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NEWSletter NOUVELLES

ASSOCIATION DES BIBLIOTECHNICIENS DE L'ONTARIO

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Thursday, May 21 through
 Sunday, May 24, 1998

Fulcrum '98

Celebrating 25 Years!

Your hosts from Lohania Region
 invite you to join us in London
 for Fulcrum '98 & celebrate the
 25th Annual Conference
 of OALT/ABO

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From the Editor

This issue wraps up our 1997-98 publishing year. We are still looking for a dedicated and enthusiastic editor to take on the job of steering volume 23 through production. Please contact the executive if you would like information on the duties of this position.

Keep reading for updates on events in your area, the upcoming conference in London, a member profile, and information on the CALL pre-conference program for library support staff.

Linda Davis Acting Editor

FULCRUM '98 - May 21 to May 24, London (LOHANIA)

The 25th annual Conference of OALT/ABO promises to be the most memorable ever. From Thursday, May 21 through Sunday, May 24, 1998, many excellent programs will address the conference theme. In its simplest meaning, Fulcrum refers to a turning point or pivotal point of support. At Fulcrum '98, we will gather to reflect upon today's library technician and the fact that we are presently at a pivotal point, moving into non-traditional libraries and often filling non-traditional roles.

Your hosts from Lohania Region invite you to join us for Fulcrum '98. There is something for everyone at this conference and much to do in the beautiful Forest City of London!

Esther Spicer, President, Lohania Region
 esthers@connectisp.com

Fulcrum '98 Exhibitors

You won't want to miss the opportunity to speak with the exhibitors who will be launching Fulcrum '98, Thursday May 21, 1998 from 2pm to 4pm.

We have selected exhibitors with specific information to appeal to the conference delegates.

We are honoured to announce the following participants: 3M Canada Co., FAXON Canada Ltd., QL (Quick Law) as well as Product Marketing Inc., distributors of educational software. After visiting the exhibits be sure to join us for the reception that will follow from 4pm to 6pm.

Information to Contributors

The editor welcomes any articles or news items of interest to the Library Technicians of Ontario. Contributions can be sent by post, fax, or e-mail. Please include your full name, telephone number, and regional affiliation. French translation of official executive business is provided. Otherwise, publication will be in the language of submission.

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President's Message

Wow, I can hardly believe it's time to write my final President's Message. 1997/98 has been a year of stumbling blocks, but also a year of major stepping stones. As I look back on my year as President, I am inspired by the Board of Directors and Executive members that I have worked with this year. Their ideas for the future of this Association are very encouraging.

Our accomplishments this year include affiliating with the Council on Library/Media Technicians (COLT) in the United States; launching a public relations campaign to help our Association continue to grow; and working on updating our web page.

What better way to celebrate 25 years as an association. In itself, reaching this milestone is an accomplishment and we have much to be proud of. I hope that you will join me at our 25th annual conference, Fulcrum '98, in London to help celebrate this silver anniversary of OALT/ABO. I look forward to seeing you all there.

Penni Lee, President

*View this President's Message on the OALT/ABO website,
<http://www.interlog.com/~oaltabo>*

OALT/ABO Executive Committee

Penni Lee, President

Penni is a graduate of Seneca College and currently works as Cataloging Technician at the Ontario Ministry of Finance Library in Toronto. This is her second term as President. She has also held the positions of Vice-President and Secretary, as well as working on the Political awareness Committee. A single parent, Penni enjoys singing in her church choir in her spare time. (TALTA)

Nanci Abbondanza, Vice-President

Nanci graduated from the Sheridan College LIT program in 1994. She is employed as associate Librarian at the Ontario Teachers' Pension Plan Board and is working on a degree in Administration and Information Management at Ryerson. Nanci has also served on the executive of Halton-Peel Region. She resides in Oakville and has one daughter.

Valerie Welsch, Secretary

Valerie holds a Diploma in Library Technology from Lakehead University in Thunder Bay. She is employed with the Lakehead Board of Education in the Instructional Materials Centre. Valerie has held several executive positions with Thunder Bay Region and this is her second term as provincial secretary. (Thunder Bay)

Chris Carmichael, Treasurer

Chris graduated from Fanshawe College in 1982. She worked at the Legislative Library of Ontario, CCOHS and Mohawk College before settling in at the Owen Sound & North Grey Union Public Library as the Technical Services Co-ordinator. Away from work, Chris keeps busy as a mother of two, as a Guide leader, and in her spare time, doing crafts. (Huronina)

Public Relations Co-ordinator

Vacant

Please contribute information for the 25th Anniversary

OALT/ABO 25th Anniversary

The 25th Anniversary Committee seeks help in locating the addresses of OALT/ABO past-presidents. If you have a current address for **Roberta Tripp**, **Maggie Hotchkiss** or **Jean Eliof**, please contact Liz Aldrey.

The Committee is also collecting memorabilia for a display at the conference. If you have interesting photos or other items of provincial interest, please share them with the Committee. Anything sent will be promptly returned.

If you can help, please contact **Liz Aldrey**, 879 Mohawk Rd.E., Apt. 1, Hamilton, ON, L8T 2R6; (h)905-389-7814 (w)905-575-1515 x4092; e-mail aldrey1@hwcn.org or aldrey1@operatns.mohawkc.on.ca

Lohania Region Student Awards



*Elizabeth Pattison-Clipperton
and Esther Spicer*

Every year, Lohania Region of OALT/ABO presents two awards for outstanding achievement to students graduating from the Library & Information Technician Programmes at Fanshawe and Mohawk Colleges of Applied Arts and Technology. The coordinators of the respective college programs select the recipients.

We are proud to present this year's award to Helen Creedom, Mohawk College, and Elizabeth Pattison-Clipperton, Fanshawe College. Helen is currently working at McMaster University in Hamilton, while Elizabeth is holding down part-time positions at St. Joseph's Health Centre and Fanshawe College in London. Congratulations to Helen and Elizabeth and best wishes as you pursue your chosen career path.



*Liz Aldrey, Helen Creedom,
Esther Spicer and Lois Wall*

Member Profile • Susan Bourdeau

At the 24th Annual Conference in Toronto last year, the Presidential Award was given to Susan Bourdeau. As she plans to step down from the Provincial Executive position of Ex-Officio to take a small breather, it seemed a good idea to highlight her accomplishments in this issue.

Susan and I met at Algonquin College, standing in line to register for classes in September 1981, and have remained friends ever since. We graduated in 1983, and after several years of working contracts and term positions at different places, Susan started working in Collection Manager for the National Library of Canada in 1987. I followed her to the National Library in 1988, working in the Canadiana Editorial Division. Although we don't work in the same building, we keep in touch, often daily, by phone and email. (What did we do before email?) Susan has been a true friend, seeing me through good times, and bad, always there to drive me all over the city, taking care of my two cats when I am away and too many other things to mention. Although our music tastes don't always match, I have to thank her for turning me into a Garth Brooks fan, although I wasn't when I agreed to stand in line with her at 5am the morning the tickets went on sale for his first concert in Ottawa. Needless to say, I was eager to stand in line for the second concert three years later.

In 1983, she became a member of the Ottawa Regional Branch/Section regionale d'Ottawa. She quickly joined the ORB\SRO Executive, and has held positions of Treasurer, Vice-President, President, and Director. She made sure I was included in the activities of the Branch even though I did not join until 1991. Her car rallies and scavenger hunts were big hits with members and non-members alike, and are still talked about today (who can forget the instruction: Turn right at Mulroney's gas pump — Petro Canada). In 1993 she Co-chaired the Conference Committee with Danielle Amat (at which time she received her 10 year award). Although she kept telling me she wanted to step back for a year or two, I discovered she had accepted the nomination of Provincial Vice-President in 1994, and has been on the Provincial Executive as Vice-president, President



and Ex-Officio. While in office, Susan has taken on the responsibility of revising our constitution in both languages, reformatting our Member's Directory, revising the Board of Directors Policies, and completing the revision of the Duties of the Administration. Once again, Susan has been talking of taking some time off, which she richly deserves, but, has agreed to co-chair the OALT/ABO's 27th Annual Conference Committee.

You would think that being involved with both Regional and Provincial Executives, for all those years would keep a person busy enough, however, Susan has found time for several other creative endeavours. She started out making quilts, has taken several other sewing workshops, as well as workshops in dried and silk flower arrangements. She loves to try all sorts of crafts and her home is beautifully decorated with her projects. One of her biggest hobbies is cake decorating. Wedding cakes, birthday cakes, no matter what occasion, or what type of cake, Susan can decorate it. I have seen quite a few of these creations, which look too good to cut and eat, although I have done both!

I would like to thank Susan for being there for me, and for encouraging me to accept the positions of Treasurer, and Director on the ORB\SRO Executive. The ORB/SRO would like to thank her for her outstanding work in both the Regional and Provincial Executives of OALT/ABO.

Diana Brown Ottawa Regional Branch/ Section regionale d'Ottawa

Public Relations Campaign

I wanted to take this opportunity to keep everyone informed about the PR campaign. As you no doubt are aware, I have been hired to execute some public relations strategies on behalf of the Association.

I feel that we will have some wonderful successes together

25th Anniversary Celebration

Look for a few extras at Fulcrum '98 to mark this special occasion. I have been given the opportunity to speak to you at the conference and to give an update on the campaign. I look forward to meeting many of you then.

Image

I will be working with representatives to help solidify the image of the library technician. This is imperative so that we can effectively promote the library technician in the workplace and in the media.

Employer Campaign

I will be working with other representatives to help promote your organization and its members to prospective employers and to show how valuable the library technician is to the workforce.

Media Relations Campaign

I am working with still other representatives to deliver the "image" to the media so that we can encourage some positive publicity about your organization and about the value of the library technician.

I wanted to address the concern that this program may not appear to be good value for the money invested. When preparing my proposal, I took into consideration the fact that your organization had a small budget but we agreed it was important to undertake some PR initiatives. This said, I proposed some activities at a reduced rate so that you would feel the impact and see the benefit of public relations. I feel that we will have some wonderful successes together.

If there are any questions or concerns, please contact me via e-mail: marybeth@interlog.com and I will get back to you as soon as possible.

I look forward to seeing you in May.

*Mary Beth Kupferschmidt,
Vision PR*

CALL Conference

The Canadian Association of Law Libraries (CALL) is presenting a pre-conference programme for library support staff on Sunday, May 31, 1998 in conjunction with their "Putting People First" Conference in Hamilton.

Performing a good reference interview is a dying skill as e-mail and voice mail eliminate personal contact in the reference process. How do you handle this difficult development?

In the first part of the programme, Joan Pedzich and Kathie Sullivan will advise on this and other problems encountered by support staff providing reference service in a law library environment. They will also consider how to deal with personality types, the level of authority of the client, and teaching/instructing as an off-shoot of reference.

The arrival of the global village means that reference and research go beyond our borders; yet dwindling budgets, time expectations and staff limitations mean we perform reference on the firing line. In the second part of the programme, three experienced reference librarians will deal with answering questions on British, American and Canadian law quickly, correctly and efficiently, with the tools at hand.

The programme will take place at the Sheraton Hamilton, Ballroom East on **Sunday, May 31 from 10:00am to 4:30pm**. Registration is \$85.60.

For more information, contact: Joan Rataic-Lang, Manager of Library Services, Gowling, Strathy & Henderson, Commerce Court West, Suite 4900, Toronto, M5L 1J3; phone 416-862-5735; fax 416-862-7661.

Professional Development

The following is being offered by **Continuing Education, Faculty of Library and Information Science, University of Toronto**, 140 St. George Street, Toronto, M5S 1A1. For information, contact **Marcia Chen**, (416) 978-7111, Fax: (416) 971-1399.

Websites: Planning, Implementation & Management

Thursday & Friday, May 14 & 15, 1998
Instructors: Gerry Oxford & Marian Press

Teleworking: Meeting the Needs of Employees & their Organizations

Friday, May 1, 1998, 8:45 a.m. - 4:00 p.m.
Instructor: Crystal Fulton

Around The Regions

(Editor's Note: This column is intended to inform OALT/ABO members of what is going on in other regions. Since the publication schedule of the newsletter is only three times per year, often dates of events have passed.)

- Halton-Peel

March 25, 1998 - **Video Workshop**

"A Practitioner's Perspective: The Fault Dear Brutus" from the 1997 SLA annual conference, 7:00 p.m., Oakville Public Library

Contact: Pam Casey (h)905-639-5621, e-mail: pcasey@cgcable.net

- Huronia

March 28, 1998 - **Annual Business Meeting**, Thornbury Public Library

Contact: Carol MacDonald (h)416-292-3269

- Lohania

March 21, 1998 - **Conference Mtg.**, London

May 21 - 24, 1998 - 25th Annual OALT/ABO Conference - **FULCRUM '98** in the beautiful Forest City of London. Plus, you won't want to miss the opportunity to **speak with the exhibitors who will be launching Fulcrum '98**, Thursday May 21, 1998 from 2pm to 4pm.

Contact: Marg Bushell (h)519-524-7734 (w)519-524-9261(1-8pm), e-mail: mbushell@bmts.com

- Ottawa

April 1998 - **Workshop "Advanced Internet"**

Contact: Diana Brown (h)613-234-0718, (w) 819-953-6809, e-mail: diana.brown@nlc-bnc.ca

- Sudbury

April 25, 1998 - **Spring Workshop**, "Setting Up Your Own Small Business" 9:45 a.m., College Boreal Library, Lasalle Boulevard

Contact: Linda Davis (h)705-566-9374 e-mail: davisl5@gov.on.ca

- Thunder Bay

March 1998 - **Annual Business Meeting & dinner** to mark the **25th anniversary of OALT/ABO**. Photos & memorabilia on display.

Contact: Valerie Barten (h) 807-475-3668

- TALTA

March 26, 1998 - **Annual Business Meeting**, Metro Toronto Reference Library, 789 Yonge Street, Toronto.

Contact: Jeff Corbett (h)905-459-2839, e-mail: jeffcorbett@yesic.com

Notes and News

ALA Scholarships

The American Library Association's Spectrum initiative will provide 50 \$5000 scholarships to minority students who are pursuing a career in Library Science. Individuals are eligible if they are African-American, African-Canadian, Asian, Hispanic, Latino, or Native people of the U.S. or Canada and permanent residents. More information can be found at the website: <http://www.ala.org/spectrum> or by e-mail at: spectrum@ala.orf

Salary Survey

The Library Technicians and Assistants Interest Group of the British Columbia Library Association has posted the results of a recent survey to the following website: <http://www.interchg.ubc.ca/bcla/libtech/Survey.htm>

Correction

Angela Carito Walmsley was the author of the article "OALT/ABO Website" in v. 22 #1/2 of Newsletter/Nouvelles. Our apologies for the omission.

Ottawa's New Mailing Address:

OALT/ABO, ORB/SRO
P.O. Box 1094, Station 'B'
Ottawa, Ontario K1P 5R1

Job Liaison Contacts

- Halton-Peel: Karen Redditt,

karen.redditt@sherdanc.on.ca
(w)905-845-9430

- Huronia: Judy Koenig,

(h) 705-444-1076 (w) 705-445-1571

- Lohania: Pat Brinkhof,

(h) 519-421-3607

- Ottawa: Diana Brown,

(h) 613-234-0718 (w) 819-994-6920

- Sudbury: Lise Désormeaux

(h) 705-897-5708

- Thunder Bay: Margot Ponder

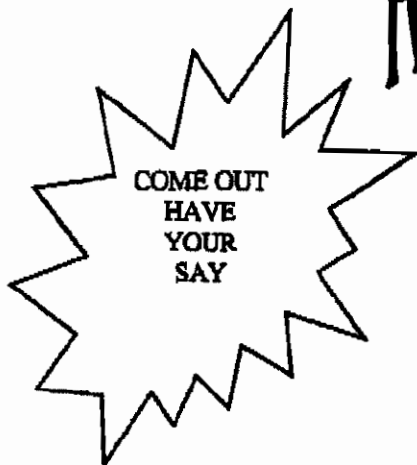
(h)807-767-6835

- TALTA: Radikha Jaggernaut,

(h) 416-975-4004 (w) 416-359-4587



ROUNDTABLE DISCUSSION



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OALT/ABO is holding the 2nd annual roundtable discussion. This is a session at which you can attend and speak your mind. That's right, no comment is wrong and no question is silly. This is your golden opportunity to speak your mind and say what you are thinking.

As part of the Roundtable, Mary Beth Kupferschmidt, our PR consultant will be making a presentation on the status of the PR campaign. Also Nanci Abbondanza, our Vice-President and current chair of the Internet committee will be speaking on the successes of the Web Site.

So come out and participate. This is a FREE session open to all current and potential members of OALT/ABO.

LOCATION :
Conference
Hall, London



DATE:
Saturday
May 23rd
After the ABM

Here a list of questions to ponder before you come to the conference.

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2

If you can not make the conference, please either email Pam Casey, PR Coordinator at pcasey@cgocable.net or Penni Lee, President, at leep@govonca2.gov.on.ca. Or you can fax it to Pam at 905-819-3096. Or give it to someone going to the conference. Or mail it to me at Pam Casey, 350 Camelot Court, Burlington, ON L7L 2G3. There are lots of ways to make yourself known.

Questions to think about:

1. Conferences-

- a. Do you come every year?
- b. If not, why not? Funding, programs, location
- c. What about the province hosting a conference?
- d. What about the conference being held each year in a central location?
- e. What do you think about the programs being held at the conferences?

2. Public Relations Campaign

- a. Should we track the number of new members gained because of it?
- b. Comments, questions, concerns.
- c. Could you help on the committee?
- d. Should the campaign be more visible?
- e. Should we strike up a more concrete relationship with the colleges?

3. Logo

- a. Would you like a new one?
- b. Suggestions

4. Association

- a. Is it time to redraw the boundaries?
- b. How do we attract new members?
- c. What can we do for you that is different?
- d. What do you see for the future of the association?
- e. What affiliations would you like to see?

Any other questions, thoughts or comments you would like to hear, see, talk about, please let us know. This is your time to give us your opinion.

Please include your name, phone number and / or email and you will get a personal response to your questions.

Thanks,

Pam Casey, PR Coordinator