



1998 Super Saturday Success!

This year OALT/ABO held their annual "Super Saturday" Conference on Saturday, January 31, at the Quality Inn Hotel on Bronte Road in Oakville. The day was highlighted with three informative conferences.

The first speaker was Dr. Ben Barkow, President of the Behavioural Team and Engineering Psychologist who spoke about Ergonomics issues in the library. Dr. Barkow posed the question "Is a Library like a Loblaws Warehouse?" One of his main points was that libraries should be designed in a way that accommodates the physical activity of the job. There are many physical risks to consider when working in a library environment such as neck and wrist injuries. There is also a great amount of bending up and down to pick up books and there is the strain that we put on our hands and wrists at the computer terminal to consider. Dr. Barkow, encouraged us to look into how libraries of the future will be constructed and managed. This was an interesting and insightful presentation simply because it not only discussed how we can help ourselves by employing "flow" and "balance" to our daily tasks, but also how we can take part in designing the libraries of the future. You can contact the B-Team via the Internet at <http://www.bteam.com>

The second speaker gave a superb talk about Team Building and Communications in the library. Marsha Grout, Corporate Communication Consultant, explained how communication can break down by omitting just one simple piece of information. She stressed how we need to understand and be empathetic to others in the workplace if we are going to work in a proactive environment. There are many barriers to communication, the main one is fear. Through fun activities Marsha showed us how we can communicate with one another and left us with "30 Communication Ideas" that will help us relate to people better and that will help our work environment to be effective and efficient. Indeed this was a brilliant conference that made many realize the importance of communication and team work. So much so that I decided to take the four week course offered at Sheridan and instructed by Marsha. In this four Saturday workshop, Marsha expands on the ideas presented in the Super Saturday workshop and focuses in on supervisors and team leaders role. Team work, collective decision making, the art of asking questions, orally presenting ideas and written communication are the focus. This course is very reasonably priced and offered through the Sheridan college continuing education calendar. It is called Effective Supervision - Communication (EMS 7801). This has been offered at Sheridan for the past seven years and I am positive that it will be running again.

The afternoon presentation was the popular "Colours Workshop", and it was presented most eloquently by Janet Armstrong and Eileen Wortley of the Mississauga Public Library system. This session explained the four "colours" that represent different veins of an individuals personality. Each person has one of the four main colours that best describes them. It explains there strengths and skills, how and why they behave in certain ways, and how they react with other people. At one point all the workshop participants are separated into the four colour groups that these individual represent. It was most amazing to actually see these groups work amongst each other, and without knowing it, portraying their collective colour to the letter. This workshop was highly beneficial and motivational. It was filled with fun activities that made us learn more about ourselves and about others by helping us understand how and why each colour personality is unique. In essence, we learned how we can relate to the other "coloured" personalities more effectively. This would make it an excellent team building tool within a library or business environment. A very worthwhile and enlightening presentation.

We can chalk up the 1998 Super Saturday event as a success! The lunch was very good and the food plentiful; as well, the hotel location and room were most convenient and comfortable. The turn out was good and we are hoping to see more faces both familiar and new at all of our events within the coming 1998/99 year. It is the support and feedback of our members that makes these functions enjoyable and triumphant.

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Alicia Snow
Sean Crowe

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ALA: Spectrum Initiative

You may want to share this with anyone that you know that fits the criteria of this program offered by ALA. This information was submitted by Kent Slade, President, Council on Library/Media Technicians (COLT).

I do not know if you are aware of it or not, but the American Library Association is currently sponsoring the spectrum initiative, a project that seeks to provide more opportunities for minority students to attend library school. Individuals are eligible if they are African-American or African Canadian, Asian or Pacific Islander, Hispanic or Latino, or native people of the United States or Canada, permanent residents. Their goal is to provide 50 - \$5000 scholarships for three years to pursue a career in Library Science.

More information can be found at the website:

<http://www.ala.org/spectrum>. You can email them at spectrum@ala.org or mail at ALA Spectrum Initiative, Recruitment Network, 50 east Huron Street, Chicago IL 60611 USA.

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FOCUS ON FULCRUM'98

As most of you are aware of, Lohania is hosting the 25th annual OALT/ABO conference. I had the pleasure of being a part of their Christmas celebrations and was invited to sit in on one of their conference brainstorming sessions.

This conference is shaping up to be a dandy one and I am looking forward to attending it in full. Earlier this month I was sent a copy of their January 17th meeting minutes and I will not spill, but only scatter some of the beans in your direction...

Confirmed exhibitors are 3M and Quick Law. They will be offering demonstrations on the Thursday afternoon during registration.

Tentative Workshops - Fri.

- Entrepreneurial Library Technicians
- Internet Search Engines: beginners and advanced
- Financial Planning
- Planning Library Buildings
- Readers Advisory for Young Adults
- Moving a Library
- Genealogy
- Job Search Strategies
- Book Repair
- Job Sharing
- Windows 95

I can not wait to see the confirmed list of participants and it is promised that the conference packages will be mailed out soon. LOHANIA needs volunteers for the conference at the registration desk and display area. I am sure that they would be delighted to receive any help offered by Halton-Peel members or students.

The conference will take place at Spencer Hall, in London, Ontario between Thursday, May 21st to Sunday, May 24th, 1998.

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Sean Crowe

AWARDS '97-98

I would like to point out that we are celebrating the milestones of a few of our members. The following are to be honoured for our ten and twenty-five year awards:

10 years

- Carol Ellis
- Beth Leake
- Dena McCarter

25 years

- Doug Willford
- Gisela Smithson

Tracy Morgan was presented with the Regional Recognition Award at our Town Hall meeting, October 29/97. She has asked that the following be submitted to the membership.

I was quite shocked to be presented with the Halton-Peel Regional Recognition Award last night at our October meeting, so shocked that I was speechless (*a rare sight for many of you I'm sure!*) I would like to take the time to thank Susan Morley (*our previous recipient*) for honouring me by her selection. To have been recognized by Susan is a personal achievement for me as I have always admired her professionalism and career achievements and view her as a role model that all Library and Information Technicians are hard pressed to emulate. Thank you Susan and Halton-Peel for this Award. I have always been a proud and vocal advocate of Library Technicians but I'm a little prouder

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today! My duty now is to pick next year's winner so I'll be watching.

Tracy Morgan

If we have missed anyone that you believe deserves recognition, please let us know. You can forward that information to me, Sean Crowe at harcrowe@globalserve.net

Kid Lit Resources on the Web

As many library technicians have found employment in school libraries it is helpful to know what resources are currently on the web regarding children's literature. These websites are an efficient way of obtaining information on children's books as well as multimedia resources. The Canadian Children's Book Center, <http://home.echo-on.net/~ccb/c/> specializes in promoting the reading of Canadian Children's Books. Information is given regarding picture books, fiction, interactive cd-roms, history books, folk tales, sport books, videos, and a "things to do" link.

Another website known as Children's Book Publishers <http://www.scils.rutgers.edu/special/kay/publish.html> lists sites that will link the viewer to publishers of children's literature. These links provide a review of the material that is being published for children. Children's Literature: A Newsletter for Adults

<http://parents.place.com/readroom/childnew/index.html> is a web site that helps technicians, librarians, teachers and parents find recently published children's materials. It provides a newsletter with reviews of the newest books, award winning books, and electronic media, and a special bibliographies section.

The Canadian Teacher-Librarians Resources Pages <http://www.geocities.com/Athens/Olympus/1333/resource.htm>, provides a list of places to visit for children's resources. The categories that are searchable on this site are Authors, School Libraries, Previews, Associations, and New Resources. These websites are informative and are worth bookmarking for a technician or librarian working in a children's library.

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Alicia Snow

Provincial Corner ----

Affiliation with COLT (Council of Library/Media Technicians)

The Provincial Board of Directors voted at the November meeting to undertake an affiliation with COLT.

In June 1997, Pam Casey – Director for Halton/Peel decided to take a membership in COLT. Because of this membership and e-mails from the president of COLT an interest in affiliation started to form. On September 19th, 1997 - 3 members of Halton/Peel (Pam Casey, Nancy Drew and Ola White) went to the first annual Northeast Region

COLT conference in Syracuse, New York.

Impressed by the membership there and the speakers and most importantly by the Director – Dorothy Morgan, the 3 of them decided to invite Dorothy to come and speak to Halton/Peel region at one of their meetings. She spoke very eloquently about COLT and the need to affiliate with OALT/ABO and what we could do for each other. Penny Lee, Nancy Abbondanza were at this meeting and decided to put affiliation on the agenda for the next Board of Directors meeting.

Every time I saw anyone I would speak about COLT and the need for affiliation. This brings us to the November meeting and the vote. The Provincial executive decided to take action and vote for this affiliation. If you would like further information about COLT, they have their own homepage. <http://lib-www.ucr.edu/COLT/>

Affiliation is a positive move for OALT/ABO and I hope that further affiliations will form with other library associations. One of the mandates that came out of the Round Table at the conference last year was the suggestion of looking into forming relationships with other associations. I think that this has set a foothold in that direction. If anyone has other suggestions for additional relationships with other library associations, please contact me. Likewise, for more details about our COLT connection. pcasey@cgocable.net.
Pam Casey
Director – Halton/Peel Region

Association Promotion, Halton/Peel Asks You

At the Super Saturday Workshop held on January 31st, Pam Casey asked the members in attendance whether Halton-Peel would be interested in contributing money to the provincial public relations campaign. There were many questions and concerns requesting additional details of the cost allocation for the public relations campaign.

The following table is a summary of Vision PR's final budget submission to the provincial OALT/ABO Executive and Board of Directors. Not included in this budget are the expected or outstanding costs which are listed at the bottom of this table.

Items	Cost	Total
Image		
Solidify identity	3 hours consulting fee	\$60.00
Research contacts for publics	4 hours consulting fee	\$80.00
Drafting communication piece	3 hours consulting fee	\$60.00
Sub Total		\$200.00
25 Year Celebration		
Research data compilation	4 hours	\$80.00
Media list compilation	5 hours	\$100.00
Media kit preparation:		
press release writing	2 hours	\$40.00
fact sheet writing	3 hours	\$60.00
copying	500 @.10	\$50.00
Invitations:		
design	4 hours	\$80.00
printing		
Promotional brochure	3 hours	\$60.00
Media follow up	4 hours	\$80.00
Sub Total		\$550.00
Employer Campaign		
Contact management	3 hours	\$60.00
Draft documents	3 hours	\$60.00
Distribution		
Follow up	4 hours	\$80.00
Sub Total		\$200.00
Media Relations Campaign		
Research media list	20 hours	\$400.00
Initial contact	5 hours	\$100.00
Follow up	4 hours	\$80.00
Press Release Writing	2 hours	\$40.00
Fact sheet drafting	2 hours	\$40.00
Sub Total		\$660.00
Total		\$1610.00
GST		\$112.70
Grand Total		\$1722.70

Expected/Outstanding Costs:

- Printing of the invitation for the 25th Anniversary Celebration
- Printing of the 25 year Anniversary Brochure
- year celebration event
- Distribution of the document for the employer campaign
- Distribution of media releases
- Mileage for the speaking engagement in London Ontario in May 1998. (Expected cost for this event is \$.30/km at approximately 310 km = \$93.00)

If you have any additional questions or concerns regarding this budget or the public relations campaign, please contact your director Pam Casey at home (905) 639-5621 or by email pcasey@cgocable.net or contact myself at home (905) 827-5948 or by email nabbon@inforamp.net. We welcome your feedback regarding this and any additional OALT/ABO issue.

REFERENCE SERVICE IN THE GLOBAL VILLAGE: ADDING A HUMAN TOUCH

A CALL (Canadian Association of Law Libraries) pre-conference programme for library support staff -
Sunday, May 31, 1998

This year's CALL Conference theme is *Putting People First* and the Conference will be in Hamilton, Ont
May 31 - June 3

Performing a good reference interview is a dying skill as e-mail and voice mail eliminate even the most basic personal contact in the reference process. How do you handle this difficult development? In the first part of the programme Joan Pedzich and Kathie Sullivan will advise on this and other problems encountered by support staff providing reference service in a law library environment. They will also consider how to deal with the myriad of personality types as well as the level of authority of the person asking the question and teaching/instructing as an off-shoot of reference.

The arrival of the global village has meant that reference and research in a law library go beyond our borders, and yet dwindling budgets, time expectations and staff limitations mean that we are performing reference on the firing line. In the second part of the programme, three very experienced reference librarians will deal with answering questions on British, American and Canadian law quickly, correctly and efficiently, with the tools at hand. This programme will be invaluable to support staff in law firm libraries and other law libraries with collections that are limited in size and scope.

The programme will take place at the Sheraton Hamilton, Ballroom East, on Sunday, May 31, 1998 from 10 a.m. to 4:30 p.m.

Speakers: Joan Pedzich, Librarian, Harris, Beach & Wilcox, Rochester, N.Y.
Kathie Sullivan, Library Director, McNamee, Lochner, Titus & Williams
Ian Colvin, Reference Librarian, Fraser & Beatty
John Papadopolous, Reference Librarian, Fasken Campbell Godfrey
Joan Bilsland, Crown Prosecutor's Office, Calgary

Moderator: Ted Tjaden, Research Lawyer, Gardiner, Roberts

Convenor: Joan Rataic-Lang, Gowling, Strathy & Henderson

Registration: \$80.00 (\$85.60 including GST). See over for registration form.

For further information on the programme:
Joan Rataic-Lang, Manager of Library Services,
Gowling, Strathy & Henderson
Commerce Court West, Suite 4900
Toronto ON M5L 1J3

For further information on the CALL'98 Conference:
CALL National Office
PO Box 1570, 190 Railway Street
Kingston ON K7L 5C8

rataiclj@gowlings.com
(416) 862-5735 or fax (416) 862-7661

call@adan.kingston.net
(613) 531-9338 or fax (613) 531-0626

Workshops

Here are some upcoming workshops that are offered through the University of Toronto, Faculty of Information Studies Program.

Internet/Intranet Security Issues

This workshop will cover the issues regarding web site security. Pupils will learn about protecting their websites from hackers, and will learn about password protection. The course will closely look at the tools that are required to secure data. In addition, some time will be spent looking at the laws and regulations concerning copyright.

This course is offered Thursday nights from 6:30-9:30 from March 12-April 30, 1998.

This is only a sample of what FIS has to offer in continuing education for the Information professional. It is well worth the time to browse the list of offered workshops designed for the beginner to the expert. <http://www.fis.utoronto.ca/colnted/bydate.htm>

Cool Sites

Cataloguer's Toolbox
<http://www.mun.ca/library/cat/#Nat>

An all points bulletin was put out for this site when it disappeared last Summer and Alicia Snow (Assistant Editor), found it! It is one of the finest sites for Technicians today. This is an informative site with loads of

links that will be especially useful to cataloguers and searchers. The links include Library of Congress Tools, OCLC, OPAC Connections, USMARC, National Libraries, Newsgroups and Electronic Journals.

The Literature Link
<http://www.mbnet.mb.ca/~aklumper/>

This is a great library site that is maintained by a library technician.

School library technicians and children's librarians will get the most use of this site. It provides links for parents, librarians, teachers, ready reference, research topics, search engines, authors, books, magazines and sites for children.

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Alicia Snow

From the desk of the President--

Greetings to all!

It's hard to believe that another year has come and gone. We have had a very busy year. We tried a few different things this past year. We had a Dinner and Mini Golf night in June, our web page launch in September and guest speakers from COLT and OLA in October. In December,

we had our traditional social night at my home and everyone who attended enjoyed themselves. In January, Super Saturday was held, and everyone who attended learned a little something about their colleagues and themselves.

I have enjoyed being the President of Halton-Peel for the past 2 years but it is time for me to move on. I'll still be around and I will be actively involved but I feel that we need to have some new people on the executive with some fresh ideas.

Finally, I would like to thank my fellow executive members, Ola, Pam, Nancy, Kathy, Roisin, Sean, Alicia and Karen for all their support and hard work. I would not have been able to do this without you.

Diane Baksa

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THIS IS YOUR
NEWSLETTER..YOUR
COMMENTS AND SUBMISSIONS
ARE ALWAYS WELCOME.
harcrowe@globalserve.net

**1998 CALL Conference
Hamilton Ontario
May 31 - June 3, 1998**

Registration Form for Pre-Conference Program

Name: _____
Surname First Name

Organization: _____

Mailing Address: _____

City/Province/Postal: _____

Code: _____

Telephone: _____ Fax: _____

E-mail _____

Sunday, May 31

Reference Service in the Global Village: Adding a Human Touch \$85.60 (\$80.00 + \$5.60 GST) (lunch is included in the registration fee)

TOTAL FEES: Enclose a cheque payable to CALL'98 _____
Registration fees are payable in Canadian or U.S. Funds. GST Registration number: 122939713

Please mail your completed registration form and cheque to:
1998 CALL Conference
PO Box 1570, Railway Street
Kingston ON K7L 5C8

If you have any dietary restrictions, please specify: _____

Your receipt will be included in your registration kit at the Conference. Before mailing, please photocopy this form for your records.

Cancellations and Refunds: Cancellation of registration must be received in writing at the Conference office by May 15, 1998 in order for registration fees to be refunded. An administrative fee of 10% will be assessed on all refunds. No refunds will be issued after May 15, 1998.