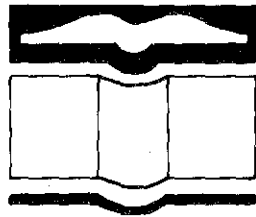
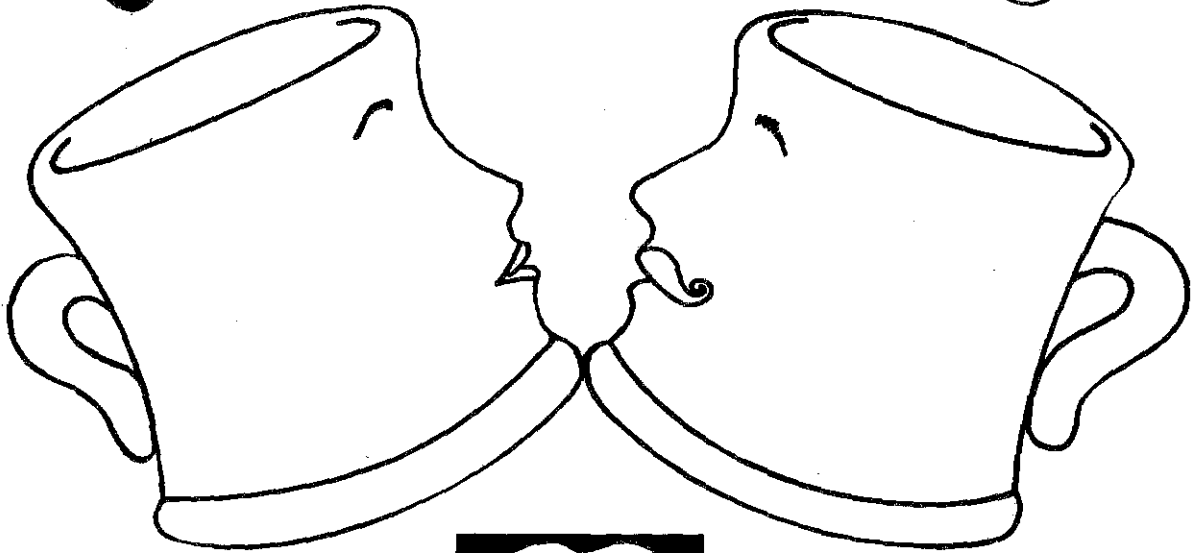
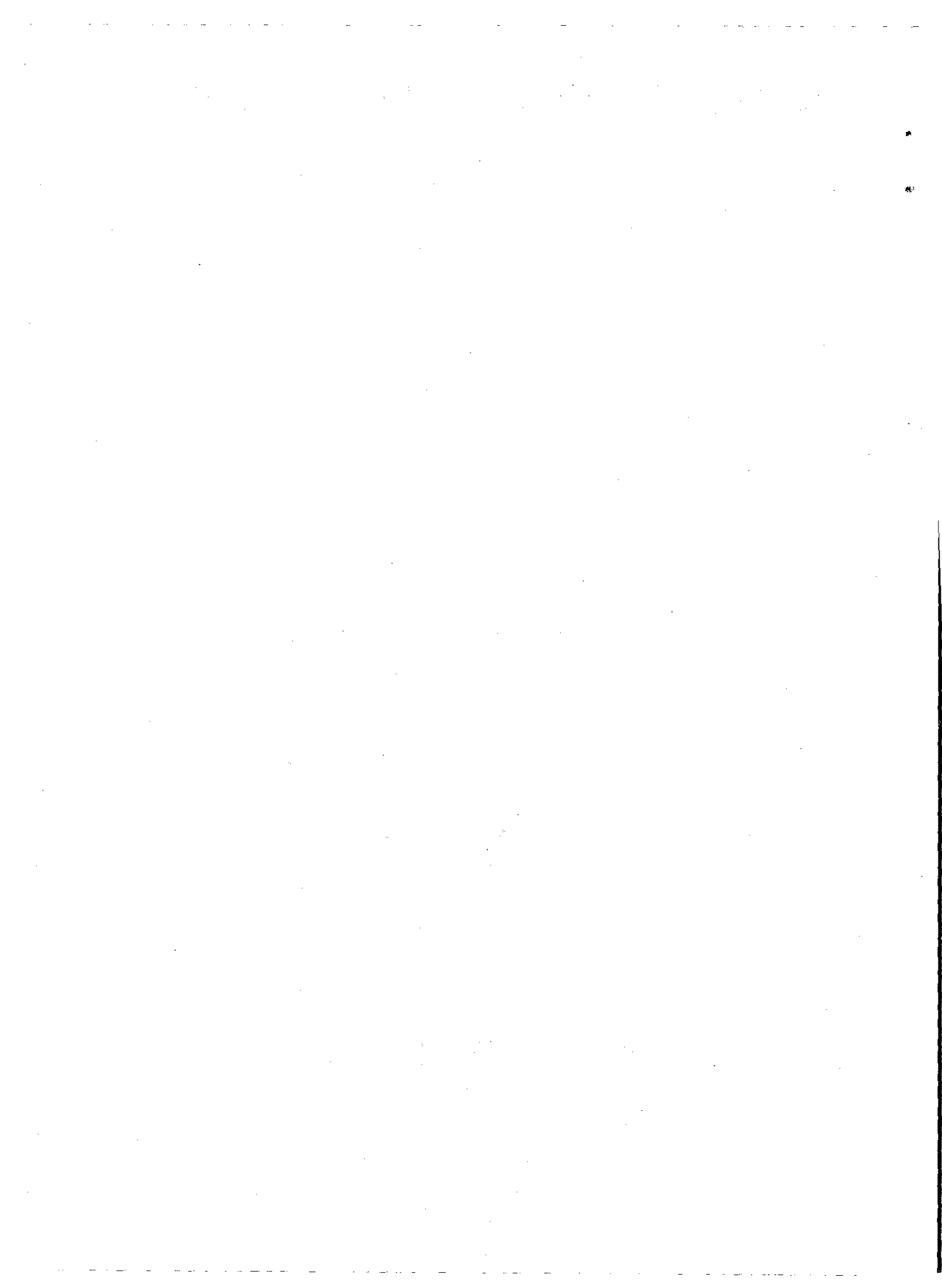


tête-à-tête



Ontario
Association of
Library Technicians
Ottawa Regional Branch

Association des
Bibliotechniciens
de l'Ontario
Section régionale d'Ottawa



Volume 9 Annual Edition 1989-90

Volume 9 Édition Annuelle 1989-90

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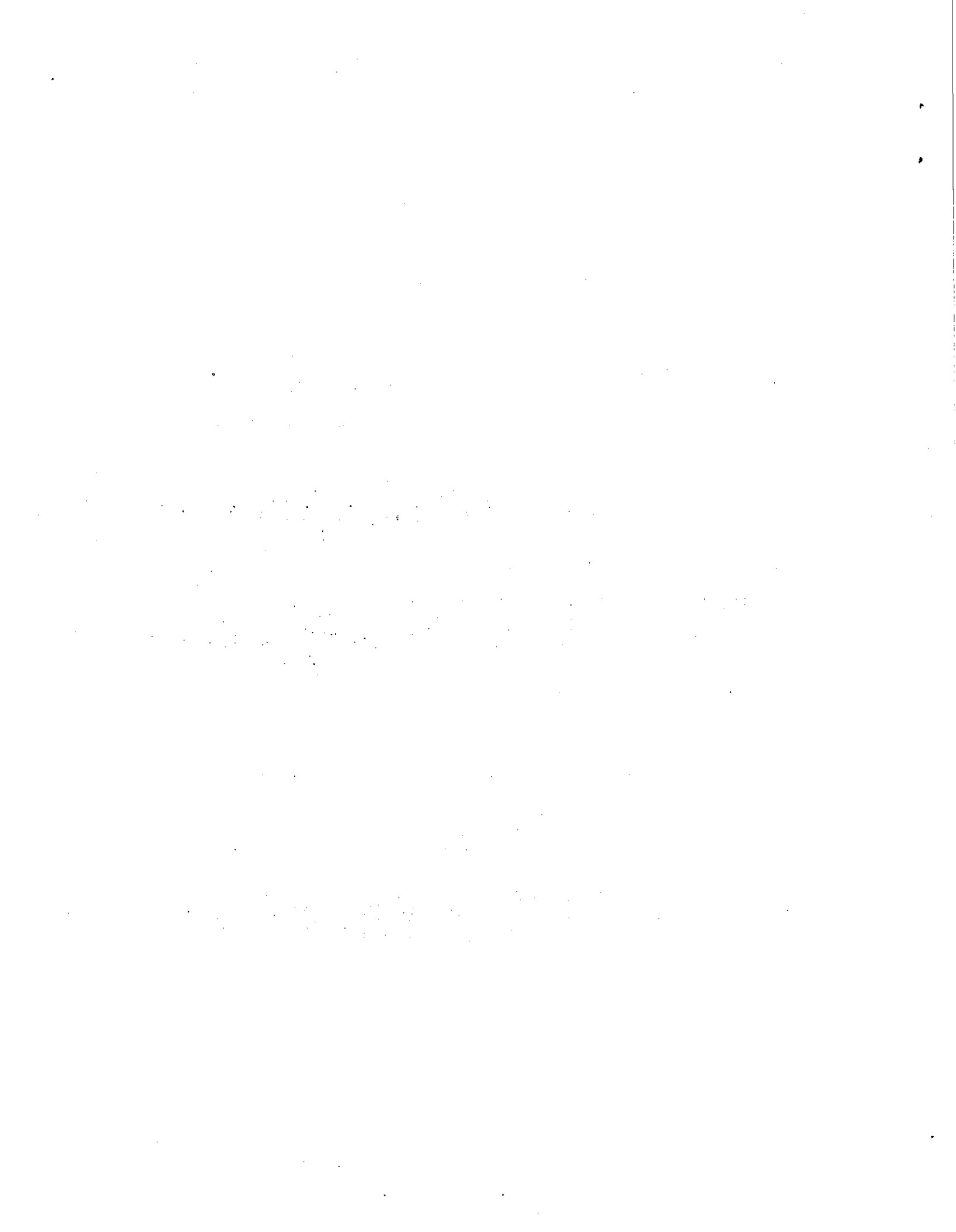
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Editorial:

ATTENTION - STUDENTS, GRADUATES, AND ASSOCIATES, ETC. ; NEW AND OLD MEMBERS ALIKE:

As your new regional newsletter editor, my first official duty is to explain our upcoming publication schedule and outline what will be expected from all ORB/SRO members in year ahead.

This is the 1989 Annual Edition.

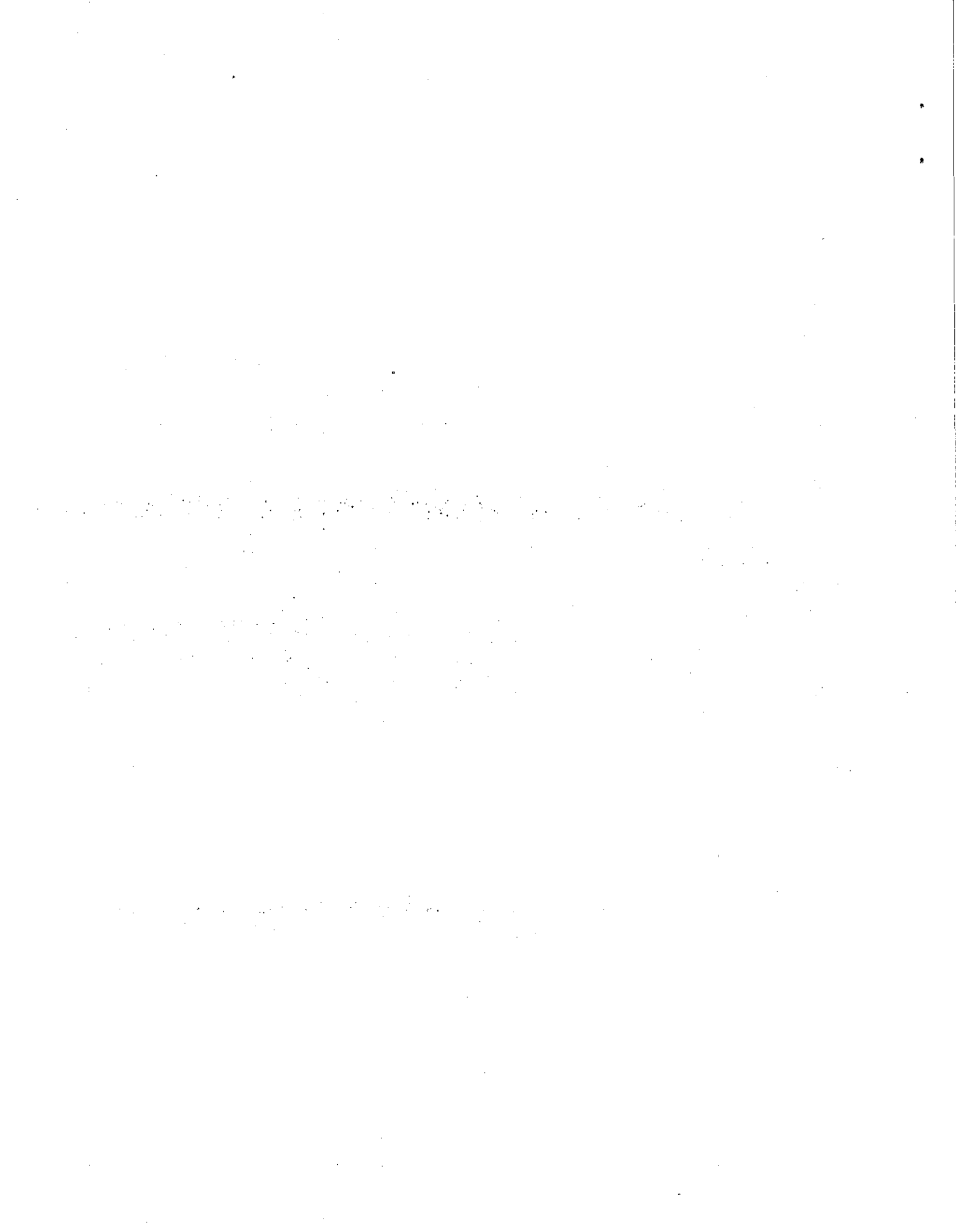
Production difficulties prevented us from sending out our required number of issues last year. For 1990-91, we expect to play "catch-up" and publish in Spring, Fall, and Winter.

So remember, "tête-à-tête" is *your* newsletter! It will be only as good as *you* make it. Please feel free to submit articles, reports, meeting announcements and professional development workshop advertizements; anything that you think will be of interest to Ottawa Area library technicians.

As much as possible, we will have items in both french and english. Send material in the language of your choice.

Finally, on behalf of ORB/SRO I would like to take this opportunity to thank my predecessor, Heather Lindsay for her hard work and loyalty during the past few years. Under sometimes difficult circumstances, Heather made every effort to produce a high quality newsletter for the Ottawa Regional Branch/Section régionale d'Ottawa. Thank you Heather - Best of luck to you in all your future endeavours.

Linda Landreville



tête-à-tête: a retrospective !

In the Fall of 1979, "tête-à-tête", Volume 1, Number 1 ROLLED OFF THE PRESSES. Eight volumes later, our regional newsletter is still going strong. Over the years, as technology improved, we have been able to modify covers and format in order to maintain a high quality product.

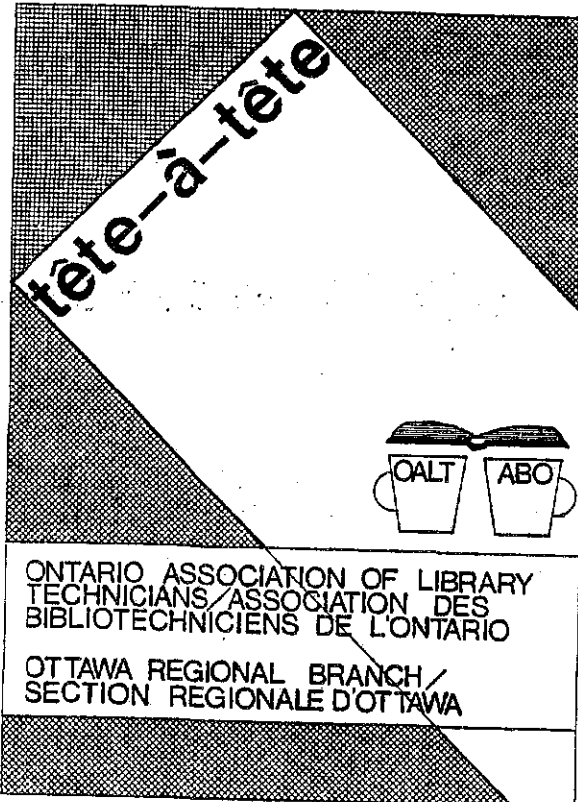
In this special edition, I thought that it might be interesting to take a selection from each volume so that we can see the variety of excellent material that has been provided to our members.

I know that new members as well as Technicians who have been around for a while will enjoy these "blasts from the past"!

1979-81

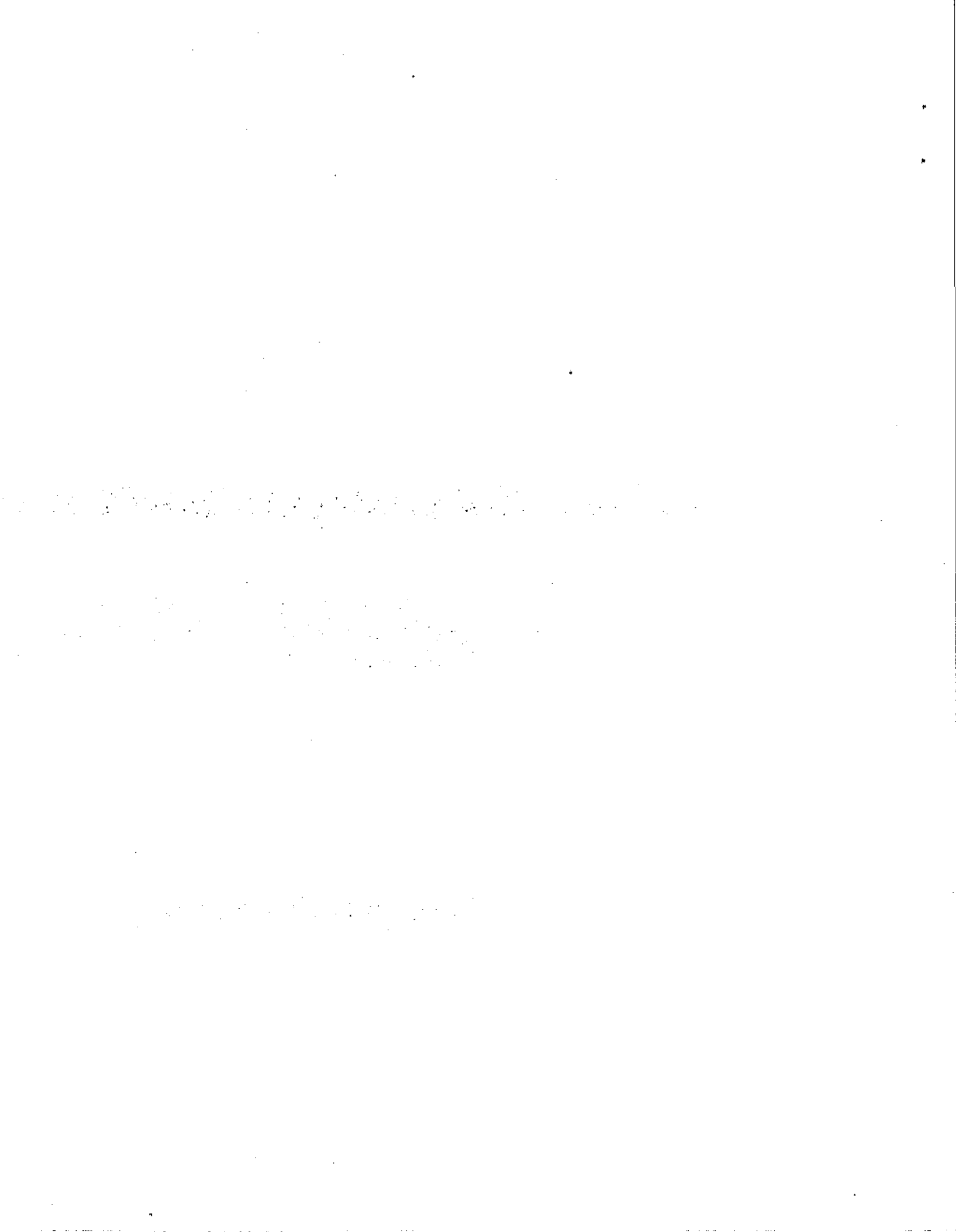


1981-84



1984-





tête-à-tête: a retrospective !

**Note: Each article has been placed
in its original format.*

Vol. 1, N. 1, 1979:

EDITOR'S COMMENTS

A good beginning is vital to any undertaking. With that in mind, we hope that all the members of OALT/ABO, Ottawa Regional Branch/Section Régionale d'Ottawa will find this first issue of "tête - à - tête" to be informative and thought-provoking.

The purpose of this newsletter is to serve as a vital communication link between the Ottawa Regional Branch members whether they are students, graduate library technicians or individuals who are interested in library technicians. We feel that communication holds special importance this year since our Branch will be hosting the next Conference, "Inforama 1980" in May.

Our hope is that "tête - à - tête" will reflect the ideas and opinions of the members of the Ottawa Regional Branch. We are looking forward to receiving contributions and suggestions from you. Please send all correspondence c/o "tête - à - tête".

Moira Corson,
Editor

MOT DE L'ÉDITEUR

Un bon début est essentiel à la survie de toute entreprise. Nous espérons donc que tous les membres de la Section régionale d'Ottawa de ABO/OALT seront très intéressés et stimulés par ce premier numéro de "tête - à - tête".

"tête - à - tête" se veut un moyen important de communication entre les membres de la région, qu'ils soient étudiants, bibliothécaires diplômés, ou tout simplement des personnes intéressées à la bibliotechnique. Une bonne communication est encore plus importante du fait que notre section sera l'hôte pour la conférence, Inforama 1980, qui aura lieu en mai prochain.

Nous espérons que "tête - à - tête" sera le reflet de l'opinion des membres de la région. Nous attendons vos contributions et suggestions. Veuillez les adresser à "tête - à - tête".

Moira Corson,
Éditeur

tête-à-tête: a retrospective !

Vol. 2, N. 1 1980

PRESIDENTIAL PONDERINGS

As your new President, I would like to welcome all members to a new year with our Association. Your new executive and I are planning a year which we hope

will rouse interest and participation among all of you. We are a fortunate Region of the Ontario Association of Library Technicians as we are approximately 100 members who are situated at close proximity to each other (more so than other Regions). We are also very fortunate to have in our city several important libraries, such as the National Library of Canada, CISTI, Public Archives, etc. These advantages can play a part in organizing workshops and exchanging useful information at meetings and other activities. However, the only possible way that activities can be successful is with your participation.

I am sure that you are interested in news of the 7th Annual OALT/ABO Conference held in Ottawa in May: INFORAMA '80. Although the profits are scarce, it was very successful with 221 delegates in attendance. The general opinion was favorable; workshops were appreciated and praised. The Proceedings are now translated and are being typeset on a word processor. The next step is the Printer, then distribution to all participants of the Conference.

Our first general meeting was held at the Ottawa Public Library, Metcalfe St., on Wednesday, September 24 at 7:30 p.m. I would like to thank the students of Algonquin College who were present for showing interest and joining their Association. Not forgetting the other members who took time to come out, I would like to thank them for giving their support. We need all of you !!!

At the moment, we are organizing a workshop to take place sometime

in the winter on Computerized Reference. Jim O'Connor, vice president is organizing the workshops to be held this year. Please feel free to contact us for any suggestions or questions (or if you want to work on this committee). Try to keep in mind that we will attempt to organize some of our events for Thursday evenings as we have discovered that this night is preferred over the others. However, we will do our best to accommodate everyone.

MOT DE LA PRESIDENTE

En tant que votre présidente, je voudrais souhaiter la bienvenue à tous les membres à une nouvelle année avec OALT/ABO SRO/ORB. Le nouvel exécutif et moi planifions

une année qui, nous espérons réussira à promouvoir votre intérêt et votre participation. Nous sommes près de 100 membres dispersés à distance raisonnable à travers notre région. En plus nous possédons plusieurs bibliothèques de grande importance. Ces avantages peuvent jouer un rôle défini dans l'organisation de réunions ou autres activités en plus de permettre un échange de connaissances et d'expériences très valables. Hors, la seule façon d'assurer le succès de toute activité est avec votre participation et nous comptons sur vous pour ceci.

Je suis certaine que vous êtes curieux de connaître les résultats de la conférence annuelle qui a eu lieu à Ottawa en mai '80: INFORAMA 80. Malgré les maigres profits, celle-ci fut un succès avec 221 participants. L'opinion générale fut favorable; les ateliers furent loués et rées moment se font préparer pour l'imprimeur pour ensuite être distribués aux participants de la conférence.

Notre première réunion a eu lieu à la Bibliothèque Publique d'Ottawa, rue Metcalfe, mercredi le 24 septembre. Je voudrais remercier les étudiants du collège Algonquin présentes, intéressées dans leur association et qui se sont associées. Sans oublier les membres qui ont pris le temps de venir je voudrais les remercier pour leur appui. Nous avons besoin de vous tous!!!

Présentement, nous organisons un atelier qui aura lieu en hiver au sujet de: la référence automatisée. Notre vice-président, Jim O'Connor s'occupe de planifier les ateliers offerts cette année. Hors, n'hésitez pas d'approcher n'importe quel membre de votre

exécutif si vous avez des questions, des commentaires, des suggestions (ou si vous voulez travailler avec ce comité d'ateliers. Nous avons découvert que le jeudi est le soir le plus approprié pour les réunions et nous espérons que vous en réserverez quelques-un pour votre association.

Francine Lacasse,
Présidente, SRO/ORB

tête-à-tête: a retrospective !

Vol. 3, N. 3 1981-82

PREZ SEZ

This year, your regional executive and its committees met regularly in order to accomplish many activities. Two workshops were offered; the first one consisted of a wine & cheese/crudités on September 24, with guest speaker Margot Montgomery who is the convenor of the CLA committee on Library technicians (role & education). On February 20, we organized a one day course on Emergency First Aid given by the St. John Ambulance. Two issues of our newsletter, "tête-à-tête" were published. We have planned our Annual Business meeting which included a Pot Luck Supper.

On behalf of all members, I would like to congratulate our newsletter committee for the wonderful work accomplished. The volume 3 of "tête-à-tête" is introduced to us in a professional fashion, filled with a variety of informative articles. "tête-à-tête" is still the best communication tool for the Ottawa Regional Branch.

In September 1981, Femmy Swytink and Claire Roy visited the library technicians students at Algonquin College. A letter of congratulations was also sent to all graduating library technicians from Algonquin. Our new OALT/ABO bookmarks have been distributed to selected libraries of this region.

A few members of our region met twice to discuss the proposed changes to our provincial constitution. Pat Graham acted as our region's representative on the committee for "Proposal for Change". The meetings of this committee were held in Toronto.

As one of our objectives this year was to increase the number of institutional members for ORB, I am pleased to announce that we now have six institu-

As a conclusion, I would like to thank each member of this year's executive, for all their dedication towards their association. I, myself, have enjoyed every minute of my term of office. It's a valuable experience that some of you should consider.

Jocelyne Agnew

CAUSERIE DU PRESIDENT

Durant 1981-82, l'exécutif régional ainsi que les divers comités se sont réunis régulièrement afin de réaliser plusieurs activités. Comme résultat de nos efforts, il nous a été possible de vous offrir deux ateliers et une réunion annuelle. Le premier atelier tenu le 24 septembre consistait d'un vin et fromage/crudités ayant comme invitée Margot Montgomery, qui est présidente d'un comité du CLA traitant de l'éducation et du rôle des bibliothécaires. Lors du 20 février, notre région offrait un cours d'une journée pour les premiers soins en cas d'urgence donné par l'Ambulance St. Jean. Le comité du bulletin de nouvelles a publié deux numéros de "tête-à-tête".

Au nom de tous les membres, je voudrais remercier ce comité pour le merveilleux travail qui a été accompli. Le volume 3 de "tête-à-tête" nous est présenté de façon professionnelle incluant une variété d'articles fort intéressants. Cette publication demeure le meilleur moyen de communication pour notre région.

En septembre, Femmy Swytink et Claire Roy ont visité les étudiants(tes) du cours de bibliothécaire au collège Algonquin. Des lettres de félicitations ont été postées à tous les diplômés (es) du programme de bibliothécaire du collège Algonquin.

Quelques membres de notre région se sont réunis à deux reprises afin de discuter les changements suggérés à notre constitution provinciale. Pat Graham a représenté notre région pour le comité du "Proposal for Change". Les réunions de ce comité eurent lieu à Toronto.

Comme un de mes objectifs était d'augmenter le nombre de membres institutionnels pour notre région, il me fait plaisir de vous annoncer que nous comptons six membres institutionnels

Enfin, je voudrais remercier chaque membre de l'exécutif pour leur dévouement envers notre association. Il m'a fait plaisir d'agir comme présidente de notre région pour 1981-82. C'est une expérience unique que certains d'entre vous devraient peut-être considérer.

Jocelyne Agnew

tête-à-tête: a retrospective !

Vol. 4, N. 3 May/mai 1983

NEWSLETTER COMMITTEE ANNUAL REPORT

The 1982-83 fiscal year has already come to an end and our regional newsletter tête à tête is in its fourth year of existence. We have published two issues for volume 4 this year. Issue number three should be published in May or June of this year. This publication still proves to be an important communication tool for all Ottawa region members. It keeps us posted on news and upcoming events of the regional and provincial levels. The editorial committee welcomes any contributions from the membership, such as articles, suggestions, comments or any type of information that would be of interest to our readers. I would like to express my gratitude to Jean Desislets and Yolande Dumaresq for all their devotion towards tête à tête. Many thanks also to all the members who made special contributions to our newsletter. It was greatly appreciated. The experience I have acquired this year with tête à tête has been a very rewarding one and may I suggest that some of you consider some involvement for this committee. I hope you all enjoyed the volume 4 of our publication and best of luck to the incoming committee.

Jocelyne Agnew
Editor, 1982-83

RAPPORT ANNUEL DU COMITE DU BULLETIN DE NOUVELLES

L'année fiscale 1982-83 touche déjà à sa fin et tête à tête a su connaître sa quatrième année d'existence. Deux numéros du volume 4 sont parus cette année tout en espérant que le troisième sera publié au mois de mai ou juin. Cette publication s'avère toujours comme étant un important lien de communication pour les membres de la région d'Ottawa. Cette dernière permet à nos lecteurs une mise à jour des nouvelles et événements du niveau régional ainsi que provincial. Le comité éditorial apprécie recevoir des contributions de la part des membres que ce soit sous forme d'articles, suggestions, commentaires ou tout autres genres d'information qui susciterait l'intérêt de nos lecteurs. J'aimerais exprimer ma reconnaissance à Jean Desislets et Yolande Dumaresq pour leur dévouement envers tête à tête ainsi qu'aux membres ayant fait part de contributions pour notre bulletin de nouvelles. L'effort de chacun fut grandement apprécié. L'expérience dont j'ai su acquérir cette année grâce à tête à tête fut des plus enrichissantes. Une participation active dans ce comité est une expérience que plusieurs d'entre vous devrait considérer. Je termine en vous remerciant d'avoir consacré de votre temps à la lecture de notre publication et je souhaite une expérience aussi valable que la mienne au prochain comité.

Jocelyne Agnew
Rédactrice, 1982-83

tête-à-tête: a retrospective !

Vol. 5. N. 2 1983-84

TELEDON ... RESUME Workshop Report

I. On October 25, a small group of technicians met at Algonquin College to hear Bill Collins, a teacher of Telidon page creation, extol the virtues of this videotex system. And indeed, it would have been difficult to come away from the workshop without sharing some of his vision for the future of this technology. In Toronto, department stores such as Eaton's and Sears, already use Teleguide Toronto as a cataloguing system; in the future, orders might be placed directly using the system. Telidon graphics and information, transmitted by satellite, could be used to train northern doctors. Closer to home, service industries might use the visuals, along with telephone communication, to help consumers troubleshoot defective appliances, or the government could provide much of its information via this medium. For example, what do you do with all those pamphlets and brochures on energy conservation and heart disease? File them? So that you can find them again when you need them? Wouldn't it be much easier to do away with all the paper and just call up the information on you Telidon terminal when you need it? Mr. Collins feels that because more and more young people see their world in graphics (ie. the Gestalt way) rather than in a linear way, there are all sorts of implications for libraries and teaching. Micro-computers and Telidon technology can be used in conjunction with one another to create enhanced audiovisual aids. Libraries, often at the hub of information transfer, provide a perfect environment to these

TELIDON ... RESUMES Raport des ateliers

I. Le 25 octobre quelques techniciens se sont rendus au Collège Algonquin pour entendre Bill Collins (qui enseigne la mise en page Telidon) leur vanter les mérites du système videotex. Et, de fait, à la fin de la rencontre, il était difficile de ne pas partager son enthousiasme. A Toronto, de grand magasins à rayons tels Eaton's et Sears utilisent déjà "Teleguide Toronto" en guise de catalogue, et les clients pourraient un jour commander directement au moyen de ce système. Les données et les graphiques Telidon, transmis via satellite pourraient servir à former des médecins dans le grand nord. Plus près de nous, des compagnies pourraient, au moyen de l'écran et de la communications téléphonique, dépanner leurs clients qui ont des problèmes avec des appareils défectueux. Ou encore, le citoyen ordinaire pourrait obtenir certaines informations gouvernementales; par exemple utiliser Telidon au besoin plutôt que de conserver un tas de brochures sur la santé, l'énergie, etc. De plus en plus de jeunes voient le monde de façon graphique (ie. Gestalt) plutôt que linéaire, et ce développement aura beaucoup d'importance en enseignement et en bibliothéconomie selon Bill Collins. Les micro-ordinateurs et la technologie Telidon peuvent ensemble aider à créer de meilleurs outils audio-visuels. Les bibliothèques, en tant que sources d'information, constituent un cadre parfait pour toutes ces nouvelles technologies.

Après la présentation les membres présents ont pu s'amuser avec Telidon et créer leurs propres graphiques, n'étant limités que par l'imagination.

At the end of this workshop, we had an opportunity to try creating some graphics our selves. The possibilities were limited only by our own imaginations!

II. "Develop your career with a good resumé" was the title of our second workshop held at the University of Ottawa on November 26. Michael Dagg, the workshop leader, provided us with a handout outlining many of his ideas and including a bibliography, and worksheets which we used to assess our own objectives and skills. Mr. Dagg's approach is that we should invest in ourselves and seek out and recognize opportunities - not just look for jobs. He helped us to look at everything we had ever done and evaluate our skills in terms of what we have to offer a prospective employer. He sees a resumé as a "personalized tool to market your employment related skills to potential employers/clients". It should "get you to the next stage in the hiring process: the interview".

My notes are strewn with helpful little tidbits and hints that I will surely put to use. Unfortunately, we didn't actually get our resumé written, as the day passed all too quickly. However, some of the workshop participants plan to meet with Mike again to work on them. We hope this will be the beginning of an ongoing support network for us.

Both these workshops were on topics that had been requested by our membership, yet the attendance at both was somewhat disappointing. It's important for those of us who plan workshops to know why our members don't come out. Was it an inconvenient day, were you no longer interested, did you find the fees too high ...? Admittedly, fees were higher this year than they have been in the past. This was because our speakers were professionals and had to be paid accordingly. We felt that our members, with their own professional interests, were ready for this. Were we wrong? Whatever the reasons, please let us hear them. This information will be invaluable for next year's co-ordinator.

II. Notre deuxième atelier avait lieu le 26 novembre à l'université d'Ottawa et s'intitulait "Develop your career with a good resumé". Michael Dagg, qui en était l'animateur a distribué aux participants de la documentation résumant ses idées ainsi qu'une bibliographie et des feuilles de travail permettant à chacun d'évaluer leurs buts et possibilités. Selon Michael Dagg il faut nous perfectionner et rechercher les "occasions", non pas seulement chercher des emplois. Il nous a aidé à nous bien analyser, évaluer à fond nos expériences de travail et nos talents pour ainsi déterminer exactement ce que nous pouvons offrir à un employeur éventuel. Selon lui, le curriculum vitae est un moyen personnalisé de promotion de soi, apte à nous bien mener à la deuxième étape, soit l'entrevue.

Les notes que j'ai pu prendre vont certainement m'être très utiles. Nous n'avons malheureusement pas eu le temps de rédiger nos propres résumés, mais quelques-uns des participants à l'atelier ont bien l'intention de rencontrer Mike de nouveau dans ce but. C'est en quelque sorte pour nous un réseau d'entraide qui s'amorce.

Ces deux ateliers avaient été suggérés par nos membres mais bien peu y ont participé! C'est décevant. Il est important pour ceux qui organisent ces ateliers

de savoir pourquoi les membres ne participent pas. S'agit-il de la journée ou de l'heure, du coût élevé, ou encore parce que vous n'êtes plus intéressés ...? Il est vrai, nous avons dû demander un peu plus cette année mais nos présentateurs étaient des professionnels qui'il nous fallait payer, en conséquence. Nous pensions que nos membres, professionnels également, étaient en mesure d'apprécier cela ... non?

Veuillez donc nous aviser de vos raisons, afin d'aider les responsables pour la nouvelle année.

Fenny S. Birks

tête-à-tête: a retrospective !

Vol. 6, N.3 June/juin 1985

DIRECTOR'S REPORT March 4, 1985

In each calendar year of our Association, there are approximately 5 or 6 Executive and Board of Director meetings, usually held in the Toronto area. At these meetings, I, as your Director and representing Ottawa Regional Branch, vote on matters pertaining to the Association. My votes of course reflect Ottawa's viewpoints and decisions, and these are presented to me through our own general meetings and meetings with the Ottawa executive. There were gatherings in June, September, November '84 and January, March '85 - I was unable to attend two of these but we had Ottawa representation anyway, in the person of Barbara Cope and Loretta Taylor. As you can probably appreciate, it is sometimes difficult to get the time off and Toronto is more than a hop, skip & jump away.

As we are so often "drowning in paper" I would like to make my report as brief as possible. The main topic for discussion throughout the year has been the exorbitant cost of the Newsletter/Nouvelles, the many problems associated with producing the same, the new AV presentation and of course, the settling of the "associate member" problem.

In regards to the Newsletter/Nouvelles, the Executive and Board of Directors have made some decisions as to slightly less expensive grade of paper, printing a much smaller version and general cost-cutting manoeuvres. The AV presentation will cost \$3,500 (an extremely good price as many were priced at \$10,000) and will be a highly professional and polished 10-minute slide show.

Our own branch made the proposal to accept as full members of OALT/ABO those associate members in good standing who had worked in a library milieu for 5 consecutive years. This was the general feeling for many branches and Thunder Bay has made the firm proposal for such a change to the Constitution. It will be presented at the ABM of our Conference in Toronto in May '85, to be voted upon by the general membership.

If anyone has specific questions regarding my tenure as Director, please feel free to address them to me at any time. I can recommend the position to you, fellow members, as an ideal way to know your Association - in fact, any position within the Executive. It is an invaluable learning experience - and it looks good on resumé's

Veillez accepter, s'il vous plaît, mes "apologies" - je ne fait pas un traduction pour les raisons divers

Respectfully submitted by:

Pat Graham





tête-à-tête: a retrospective !

Vol. 7, N. 2 Nov./nov. 1987

A STUDENT AT CONFERENCE '87

by Pat Kitley
Library Technician Student
Algonquin College

Last May, while some first year Library Technicians students were setting into their summer jobs and others were starting to work on their tans, I packed a bag and headed to Mississauga to attend the 14th Annual Conference of the Ontario Association of Library Technicians/ Association des Bibliotechniciens de l'Ontario (OALT/ABO). By a stroke of luck my name had been drawn from a number of anxious students who hoped to be sponsored by our local Ottawa Regional Branch.

So with Danielle Amat at the wheel and a vague idea of where Erindale College Campus was, we set off to experience "Channel '87". After a few stops on the way to visit some greenhouses we arrived a bit late to find a wine and cheese reception under way. The registration was casual, numerous introductions were interspersed with directions about how the days ahead would go. After a glance through the complimentary welcome pack and a bit of wine and cheese, Jenny Kennedy, the President of the hosting region introduced Professor Desmond Morton, of Erindale College, who welcomed us to the Campus. This is how three frantic, fun filled days began.

The workshops schedules were either full or half day events. Topics were varied and all received ample praise from participants. I attended the full days D Base III + workshop as well as half day workshops on copyright and finding Canadian facts fast. Other topics included library displays, indexing and abstracting, genealogy and parliamentary procedures. I wished there were some ways I could have attended every workshop offered; they all sounded so interesting. Special mention should go to the organizers of the social events that were offered. A unique magic comedian amazed and amused even the most reserved audience member, while the country hoedown got everyone on their feet for square-dance instruction. Sprinkled liberally throughout this timetable were door-prize draws for a wide variety of sensational items. After winning a parlour game called "Balderdash" my roomies referred to me as "The winning Streak". The grand prize was a weekend for two at the Royal York Hotel. No, I didn't win that one.

At the Saturday afternoon Annual Business Meeting Association business was discussed and new Provincial officers were elected. Winding things up was a lovely banquet with guest speaker Karen Frazer speaking on "Are you future tense?"

As I look back on the weekend, I recall with fondness the numerous people I met, all so different and from every type of library imaginable. I remember asking questions of people till they threw their hands up in surrender. I wanted to find out as much as I possibly could, from as many people as possible. After a short while my questions became standardized. How did you get your job? What benefits do you have? What kind of automation does your library have? These were just a few questions. An overall impression I got was that these people loved their work and loved to talk about it too. Consequently, I was able to learn more about the profession itself during those few days than I had ever known before.

I discovered that a lot of the people attending the Conference viewed this fun weekend as a form of continuing education. The topics offered in workshops were so current that participants were able to choose the exact area they needed to develop a particular part of their career plan. In this regard the DBase III + workshops was especially popular. We certainly had exposure to the latest developments in Computer Technology. The Instruction was held at Sheridan College. Also the freshest ideas and most modern concepts for advertising and library displays were offered in those workshops.

In another aspect, the conference really broaden my horizons in regard to job placement. I heard about positions that were very non-traditional and others in subject areas that really attracted my attention.

Although exhausted, I came away with a feelin of being "connected" to a larger whole. Some of the people I met had been in the workforce for fifteen years and could give tremendous personal perspective to changes in the role of the technician and various other subjects. The Annual Business Meeting revealed a group of devoted and concerned people who truly cared about the profession and its future.

Last, but certainly not least, it was fun! Erindale Campus is a beautiful place to spend a weekend. The food was great and my roomies were lovely ladies. Of course the exchange of ideas with people having a common interest was most gratifying and inspiring. I think everyone left Channel '87 more committed to a group that supports and furthers the goals of library technicians. I know I certainly did.

P.S. See you in Thunder Bay next year!!!!

tête-à-tête: a retrospective !

Vol. 8, N. 2 Nov/nov. 1988

SPECTRUM'86 FINAL REPORT

Spectrum'86 was a very successful conference. The delegates were enthusiastic about everything - the workshops, the social events, the banquet speaker Maud Barlow, etc. Their comments on the conference surveys were very favourable.

Spectrum'86 was also a profitable conference for our region. The conference made a profit of \$5133.68. Since any conference profits are always split 50/50 with the Provincial Ottawa Regional Branch received a total of \$2566.84. The financial success of the conference was due mainly to:

- Companies and distributors who sponsored events;
- Workshops speakers who donated their time;
- Carleton University who charged fair and reasonable prices;
- Galeairy Designs Inc who gave us a good price for the kit bags;
- Companies who donated materials for the kits;

All the public relations work done by individuals.

As well as all the great work we all did!

We would like to thank everyone who worked on Spectrum'86. We can all be proud of ourselves - WE DID A FANTASTIC JOB!

RAPPORT FINAL DE SPECTRUM'86

Spectrum'86 a été une des conférences les plus fructueuses. Les délégués étaient tous très enthousiasmés par toutes les activités - les ateliers, réunions sociales, le conférencier au banquet, Maud Barlow etc... Leurs commentaires au sujet de la conférence étaient tous positifs.

De Spectrum'86 a été profitable à la région. Les profits de la conférence se chiffrent à \$5133.68. Tel que stipulé par notre charte ce montant a été divisé 50/50 avec le Provincial. La région d'Ottawa a pu renflouer ses coffres avec un montant de \$2,566.84. Le succès financier de la conférence a été dû principalement:

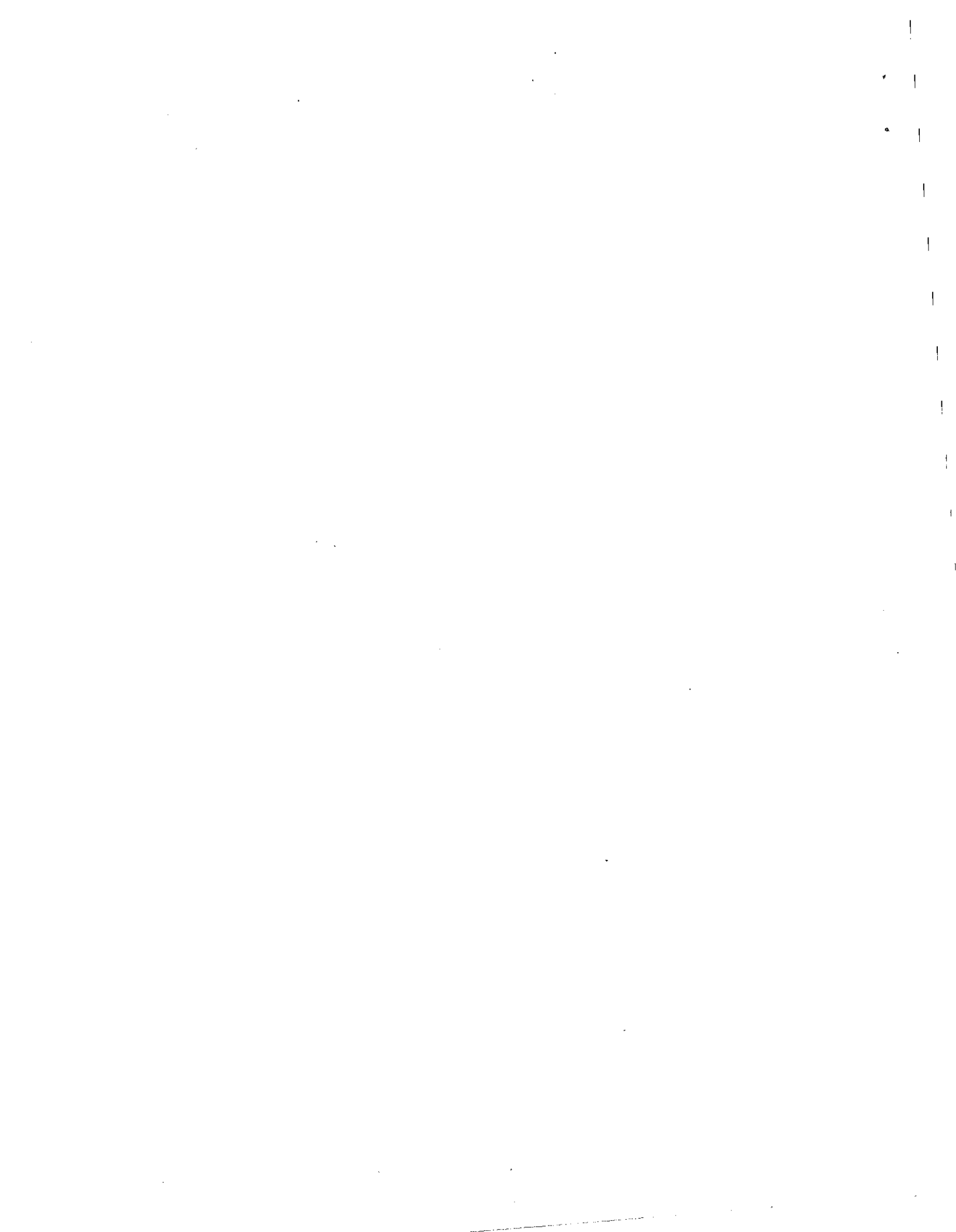
- aux compagnies/distributeurs qui ont commandités des activités;
- les conférenciers qui ont gracieusement offert leur temps;
- l'Université Carleton qui nous a chargé des prix raisonnables;
- Galeairy Designs Inc qui nous ont donné un rabais formidable sur les kits;
- les compagnies qui nous ont fournis le contenu des kits;

Tout le travail de communications et de relations publiques fait par tous les membres et non-membres impliqués.

Et surtout le travail fait par tous les comités!

Nous vous remercions tous de votre participation. Nous pouvons être fiers de nous. Nous avons accompli un vrai tour de force. BRAVO!

Danielle Amat
Barbara Cope
Jean Desislats



tête-à-tête: a retrospective !

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ASTED CONFERENCE - WORKSHOPS

Jeanne Leroux is a library technician recently employed at Algonquin College. She attended the ASTED Conference which was held at the Holiday Inn, Crown Plaza in Montreal on October 27-28, 1988 and returned with papers from various workshops. The following are papers from two workshops and a few more will appear in the next issue.

CONFERENCE OF L'ASTED:

OCTOBER 27 & 28, 1988 IN MONTREAL (by Jeanne Leroux, Reference)

THEME WORKSHOP:

SPEAKER: ANTOINE BABY, UNIVERSITY LAVAL, PROFESSOR OF SOCIOLOGY

- The speaker described experiences he had with new students entering university who were faced with using the library. They described it as entering a "Star Wars" universe where they felt small and powerless. Some students manage to go through one or several years of university without having to use the library.

- He noted that his faith in libraries has had ups and downs over the years. During his down period, he even joined a group that decided to bring their concerns to senior library management. He described this experience as very enlightening since each of the groups arguments were met with examples of students and professors misuses of the library systems.

- He noted that in his opinion libraries have the key to vast amounts of knowledge but various obstacles are placed in the users path which are intimidating and cause a lot of frustration.

- He described the various kinds of "library personnel" he has met throughout the years, i.e. the guardian of treasures, the nostalgic dreamer, the technocrate, the collector, etc... He mentioned that in his view the ideal library staff is a combination of the "pedagogue and the mediator" who can teach the user to be independent and mediate through the various systems to find information.

- Users need libraries and libraries need users but our library universe is complicated and at times intimidating. The power we have over the user who does not know how to use our systems is not a power we should abuse but a power we should use to our advantage to teach and help the user.

- With the advent of computers, our environment is becoming more and more complicated and offering more and more choices to find information. For the people who are computer literate, it is an advantage but for those who are not it is becoming more and more difficult for them to use libraries and find the information they require.

- In his opinion, he believes that the gap between very strong students and very weak students is widening and this is creating problems for various services in the educational systems.

- He noted his observation that there is a vicious circle related to computers and libraries:

"Pour le developper, il faut l'avoir,
Pour l'avoir, il faut etre developper"

- He concluded by saying that our environment should be improved and made more accessible, more welcoming, more comfortable and less complexe

- Questions and answers were then entertained.

WORKSHOP NO. 4:(handout attached)

LE CD-ROM OU DISQUE OPTIQUE: UN NOUVEL OUTIL POUR LES USAGERS:

SPEAKER: GERMAIN CHOUINARD

UNIVERSITE DE SHERBROOKE, FACULTE DE MEDECINE

- The speaker mentioned that CD-ROM is a tool of the future which is in constant evolution. It has definite advantages for libraries since large amounts of information can be stored in small areas.

- He circulated a "Videodisk" = 128 billion characters
a "CD-ROM" = 600 million characters
a "CARD" = 10 thousand characters

- He mentioned that technology is moving towards putting books on a product similar to a credit card which the public can purchase or borrow and read on a machine which will be in most homes. This has an impact on libraries.

- This new technology is good for both library staff and the users. Both must learn to master the use of it.

- This technology is moving towards the encyclopedic format based on the Hypercard principle which is a MacIntosh software. A selection of menus from a simple category to the information required is the principle on which this technology operates.

- In libraries, we must make decisions about this new kinds of technology and how to introduce them. We must make decision without having all the facts. It is important to make these decisions even if the technology is constantly developing otherwise we will be left behind. Decisions should be based on the user needs and the library needs.

tête-à-tête: a retrospective !

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- Publishers are favorable to this new form of technology because they can choose the kind of usage they want for their authors, creators. It helps the issue of copyright from the publishers view.

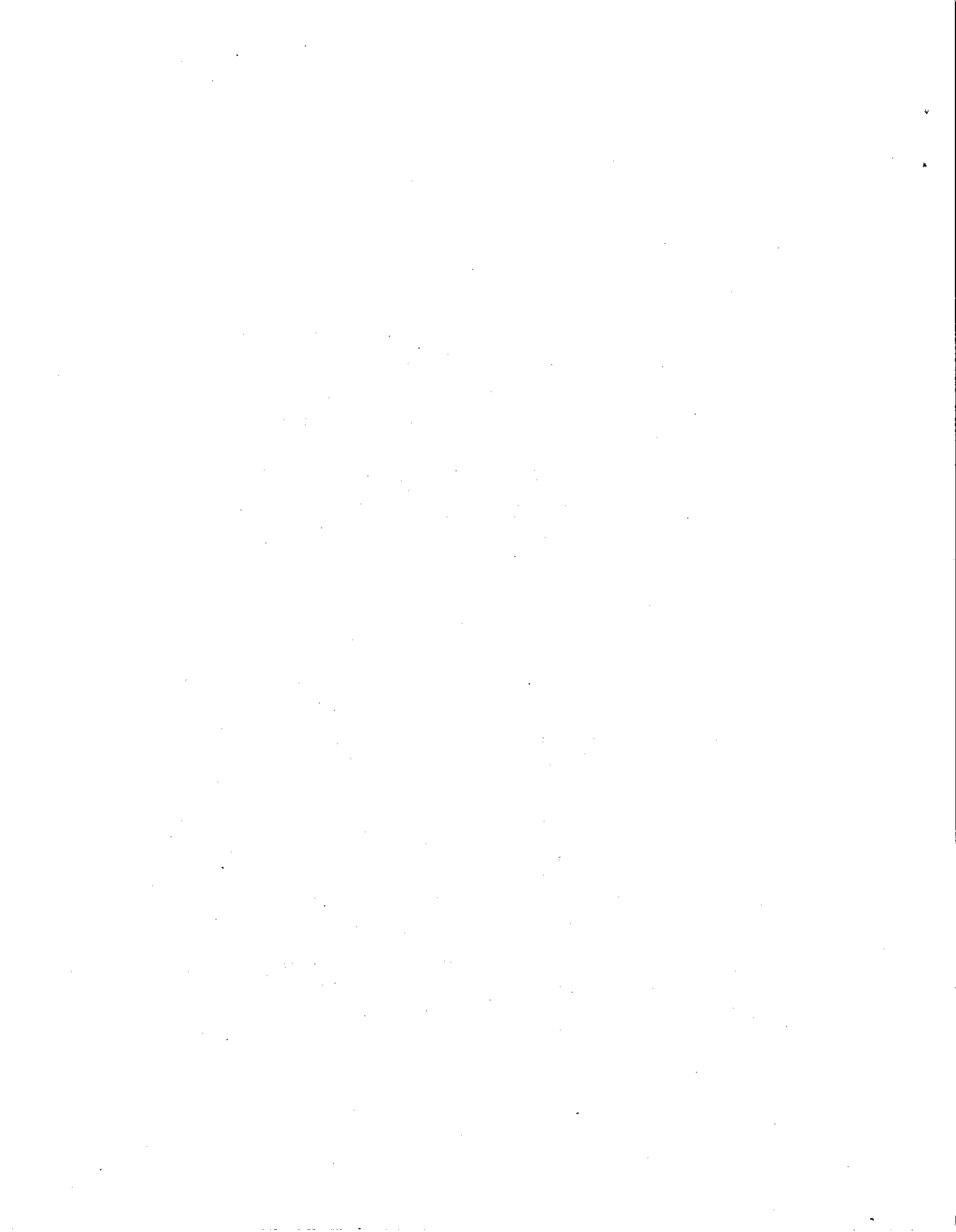
- CD-ROM require a considerable monetary investment in equipment and in subscription costs. It also requires some technical expertise by either the supplier or internally. Technical problems develop because microcomputers can handle a specific number of characters. With CD-ROM, the amount of information to be handled requires in many cases interface software. The producer/suppliers should make the consumer aware of these problems at the time of sale but it is not always done. The problem of networking is also a problem which is now being looked at.

- The production of the first copy of a CD-ROM is expensive but subsequent copies are very inexpensive. This also puts this new technology in question as to the future usage.

- When considering the purchase, one should look at the products on CD-ROM available of use to the library users. When that decision has been reached, then one can proceed to the purchase of the hardware on which the CD-ROM will operate. When considering the purchase of a product versus a subscription, opt for the subscription if possible. With a subscription, disks are replaced regularly therefore avoiding the problem of disk being damaged.

- At the Faculty of Medecine, University of Sherbrooke, CD-ROM has been available to students for more than one year. The publicity of this new technology was done by the students by the word of mouth method. They only have one machine available with a sign up sheet posted. Students can only sign up for a 1 hour maximum. A simple manual is located next to the machine with basic instructions. Staff assist students when required.

- Users must learn and be encouraged to learn these new methods of finding information. Libraries have a role to play in helping users be comfortable with technology. The user is the best person to do the research since they know their needs and are usually satisfied with less information than if the library staff perform the research.



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**ONTARIO ASSOCIATION OF LIBRARY TECHNICIANS/
ASSOCIATION DES BIBLIOTECNICIENS DE L'ONTARIO**

OTTAWA REGIONAL BRANCH/SECTION RÉGIONALE D'OTTAWA

CONSTITUTION

AND

BY-LAWS

APPROVED: June 12, 1974.

**AMMENDED: June 11, 1979.
March 31, 1981.
March 31, 1982.
March 30, 1983.
March 28, 1984.
February 23, 1988.**

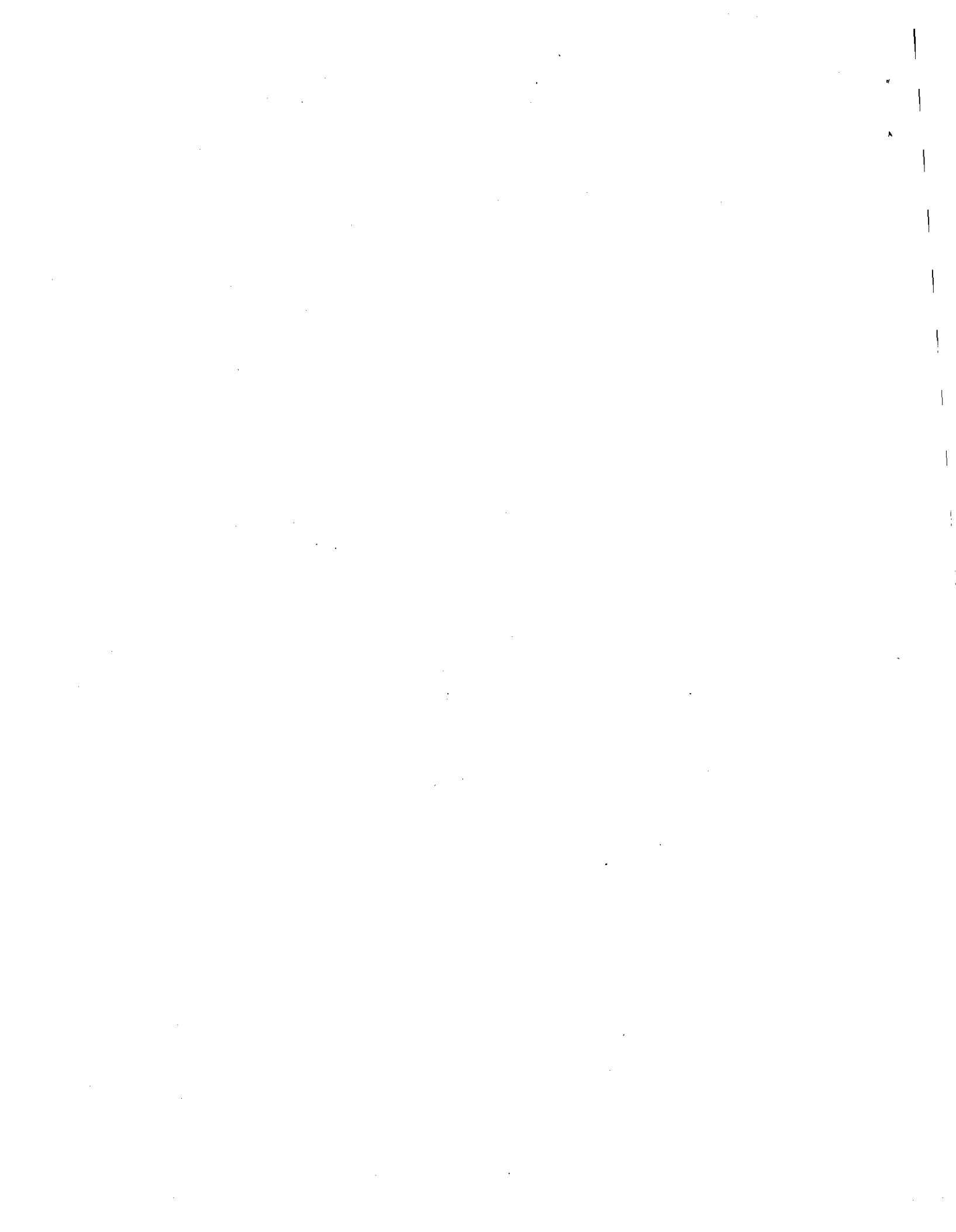


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Preamble to the Constitution

Whereas the Library Technician graduates and Library Technician students domiciled in and about the Ottawa Region are desirous of forming a Regional Branch of the ONTARIO ASSOCIATION OF LIBRARY TECHNICIANS/ ASSOCIATION DES BIBLIOTECHNICIENS DE L'ONTARIO

Now therefore be it resolved that the following shall be and are the Constitution and By-Laws of the said formed branch.

PURPOSE

The Library Technicians feel the need to join together so as to pool their knowledge and working experience and by so doing promote their status.

Article 1 - NAME

a) The name of this branch of OALT/ABO shall be the OTTAWA REGIONAL BRANCH - SECTION REGIONALE D'OTTAWA, hereinafter referred to as the ORB/SRO.

b) The ORB/SRO shall operate on the principle of local autonomy. The regional branch shall be responsible for the maintenance and coordination of regional affairs.

c) All information from ORB/SRO shall be available in English and in French.

Article 2 - OBJECTIVES

a) To define clearly the role and duties of the Library Technician and to make this definition widely known.

b) To publicize and promote the value of Library Technicians.

c) To advance the status of the Library Technician as both necessary and valuable members of the library supportive staff, and to promote wide understanding and acceptance of this status.

d) To maintain recognized standards, as defined by the Association.

e) To work in liaison with related professions and institutions, and to promote effective communication among Library Technicians, their employers, and those involved in educational programs for Library Technicians, and for others in closely related fields.

f) To be receptive to and aware of the needs and constant changes in the field of library technology and in the community.

g) To function as a clearing house for information relating to Library Technicians.

Article 3 - MEMBERSHIP

a) Membership shall be open to graduate Library Technicians, graduate senior citizens, and associates/institutions, who upon payment of dues shall become members as provided for in the By-Laws (see By-Law 1).

b) Payment of dues will entitle the member to membership in OALT/ABO, subject to the Constitution and By-Laws of the Association.

Article 4 - ORGANIZATION

a) The Executive shall consist of:

- i) President
- ii) Vice-President
- iii) Director
- iv) Treasurer
- v) Secretary

b) At the discretion of the Executive, a member of a previous executive may be chosen to advise the current executive.

Article 5 - TERM OF OFFICE

a) The members of the Executive shall be elected for a term of one year with the option of re-election. The election shall be conducted by a vote at the Annual Business Meeting (see By-Law 8).

Article 6 - MEETINGS

- a) The Executive shall meet no fewer than six times annually.
- b) The ORB/SRO shall meet no fewer than four times annually.
- c) The Annual Meeting shall be the last general meeting of the Branch Year (see By-Law 10).
- d) Special general meetings of the members shall be held at the discretion of the Executive.

Article 7 - QUORUM

No decision of the Branch made at any meeting where less than the quorum is present shall be binding on the Branch.

Article 8 - RULES OF ORDER

All meetings shall be conducted in accordance with the Constitution and By-Laws of the ORB/SRO, and Parliamentary Procedures.

Article 9 - AMMENDMENTS

- a) Amendments to the ORB/SRO Constitution shall be made only at an annual meeting.
- b) Notice of resolutions to alter any Article of the Constitution shall be given to the President, in writing, and the wording thereof signed by any five members in good standing, at least one month prior to the date of the Annual Meeting.
- c) Any such amendments to Articles must have the consent of the majority of paid up full members present and voting at the said meeting; whereupon it will, unless otherwise indicated by its own wording, become forthwith an Article of this Constitution.

BYLAWS

By-Law 1 - MEMBERSHIP

- a) There shall be the following classes of membership:
 - i) Full membership will be given to Library Technicians (defined as graduates of a recognized Library Technician program).

ii) Full membership will be given to students (defined as those studying to be a Library Technician, in a recognized Library Technician program) for a period of two years.

iii) Full membership will be given to Continuing Education Library Technician Students after their two-year Student Status has expired.

iv) Full membership will be given to graduate senior citizens (defined further as those beyond the age of retirement).

v) Associate membership will be open to all individuals who are interested, subject to review and acceptance by the membership committee.

vi) Institutional memberships will be open to institutions or organizations which are interested in the development of Library Technicians, subject to review and acceptance by the membership committee.

b) Suspension of demission:

i) Ceased to be a member: when his/her dues are not fully paid by March 1.

ii) Ceased to be a member: when submitting a written resignation to the Executive.

iii) Membership is cancelled when the said member acts in a way detrimental to the Association as decided by the membership committee and a two-thirds vote of the full members in good standing present at the meeting.

iv) A member who has been suspended can only be readmitted into the Association with the approval of the membership committee and a two-thirds vote of the full members in good standing present at the meeting.

c) Member in good standing:

A member in good standing is one who has paid his/her dues by the date set by the branch.

By-Law 2 - FEES

a) Shall be set by the Executive and ratified by the full membership at the Annual Meeting.

b) A portion of the fees levied by the Region will be forwarded to the Provincial Treasurer of OALT/ABO at the rate set by OALT/ABO.

By-Law 3 - VOTING

Only those with full membership status shall be accorded voting rights.

By-Law 4 - DUTIES OF THE EXECUTIVE, ATTENDANCE, VACANCIES

PRESIDENT

1. The President is the head of the Branch, and the Provincial representative at the Annual Meeting of the Branch.

2. Upholds the ideals and purposes of the Branch.

3. Chairs Executive Meetings, General Meetings and the Annual Meeting of the Branch.

VICE-PRESIDENT

1. In the absence of the President or at the request of the President shall perform the duties and exercise the powers of the President.
2. It is understood that she/he has the option to be a nominee for incoming President.
3. May be appointed chairperson of a special committee by the Executive.

DIRECTOR

1. Attends all regional Executive meetings, and shall submit a brief written report of the previous meeting of the provincial Board of Directors.
2. Presents a written report at each regional General Meeting, and reports back to the provincial Executive and Board of Directors.
3. Takes an active part in the activities of the regional Branch.
4. Attends all meetings of the Board of Directors, which are to be not less than four times a year, acting on behalf of the region. (There are usually six meetings - two at the Conference in May, and one each September, November, January and March).
5. Submits a brief written report at each Board of Directors meeting, with copies to each member of the provincial Executive and Board of Directors.
6. Submits written report at the Annual Business Meeting, held at the Conference in May, of the activities of the regional Branch during the past year.

TREASURER

1. Makes all financial transactions of the Branch.
2. Maintains complete records thereof and reports fully thereon.
3. Settles accounts passed for payment by the Executive.
4. Presents a financial statement to the general membership at the Annual Meeting.
5. If requested in writing by five (5) full members in good standing two months prior to the end of the designated fiscal year, arranges to have the books audited at the end of the Branch year.

SECRETARY

1. Records minutes in the Branch minute book of all meetings.
2. Shall see that copies of minutes of General meetings are distributed to Executive members at least three weeks prior to the succeeding General Meeting.
3. Shall call each officer and committee head two days prior to Executive Meetings as a reminder.
4. Shall contact the President as to the agenda of all meetings and include with the minutes.
5. Shall collect all written committee reports four (4) weeks prior to the Annual Meeting for typing and duplicating.

6. Maintains an up-to-date copy of the Constitution at all times.

ATTENDANCE

1. A person who accepts an Executive position is required to attend meetings of the Executive regularly.
2. Failure to attend on a regular basis (absence from three Executive Meetings) would require a review by the Executive of the position of the member in question.

VACANCIES

In the event that a vacancy should occur, the Executive may appoint a member in good standing to fulfil the duties of the vacant office until the term expires.

By-Law 5 - COMMITTEES

- a) There shall be such committees as the Executive may from time to time determine; and the composition and duties of each standing committee shall be set forth by the Executive.
- b) Standing committees shall be established at the discretion of the current executive. Each committee shall be responsible to the President.
- c) The head of each committee shall be notified of all Executive Meetings. Attendance is not required, but, a progress report should be submitted when unable to attend.
- d) Written annual reports of all committees and of all temporary committees shall be submitted to the Secretary four (4) weeks prior to the Annual Meeting.

By-Law 6 - NOMINATING COMMITTEE

- a) The nominating committee shall be appointed by the Executive no later than two (2) months prior to the termination of the Branch year. (see By-Law 10)
- b) Shall be composed of no less than three (3) full members in good standing, not wishing to stand for nomination.
- c) Shall accept notification from those willing to stand for any office, as well as nominations for any office, up to thirty (30) days before the Annual Meeting.
- d) Shall be responsible for conducting the election.

By-Law 7 - ANNUAL MEETING

The notice of the Annual Meeting shall include the Agenda. This shall be mailed out to all members, at least three (3) weeks prior to the Annual Meeting.

By-Law 8 - ELECTIONS

- a) The voting for the Executive shall be conducted at the Annual Meeting.
- b) Nominees for Executive positions will consist of those nominated by mail as well as those nominated from the floor at the

Annual Meeting.

c) To be valid, the vote must consist of fifty (50) percent plus one (1) of the votes of the full members present and in good standing at the Annual Meeting.

By-Law 9 - DEFINITIONS

QUORUM

a) At any General Meeting of the Branch there shall be a quorum of no less than six (6) of the full members in good standing.

b) At any Annual Meeting of the Branch, there shall be a quorum of no less than ten (10) of the full members present, and in good standing.

c) A quorum of the Executive shall be three officials. This must consist of the President, either the Vice-President or the Director, and either the Treasurer or the Secretary.

By-Law 10 - BRANCH YEAR

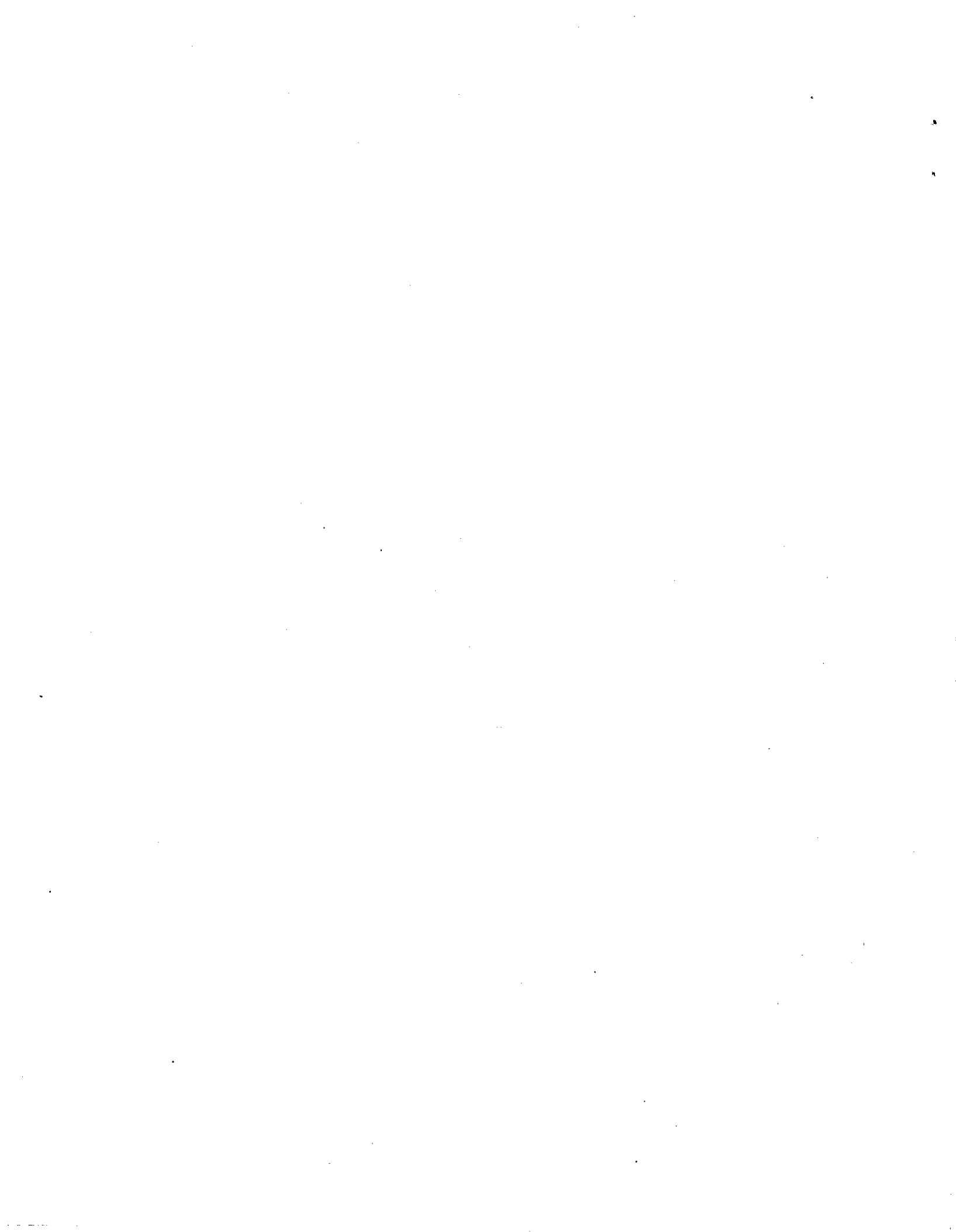
The Branch Year shall be from March 1st to February 28th (29th).

ANNUAL MEETING/REUNION ANNUELLE
ORB/SRO

Tuesday, February 28, 1989/mardi le 28 février 1989

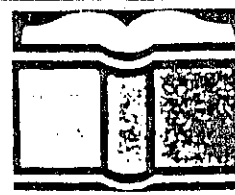
AGENDA/ORDRE DU JOUR

1. Opening remarks.
2. Adoption of the minutes of the 1988 Annual Meeting
3. Officer Reports.
4. Committee Reports.
5. New Business
6. Nominations/Elections
7. Draw for reimbursement of a Member's Annual Dues.
8. Introduction of the new Executive
9. Adjournment



Ontario Association of Library Technicians/
Association des Bibliotechniciens de l'Ontario
P.O. Box 682
Oakville, Ontario
L6J 5C1

ORB/SRO



ANNUAL REPORT

PRESIDENT

1988/1989

Due to circumstances, we were only able to have four events this year. On June 26th, we had another very successful car rally. On July 25th, we had a delicious dinner at the CANAL RITZ Restaurant. We called it "CHRISTMAS IN JULY" since it replaced our snowed-out December Christmas dinner. Then on ^{*}November 26th, we held two workshops: Dealing with difficult people; and; Personal Power and Professionalism. Everyone who attended the workshops said they had an interesting day and got a lot out of the workshops.

I would like to thank my Executive for their help and support over the last year. I think we made a great team!

I would also like to thank all those who participated in our events -- You're who we do it all for.

Good luck to next years Executive.

Jean Desislets
ORB/SRO
PRESIDENT

*Footnote:

While attending this workshop on November 26, 1988, Jean Desislets took ill very suddenly. During her many months of hospitalization, ORB/SRO colleagues rallied together to assist Jean and her family until she was able to return home.

As this extra work was going on behind the scenes, we're sure that many members (especially our "Associates" & "Institutions") were wondering why most Regional activities, etc. were limited. For this, we apologize.

Through the year ahead, plans and hopes will remain positive and Ottawa Regional Branch/Section Regionale d'Ottawa will continue to be as professional and well-organized as always.

ONTARIO ASSOCIATION OF LIBRARY TECHNICIANS /
ASSOCIATION DES BIBLIOTECHNICIENS DE L'ONTARIO

OTTAWA REGIONAL BRANCH/SECTION REGIONALE D'OTTAWA

Financial Report/Rapport financier
March 1, 1988 - February 26, 1989/1 mars 1988 - 26 février 1989

Credits/Crédits

Previous balance/Solde précédent		\$4125.95
Membership fees/Cotisations des membres		
	1988-89	1735.00
	1989-90	456.00
Workshop fees/Frais d'inscription, conférences		303.00
Miscellaneous/Divers		<u>66.00</u>
TOTAL/TOTAL		\$6685.95

Debits/Débits

Provincial Membership fees/Cotisations provinciales		\$1590.00
Travel/Voyages		421.75
Postage & supplies/Port & fournitures		256.22
Director's expenses/Dépenses du directeur		166.90
Workshop expenditures/Dépenses reliées aux ateliers		758.68
Student bursary/bourse pour étudiants		285.00
Bank charges/Frais bancaires		<u>48.75</u>
TOTAL/TOTAL		\$3527.30
BALANCE/SOLDE		<u>\$3158.65</u>

Ottawa Regional Branch/Section Régionale d'Ottawa, P.O. Box/c.p. 5182, Stn/Succ. "F", Ottawa, Ontario K2C 3H4

Minutes of the Annual Meeting held at McNabb Community Centre, Tuesday, February 28, 1989.

In Attendance: Heather Lindsay, Pat Kiteley, Marie Whattam, Jean-Paul Lorrain, Pat Graham, Sherry Stewart, Susan Bourdeau, Elizabeth Woods, Carol Skippen, Linda Landreville

Meeting began at 7:40 p.m.

1. Opening Remarks: As chairperson, Sherry Stewart announced that two members of the Executive would not be in attendance this evening: the President, Jean Desislets was in hospital and the Director, Danielle Amat was away on business. On behalf of the entire Region, Sherry expressed very our best wishes to Jean and our hopes that she would be home soon.

As we did last year, Sherry suggested that all corrections to the reports, etc. be submitted to the secretary at the end of the Meeting.
Accepted.

2. Adoption of the minutes of the 1988 Annual Meeting: Sherry moved that the minutes of last years meeting be accepted. Seconded by Marie Whattam.
Motion carried.

3. Officer Reports:

President: In her absence, Sherry Stewart moved that Jean Desislet's Annual Report be accepted. Seconded by Susan Bourdeau.
Motion carried.

Vice President: Sherry Stewart moved that her Annual Report be accepted. Seconded by Linda Landreville.
Motion carried.

Director: In her absence, Sherry Stewart moved that Danielle Amat's Annual Report be accepted. Seconded by Heather Lindsay.
Motion carried.

Secretary: Linda Landreville moved that her Annual Report be accepted. Seconded by Marie Whattam.
Motion carried.

Treasurer: Susan Bourdeau moved that her Annual Report and ORB/SRO Financial Statement be accepted. Seconded by Pat Kiteley.
Motion carried.

4. Committee Reports:

Newsletter: Heather Lindsay moved that her Annual Report be accepted. Seconded by Sherry Stewart.
Motion carried.

In the absence of any "formal" committees, ORB/SRO Executive would like to express that they were most grateful to all assistance given to them by ORB/SRO members (and non-members) this year.

5. New Business: Due to the importance of the Elections, it was suggested by Sherry that the Agenda be altered to move any New Business to the end of the meeting.
All were in favour.

6. Elections:

Elections were conducted by Pat Graham.

President: Susan Bourdeau
Acclaimed.

Vice President: Marie Whittam
Acclaimed.

Secretary: Linda Landreville
Acclaimed.

Treasurer: Carol Skippen
Acclaimed.

Director: Nominated: Jean-Paul Lorrain
Nominated: Sherry Stewart
Elections were held.
Sherry Stewart won.

ELECTIONS CLOSED.
THANK YOU PAT.

7. Draw for reimbursement of Membership Dues: The Draw this year was won by Pat Kitley.

8. New Business:

i) Pat Graham brought forward a few items from Provincial:

a) ... FROM BETTY GORE - Betty wanted to remind us that we must send her a list of our New Executive immediately.

b) REPRESENTATIVES TO C.L.A. - Every year, the newly-elected Provincial Public Relations Coordinator is sent by OALT/ABO to the Annual Conference of the Canadian Library Association.

It was recommended that in order to make the transition easier, we should send the out-going PR Coordinator also. Regions have been asked to take this suggestion to their membership and get an answer to Maggie as soon as possible.

After a fair amount of discussion, Sherry Stewart moved that "...the previous-year's Provincial P.R. Coordinator be sent to the CLA Conference". Seconded by Susan Bourdeau. Motion carried.

Sherry will call Maggie with Ottawa's vote.

There was no further new business.

9. Introduction of New Executive:

PRESIDENT: Susan Bourdeau
VICE PRESIDENT: Marie Whattam
TREASURER: Carol Skippen
SECRETARY: Linda Landreville
DIRECTOR: Sherry Stewart

There being no further business, the meeting was adjourned at 9:00 p.m.

Linda Landreville,
ORB/SRO Secretary



