edited  
Apropos for the past two years.  
He worked at libraries in Elliot  
Lake before joining the Ministry of  
Correctional Services Staff Library  
in North Bay in 1990. Bill also  
collects juvenile series books and  
writes for a collectors' club.

**Theresa Kennedy**  
*Treasurer*

Theresa holds a B.A. from the  
University of Western Ontario  
and a Library Technician diploma  
from Lakehead University. She is  
currently the Assistant Librarian  
at Weir and Foulds, a Toronto law  
firm. Theresa also does community  
volunteer work and is an active  
member of the Toronto Association  
of Law Libraries (TALL).

**Marsha Hunt**

*Public Relations Co-ordinator*  
Marsha is back for her fourth and  
final executive term. She is a  
graduate of Sheridan College and  
McMaster University and is the  
chairperson for the 1994 OALT/  
ABO conference sponsored by the  
Halton-Peel Regional Branch.  
Marsha is employed as a Library  
Resources Technician at the J.A.  
Turner Professional Library (Peel  
Board of Education).

## Census Workshops

A one-day  
1991 Census Work-  
shop, specifically  
designed for library  
staff, will be pre-  
sented November 24,  
1992 and again on  
February 23, 1993.  
The workshop has  
been developed for  
the Ontario area and  
will be presented in  
Toronto.

Topics to be  
covered include an  
overview of the

questions asked, the  
kinds of data prod-  
ucts available, Census  
geography, and  
issues related to the  
use of Census data  
over time. Costs for  
the workshop and  
the Census workbook  
are \$125.00 +GST.  
The workshop can  
also be presented at  
your institution for a  
flat rate.

To obtain an  
invitation, please

send your name,  
phone number and  
library address to:

Advisory Services  
Statistics Canada  
25 St. Clair Avenue E.  
Toronto, Ontario  
M4T 1M4

Fax (416) 973-7475

or call Sandra  
McIntyre at  
(416) 973-1402.

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# PRESIDENT'S COLUMN

It is with great honour that I return as your president for a second term with a strong team forming OALT/ABO's backbone for the coming year. It will be a pleasure to work with and learn from all members of this year's administration.

Besides the elections held at our 1992 annual business meeting (see the executive biographies on page 1) matters of note include the constitutional changes and increased emphasis on committee tasks and timetables.

To ease pressure on the treasurer, OALT/ABO's fiscal year will now run from April 1 to March 31. This will allow additional time for the financial review and printing of the annual reports to be completed for the ABM. Additionally, we are requesting that all regions adopt a common membership year of October 1 to September 30. This change will enhance membership value for a number of our members, as well as avoid the year-end paperwork rush of renew-

als at the same time as the change of command.

Delegates expressed concern at the ABM regarding the fulfilment of committee responsibilities. Therefore, this year's administration will focus on having the three existing committees complete their mandates. Full committee reports and recommendations will be presented to members at the 1993 ABM.

I wish all a productive and satisfying year, where RESULTS count!

Bette Gore

# Notes & News

Ottawa Regional Branch is gearing up for the 1993 OALT/ABO conference. **Reflections '93** will take place May 10-14 at Carleton University in Ottawa. For further information, contact Susan Bourdeau (613) 943-894 or Danielle Amat (613) 998-8299 at work.

Kerri Robinson has been appointed Chief Librarian of the Collingwood Public Library. She is a graduate of University of Waterloo and University of British Columbia, and worked at York Regional Library in New Brunswick for 6 years prior to her move to Collingwood.

CANMET has produced a video describing the information products available from the Library and Documentation Services Division. For more information, contact CANMET, LDSD, 555 Booth Street, Ottawa, Ontario K1A 0G1. Fax (613) 952-2587.

Children's Book Week is scheduled for October 31 - November 7, 1992. The theme, "Celebrating the Stories of Canada", marks our country's 125th anniversary. Under the auspices of the Canadian Children's Book Centre, 25 authors will make presentations in Canadian schools and libraries. For details, contact CCBC at (416) 975-0010.

## Staking Claims at Explorations '92

The 19th annual OALT/ABO conference, held in Sudbury May 27-30, provided several gems for delegates in search of valuable professional development programs. In all, 22 workshops covered topics from desktop publishing to changing careers.

Liz Bailey of McMaster University gave a comprehensive training session on using the new "Difficult Situations in Libraries" kit which she co-authored with Valerie Park. The kit, available from OALT/ABO (\$25.00), is designed to help library staff cope with a variety of patron problems in their day-to-day work.

New technology remained a popular topic this year and delegates responded enthusiastically to sessions on CD-ROM, Inmagic, and Do-It-Yourself Library Automation (GENCAT, Eloquent Librarian).

In a cataloguing workshop, co-sponsored by the Sudbury Board of Education, Jean Weihs examined the major changes to AACR2 and DDC. Other specialized sessions included cataloguing of French language non-book materials, building a genealogy collection, making effective use of Census materials, and storytelling for preschoolers.

Improving library instructional

materials was the focus of a practical session on creating user guides for patrons. Well-written, concise materials are valuable tools to help patrons develop independent research skills.

Other relevant presentations included copyright, human rights legislation, special-needs students in academic libraries, and fundraising. The conference program also included tours of the J.N. Desmarais Library at Laurentian University, the Carrefour francophone de Sudbury, and the Centre franco-ontarien de folklore.

The most popular workshop selection, however,

was a session on teamwork skills in the library given by Marsha Hunt of the Peel Board of Education. She outlined the value of using teams in the workplace, discussed how to define and develop an effective work team, and how to function in a "team player" culture. The response to this topic confirms a strong interest among employees in exploring new concepts in library management and customer service.

Delegates were enthusiastic in their evaluation of the programs offered at the 1992 conference. Explorations '92 proved, once again, that you can hit "paydirt" at OALT/ABO conferences.

## Presidential Award

The recipient of the 1992 Presidential Award for outstanding service to OALT/ABO was Linda Davis (Sudbury). Linda has held numerous executive positions with the Sudbury Regional Branch, chaired two conference committees, and helped produce the provincial newsletter for the past three years. A graduate of Laurentian University and Cambrian College, she taught continuing education courses in Nipissing University's teacher-librarian program for many years. Throughout her career, Linda has worked to raise the profile of library technicians and to strengthen OALT/ABO. It was a pleasure to recognize her contributions with this award.



## Professional Development

Faculty of Library & Information Services  
University of Toronto  
1450 George Street  
Toronto, Ontario  
M5A 1A1  
(416) 978-7111

Music Materials in Libraries  
November 6, 1992

Legal Issues for Library Managers  
November 13, 1992

Indexing: a Hands-on Workshop  
November 13, 1992

Copyright  
November 27, 1992

Ontario Library Association  
100 Richmond Street East, #300  
Toronto, Ontario  
M5C 2P9  
(416) 363-3388

Conference "We've Got a Job to Do"  
Sheraton Centre, Toronto  
November 19-21, 1992

## Change of Address

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Sudbury, Ontario  
P3E 3P6  
(705) 670-1208

Theresa Kennedy  
#1006-5 Shady Golfway  
Toronto, Ontario  
M3C 3A5  
(416) 422-5633

Debra Kuehl  
401 Peel Street  
Collingwood, Ontario  
L9Y 4T7  
(705) 444-1269



*This column informs readers about meetings and special events sponsored by regional branches of OALT/ABO. Please forward all regional information to the editor for future publication.*

### Halton-Peel

October 27, 1992  
Film Night at Sheridan College

December 3, 1992  
"Whine & Cheese" at the home of Noreen McKechnie

Contact Person:  
Noreen McKechnie  
(416) 844-1302  
(416) 274-2391 (work)

### Huronion

October 17, 1992  
All-day workshop on stress management and time management at Collingwood Public Library (includes information package)  
Members \$5.00  
Non-members \$25.00  
Contact Deb Kuehl, Collingwood Public Library,  
(705) 445-1571.

November 30, 1992  
Annual Christmas potluck at Judy Koenig's home in Collingwood; catered dinner, potluck dessert, silver collection for food bank

April 17, 1993  
Annual business meeting in Owen Sound with half-day workshop on local history collections

Contact Person:  
Judy Koenig  
(705) 444-1076  
(705) 445-1571 (work)

### Lohanion

November 7, 1992  
Fanshawe Library Technician Reunion in the LT Lab at Fanshawe College. Open house in the afternoon, with OALT/ABO display; dinner follows

Contact Person:  
Donna Fossum  
(519) 668-7823  
(519) 685-4622 (work)

### Ottawa

Conference planning committee meetings throughout the year

Contact Person:  
Susan Bourdeau  
(613) 231-7557  
(613) 943-8940 (work)

### Sudbury

November 7, 1992  
Workshop (details to be announced)

November 27, 1992  
Annual Christmas Dinner at Fontainebleue Restaurant (Cambrian College)

Contact Person:  
Monique Fuchs  
(705) 897-5506  
(705) 969-5565 (work)

### Thunder Bay

November 10, 1992  
Workshop "Archives & Libraries: the Differences" with Alex Ross, City Archivist

December 2, 1992  
"What Your Body Image Says About You" with Joan Kuumula, Consultant

Contact Person:  
Cathy Walsh  
(807) 344-1682  
(807) 343-1610 (p.m.)

### TALTA

October 29, 1992  
Workshop "Interlibrary Loans" with John Jackson, Ontario Cancer Institute, Metro Reference Library, Meeting Room B, 5:30 - 8:00 p.m.

December 8, 1992  
Inter-Association Christmas Social

Contact Person:  
Toni Ariganello  
(416) 531-2258  
(416) 325-3901 (work)

## Professional

## Reading

Kelly, Tom. "How to Save Fax Costs." *Office Systems & Technology* (September 1992) p.22.

Reporting on a recent Gallup study, Kelly points out that most fax users fail to use the time and money-saving features available on their machines. The cost of telephone time and supplies becomes as important as the initial cost of the equipment for firms who increasingly rely on fax to communicate with clients. The author outlines 7 features, often available but not used, which can boost productivity and save money. These include speed dialing, automatic batching, relay broadcasting and private mailboxes. The article also highlights the latest fax technology and a host of tips for using your machines effectively.

Amara, Gillian. "Librarian-Library Technician Relations: As Good As They Could Be?" *Exchange* (September 1992) p.4.

This article, in the Ontario Government Libraries Council newsletter, describes the events surrounding the controversial exclusion of OALT/ABO representatives from the Implementation Committee responsible for the Ontario Public Library Strategic Plan. Amara goes on to provide historical context for the development of library technicians' roles and cites the difficulties that librarians and technicians face in defining their relationship. She emphasizes the importance of teamwork and mutual recognition.



## Extracurricular at Explorations '92

A pizza and beer reception opened the 1992 conference held at the Sheraton Caswell Hotel in Sudbury. It was an opportunity to renew acquaintances and peruse the displays of 13 exhibitors.

The exhibits showcased the latest technology including Canebco's CD's, Intermec's hardware, M.E. Phipps' and Bizware's software; books and toys from A+, Pig Tales Books, Browsers Books & Things, Maxwell Macmillan and McGraw-Hill Ryerson; library supplies from Carr McLean and Brodart; and educational opportunities from Northern Ontario Teleconference Network.

On Thursday, the special interests lunch divided delegates into groups and provided an excellent forum to network with colleagues. The concept proved popular enough to warrant it becoming a regular feature at future conferences.

That evening offered a choice of dinner buffets followed by Theatre Cambrian's dynamic production of *Jesus Christ Superstar* or a tour of Sudbury's own Northern Breweries. Participants gave high marks to both events.

The "Gastro-nomic Explorations" banquet on Friday was a fitting conclusion to the conference. An evening of fun and laughter

followed as delegates sang and danced their way through Karaoke. The Sheraton Caswell's banquet was indeed an adventure in taste with a wonderful array of unusual and delicious foods. Karaoke was so much fun that MC Bill James kept everyone singing for an hour longer than his booking, commenting on the group's spirited participation.

Explorations '92 was a great success! Join us next year in Ottawa, May 10-14, for Reflections '93, marking OALT/ABO's 20th anniversary.



### The Winner!

First I want to congratulate the 1992 conference planning team for a well-run, interesting and fun-filled conference. Sudbury members can be justifiably proud of their efforts.

Secondly, as the winner of a teleconference call sponsored by Northern Ontario Teleconference Network (NOTN), I want to thank the committee for coming up with such a unique prize. I have just completed my call with the help of JoAnne Horner at NOTN and was most impressed with her willingness to accommodate...I phoned friends in Australia and linked up with mutual friends in Newmarket.

Thanks again for providing this opportunity.

Janet Scheibler  
Huron

## Difficult Situations in Libraries — Problems With Patrons —

BY LIZ BAYLEY & VALERIE PARK

OALT/ABO is pleased to offer this kit which will assist you in running a workshop for your library staff, to help them deal with patron problems

**\$25.00**

(includes activities and case studies)

Available from:  
OALT/ABO, Attention: Marsha Hunt  
Abbey Market P.O. Box 76010, 1500 Upper Middle Road West, Oakville Ontario L6M 3H5

## Information to Contributors

The editor welcomes any articles or news items of interest to the Library Technicians of Ontario. Contributions should be typed on one side of the paper only. Include your full name, telephone number, and regional affiliation. French translation of official executive business is provided. Otherwise, publication will be in the language of submission.

NEWSLETTER/NOUVELLES  
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(807) 345-5008  
TALTA: Grace Lofters  
(416) 239-5646

## Change of Member Information/Formulaire de changement de données

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Signature

Please complete and mail to: Membership Chairperson, OALT/ABO, Abbey Market P.O. Box 76010, 1500 Upper Middle Road West Oakville, Ontario, L6M 3H5  
Veuillez remplir ce formulaire et le faire parvenir à la: Présidente, Comité d'adhésion, OALT/ABO, Bureau de poste Abbey Market C.P. 76010, 1500 Upper Middle Road West, Oakville (Ontario) L6M 3H5