

APROPOS

vol. 8 no. 1

(SUMMER 1986)

Contents

Editorial Eloquence (?)/

Presidential Ponderings.....1

Free for the Asking.....1

Did you Know.....2

CLC Focus on VDTs.....2

OALT/ABO CONFERENCE HIGHLIGHTS

Annual Business Meeting.....3

Workshops.....4-6

The Friendly Librarian.....6-7

Membership 1986/87.....8

Calendar of Events 1986/87.....9-10

Barbeque Map.....11

* * * * *

EDITORIAL ELOQUENCE (?)/ PRESIDENTIAL PONDERINGS

As summer ends and the busy fall approaches, your thoughts may have occasionally wandered to the coming year's activities for Sudbury Regional Branch. Most SRB Presidents have told you their plans and hopes for the coming year, and being basically a traditionalist, let it not be said that I failed in this duty.

My main (in fact, my solitary) aim for this year is to enable us to know each other better. Some of you attended the 13th Annual OALT/ABO Conference in Ottawa, meeting past acquaintances and renewing old friendships. This is really the one major event where such relationships in our organization are developed. But it seems a shame to me that in a small region of approximately 30 members, I can place more names with faces provincially than I can regionally. The district workshops are helping to rectify this considerably, and much thanks must be extended to Judy Laplante and her local assistants (Maire Leigh Sheppard, Timmins; Louise Willcock, Elliot Lake) for having two very successful workshops in accordance with the wishes of our members in those areas. The Provincial body has also aided us a great deal by providing a large portion

of the funds required to hire the extremely competent workshop leaders whom we have heard. I can only assume, based on our past record, that the spring workshop in North Bay will continue to satisfy all these needs.

This year, in keeping with my objective, I am hosting a barbeque for us to meet and socialize, complain to and congratulate each other. It is my hope to cover our lawn with OALT/ABO - SRB related bodies, so please do make the effort to come out and meet those of us you may not yet know on Saturday, September 13, 4-6 p.m. A quick telephone call (897-4020 or at work, 858-3501) or brief note (3272 Maple St., RR 2, Site 32, Box 530, Val Caron, Ont. PCM 3A0) by September 5 to let me know of your positive response will help a great deal in the arranging for barbeques. Then, just bring along your meat to cook, a dish to be shared, and chairs to sit on for you and your family. And don't forget your suggestions, complaints, and praises!

It will be a real pleasure to get to know you!

Bette Heard
President/Newsletter
OALT/ABO - SRB

* * * * *

FREE FOR THE ASKING

- Write to: 3M Canada, Inc.
P.O. Box 5080
London, Ontario
N6A 4I6
- Ask for: free sample of "Post-it" Notes
- Write to: McDonald's Restaurants Canada
2 McDonald Place
Toronto, Ontario
M5C 3I4
- Ask for: Action Packs (teacher's guide & student lessons) Topics:
1. Moving/Learning (K-2) 2. Nutrition (1-4) 3. Ecology

APROPOS is published four times a year by OALT/ABO, Sudbury Region. Letters and enquiries should be directed to Box 2351, Station A, Sudbury, Ontario F3A 4S8

Sudbury Regional Branch

OALT/ABO

Free for the Asking (cont'd.)

(4-6) 4. Careers (6-9)

Write to: Ortho Pharmaceutical Corp.
Raritan, N.J.
U.S.A. 08869

Ask for: booklets:
A guide to the Methods of
Contraception
After your Dr. Prescribes
the Pill

Write to: Motor Vehicle Manufacturers
Assoc.
300 New Center Bldg.
Detroit, Mich.
U.S.A. 48202

Ask for: The Making of a Car (wall
chart)
This is Trucks (game)

Linda Davis

* * * * *

DID YOU KNOW...

- ...Air Canada was created in 1937 as Trans-Canada Airlines, changing to the name Air Canada in 1965 (Source: Canadian Encyclopedia, Hurtig Press, 1985, p. 31, vol. 1)
- ...UTLAS Inc. has been purchased by the International Thomson Organization Limited (ITOL) (Source: Quill & Quire, v. 51, #2, Feb. 1985)
- ...the first organized Canadian baseball team was the Young Canadians of Hamilton, formed in 1854 (Source: Canadian Encyclopedia, Hurtig Press, 1985, p. 145, vol. 1)
- ...theft or vandalism of materials accounts for the loss of between 12,000 and 20,000 books and related items per year at the Metro Toronto Library (Source: Quill & Quire, v. 51, #11, Nov. 1985, p. 7)
- ...The British Columbia Lions played their first football game in 1954 (Source: Canadian Encyclopedia, Hurtig Press, 1985, p. 226, vol. 1)
- ...Quill & Quire (Nov. 1985, vol. 51, #11, p. 4-6) published an article titled "Problem patrons: what are they doing in the library", by Martin Dowding

...Chatelaine was started by Maclean Hunter Ltd. in 1928 (Source: Canadian Encyclopedia, Hurtig Press, 1985, p. 320, vol. 1)

Denise Denomme

* * * * *

CLC 'FOCUS ON VDTs'

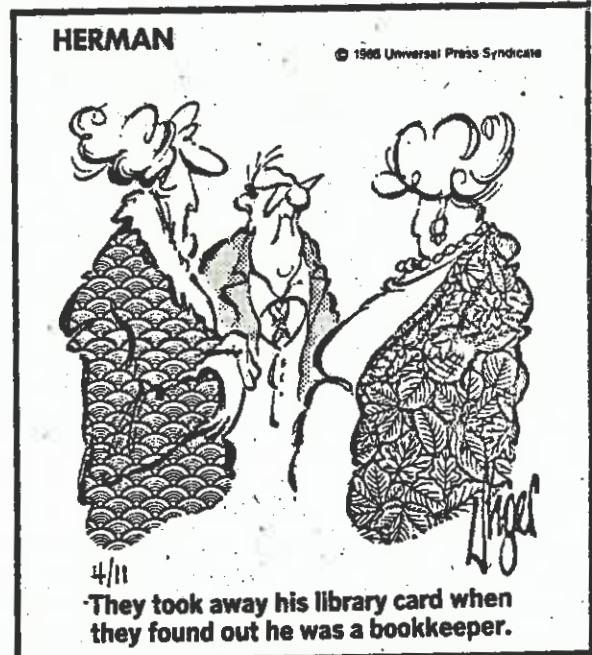
Focus on VDTs, the third in a series of papers on Issues in Health and Safety is now available from the CLC's Educational Services.

This 16 page bilingual pamphlet covers the functioning of a video display terminal (VDT); its possible effects on the vision of the operator; the physical strain from the structure of the workstation; stress effects; radiation emissions; highlights of the 1982 CLC survey on VDTs; and union action at the bargaining table and through legislation.

Focus on VDTs, No. 3 in the series, Issues in Health and Safety, price one dollar per copy, may be ordered from: Educational Services, Canadian Labour Congress, 2841 Riverside Drive, Ottawa, Ontario K1V 8X7.

Canadian Labour
Feb. 1985, Vol. 30
#2, p. 12

* * * * *



OALT/ABO CONFERENCE HIGHLIGHTS

13th Annual Business Meeting, Saturday, May 31, 1986, Carleton University, Ottawa

Having attended annual business meetings held at conferences in the past, my expectations for a smooth-running, well-organized meeting this time around were not great. Every year it seems our provincial executive walks into the annual meeting blindfolded and proceeds precariously by feeling its way around.

Despite all the frustrations, I did manage to catch the highlights of the proceedings as follows:

A-V Presentation:

It was viewed both in French and in English. The cost for this show prepared by a professional was \$3725.00. Many refinements were suggested and the assembly decided it would be advantageous for each region to bring ideas for improvements at the Board of Directors meetings. Sudbury must be prepared to submit its ideas at the next Board meeting, September 20, 1986.

Essay Contest:

The contest had ceased because no one wanted to look after it. One member has now volunteered to participate in a study group to continue the Essay Contest.

OLA Job Hotline:

To increase convenience and to cut long distance charges by users of the hotline, the help wanted advertisements have been recorded and divided into a "librarians" and "library technicians" category. TALTA members and Halton-Peel will be the regions responsible for the editing of the tapes (done once a week).

OLA Conference:

- a) OALT/ABO members can now attend OLA conferences at a reduced rate.
- b) OALT/ABO has been requested to prepare a workshop at the conference. One suggestion made for the Nov. 9 workshop is to form a panel discussion on library technicians. Carolyn Boardman, Public Relations, would like other suggestions.

New Provincial Executive:

Pat Fetruaga (TALTA)	President
Janna Munkittrick (Halton-Peel)	Vice-President
Kathy Grein (Halton-Peel)	Secretary or Treasurer
Carolyn Boardman (Halton-Peel, TALTA)	Public Relations
Ginette Desormeaux (Ottawa)	Newsletter editors
Danielle Amat (Ottawa)	" "
Alan Devine (Ottawa)	" "

Next Conference:

Halton-Peel will be hosting the next OALT/ABO conference at Erindale College, May 21-24, 1987. (Thunder Bay will be our hosts in 1988.)

Board of Directors Meetings:

Fall meetings - Sept. 20, 1986; Oct. 18, 1986; Nov. 22, 1986

These will be held at the Toronto Reference Library.

Winter meetings - Jan. 24, 1987; March 14, 1987; April 11, 1987

These last dates are tentative and may be changed at the Sept. 20th meeting when the new executive and directors meet.

Monique Fuchs
Director
OALT/ABO - SRB

Editor's Note - All OALT/ABO members are welcome to attend Board meetings, as observers. Please contact Monique for further information.

OALT/AEO CONFERENCE HIGHLIGHTS

Workshops (May 28 - June 1, 1986)

Sydney's Micro Library

Representatives, Laurie Glass and David Pickard provided a concise but detailed presentation on Dydney's automated system for small and medium-size libraries. They gave a superb workshop, addressing the whole question of automation and demonstrating specific library applications.

Sydney's micro library is a versatile system which completely automates cataloguing, circulation control, acquisitions and serials management. The system is modular, allowing for flexibility as a library converts from manual to automated services. Once the main cataloguing/inquiry module is acquired, the additional modules may be purchased as need requires or budget permits.

The following modules are available:

- 1) Cataloguing/Inquiry - enables you to convert an existing card catalogue to a computer data base. You can create bibliographies and catalogues, adapting the data base to suit individual library needs.
- 2) Acquisitions - includes pre-order searching, on-line purchase orders, claims, and fund accounting functions. It will also handle prepaid, standing and temporary orders.
- 3) Circulation - will manage check-outs, check-ins and renewals on line. You can also flag overdue items, reserve materials, and display the current status of users and items. The module will create overdue notices and produce analyses of circulation activities.
- 4) MARC Record Interface - provides the opportunity to do original cataloguing in machine-readable form or to capture original cataloguing from a variety of sources. Through a modem and telephone connection, libraries can access UTLAS, OCLD, MARCIVE, etc., permitting retrospective conversion to be done quickly.
- 5) Serials - can be used to monitor subscriptions, renewals and cancellations. It provides easy check-in of issues and will print routing slips, labels, subscription lists and statistical reports. Claims are registered automatically, while electronic interface with serials vendors, such as CanebSCO, is also available.

Sydney's micro library is available for popular micro-computer equipment including the IBM PC/XT or AT. The total package (5 modules) costs \$15,000 but modules can also be purchased individually.

Sydney promises full support to client libraries including assistance with implementation planning, training for employees (1 week in Toronto - \$500), and access to technical and library experts via a toll-free telephone line. Their representatives are librarians who clearly understand the needs and requirements of libraries as they become automated.

This workshop gave OALT/AEO delegates an excellent overview of automation for smaller libraries as well as a clear understanding of specific applications. Don't miss an opportunity to attend this session at future conferences.

Linda Davis

Workshops (cont'd.)

Entrevue de Reference, avec Gilbert Mongeau de la Bibliothèque du Secrétariat d'Etat

Une entrevue de référence, c'est une relation professionnelle dans laquelle une personne (l'utilisateur) doit être aidée ou assistée pour obtenir une réponse à une question. L'emphase fut mise sur "Pourquoi l'entrevue de référence" et les compétences et qualités personnelles requises pour ce genre de travail, c'est-à-dire comment mener une entrevue de référence. Il a aussi expliqué la différence entre une question "ouverte" et une question "fermée". Une question "ouverte" force l'utilisateur à faire un choix, à élaborer sa pensée; tandis qu'une question "fermée" peut être répondu par un oui ou un non et on s'en sert pour préciser.

Children's Activities in a Public Library, Sandy Burke from Nepean Public Library

Excellent take-away sheets with ideas for pre-school visits, school-age programs, class visits, contests and reading games were given out. Books, films, puppets & crafts were also discussed in relation to successful programs that bring children into the library. Although I do not work in that specific area, I certainly enjoyed the wonderful ideas presented which I'm sure I will find very useful with my 21 months old baby daughter.

A View to Excellence

Video cassettes were presented, one of which was a talk given by Tom Fetters who wrote "A Passion for Excellence". Customer satisfaction is the key. Listening to the customer can pay off when treating them with courtesy. The other aspect he touched on was the manager-employee relationship. Managers should follow the "MBWA" rule which is "Managing By Wandering Around". Recognizing people for their contributions is also very essential.

Introduction to Microcomputers, Paul Adler from OnCourse Learning Centre, Inc. Microcomputing Training.

If you have never had hands-on experience with a microcomputer, this was the workshop to attend. It was an all-day exclusive workshop (limited to 12 participants per session), on location which was fantastic. It included an overview of the computer's parts: keyboard, screen, CPU, floppy disk drives, hard disk drives, diskettes, etc. and an introduction to the Disk Operating System (DOS). We were also presented with a bit of history and basics, application software, experimenting with software, microcomputers in the organization and also the power of microcomputers. They also provided you with a student workbook with exercises. Their training programs are designed to teach you the best use of microcomputers in a manner which best suits your needs. The microcomputer is a valuable business tool but it is underutilized in most organizations.

People Problems with Computers, Richard Dillon from Carleton University

People fear computers because they think they are difficult to use. People tend to use the system in a trial and error fashion, without aids. They use the manual as a last resort mainly because it is difficult to understand and too detailed. And this is one of the problems -- computer documentation is too technical, too wordy and poorly organized. We also looked at retrieval problems, implications of memory and storage advances, graphic advances, artificial intelligence and expert systems, in other words, some of the ways and methods to make the computer easier to work with.

Workshops (cont'd.)

Genealogy, Susan Dupuis from the Public Archives

Objectives of the session were:

- to acquire a basic knowledge of genealogy, in order to understand the nature of the research undertaken by genealogists;
- to become familiar with the different research methods in genealogy and the nature of documents normally consulted;
- to provide a glimpse of the means used by genealogists in order to conserve and organize data and information collected;
- to expose the principals of historical genealogy and the extent of its investigative activities.

It covered how to create a good pathfinder (searching techniques), how to do research in the field of genealogy using the existing printed sources, and how to use these tools. Although we did not have the time, it would have been extremely interesting to start tracing our family tree since we were on location. A list of both genealogical researchers, genealogical societies in Canada was handed out.

Faulette Burton

* * * * *

THE FRIENDLY LIBRARIAN

by Bill MacLean

(Part 2 of 2)

[Our protagonist is searching for a library book on improving his personality. As a non-library user, he is ignorant of library terminology and the procedures required to locate materials. Expecting the librarian to do everything for him, he has approached the Information desk, and is now about to learn how to use the card catalogue.]

Puzzled, I followed the woman across the room. To my surprise she wore hard soled shoes also. It seems she delighted in hearing her footsteps echo off the walls for she spared no speed in her journey. Again I got the stares of the clientele as I crossed the room after the lady. She took me over to a large box-like thing in the middle of the floor behind the front desk. From looking at it I saw that it contained many small drawers about the size to hold a 3" x 5" card. Now I got the connection - I had pictured a large mail-order type book full of Christmas cards. Then came more questions.

"Do you know the name of the book?"

"No."

"Do you know who wrote it?"

"No."

"What did you say it was on again?"

"How to better my personality."

"Oh yes. Let's see." She began to scan the front of all the drawers. Having selected a drawer with the letter P on the front of it she yanked the entire drawer out of the file. I expected to hear a loud crash and see the entire contents of the drawer commence to be spread thinly all over the floor as they had done when I tried the same trick at home. I felt embarrassed for the poor woman. But to my surprise nothing happened - the librarian in one graceful swing had the drawer contents intact on top of the cabinet and began wildly flipping through the cards.

In a few short seconds she let out with an "ah-ha".

"Here's the list of books on personality," she exclaimed, and pointed to them with an air of superior pride.

"Thank you very much" I said quietly and began to look them over as I heard the woman march back to her desk with

The Friendly Librarian (cont'd.)

equal speed. There were quite a number of books on personality but presently I found the one I wanted. I memorized the title and the author and put the drawer back with great care. My walk back over to the Librarian's desk was spent going over and over the title and author of the book I had selected. I wouldn't want to forget it and go through that again.

"I found the book I wanted."

"I'm glad I could help."

"Well?"

"Well what?"

"Could you get it for me?"

"Can't you find it?" She looked puzzled.

"I don't know where to look."

"Ch. I see. What is the title?"

"It's 'Personality Plus' by Charles M. Jones."

"What is the call number?"

"What's the call number?"

"Yes, what's the call number?"

"What's a call number?"

"It's the number in the left hand side up by the title."

"Ch. OK, thanks, I'll get it for you."

I hurried back across to the file cabinet again and looked up the number. This time I had to write everything down on a scrap paper as I also had a poor memory. When I hurried back I was not greeted so pleasantly.

"Haven't you found that book yet?"

"I've got all you need now I think. The title is 'Personality Plus', the author is Charles M. Jones and the number is 155.418. Is that all you need?"

"That should do you. Now go over and look on the shelf."

"What?" I said to myself. She's a lazy sort. I thought she was supposed to find the book for me. Boy, she had an easy job sitting at that desk reading all day while she sends others to do her work. I was beginning to get mad when she said:

"Follow me and I shall teach you how the Library is run."

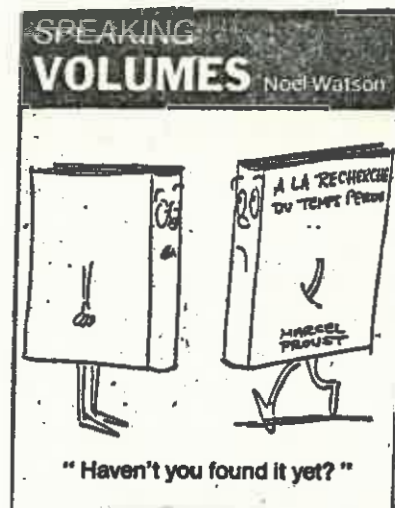
The words reminded me of scripture and I followed as her disciple as she led me through those hallowed halls explaining the wonders of the Dewey Decimal System of Classification. Her words rang forth with the authority of expertise and I listened and heeded in amazement at how the mass confusion was just a disguise for complete and entire order. Every book had its place and she knew exactly where it was. I felt like the child in the candy store when I was through the lecture-tour. I thanked her sincerely and with new courage, determination born through knowledge, I marched off in search of my book.

I followed the numbers along to the 150's and finally down to 155.417. The next book was numbered 155.419. In between the two books was a large cardboard card. I removed it and read:

155.418 Charles M. Jones.
JON Personality Plus

IN ORDER TO OBTAIN BOOK - PRESENT THIS
CARD TO LIBRARIAN

* * * * *



OALT/ABO - SRB MEMBERSHIP LIST (July 1986)

Faulette Burton
496 Maple St.
SUDBURY, Ont.
P3C 2B5

Denise Denomme
3057 Lina St.
Box 906
VAL CARON, Ont.
PCM 3A0

Barbara Lewis
17 Grey St.
CHAPLEAU, Ont.
PCM 1K0

Millie Cayen
1870 Springdale Cr.
SUDBURY, Ont.
P3A 5J1

Judy Elston
821 Douglas St.
#103
NORTH BAY, Ont.
F1B 5P3

Julie Rancourt
141 Esten Dr. S.
ELLIOT LAKE, Ont.
P5A 3E1

Elise Charron
18 Gill St.
CHAPING, Ont.
PCM 2R0

Monique Fuchs
P.O. Box 420
1585 Josephine St.
Site 11, RR 1
VAL CARON, Ont.
POM 3A0

Debbie Ranger
489 Pine St.
SUDBURY, Ont.
P3C 1Y3

Debbie Conway
54 Wood St.
KIRKLAND LAKE, Ont.
P2N 3B8

Bette Heard
3272 Maple St.
RR 2, Site 32
Box 530
VAL CARON, Ont.
PCM 3A0

Maire Leigh Sheppard
188 Windsor Ave.
TIMMINS, Ont.
P4N 3B4

Kim Critchley
308 MacDougall St.
MATHESON, Ont.
POK 1N0

Yvette Joyal
163 Pine St.
Box 984
CHAPLEAU, Ont.
PCM 1K0

Ursula Skowronski
1720 Paris St.
#202
SUDBURY, Ont.
P3E 3C2

Lori-Jean Cudmore
551 Cooper St.
#106
SAULT STE MARIE, Ont.
P6C 4W3

William Land
3 Washington Cr.
#703
ELLIOT LAKE, Ont.
P5A 2X1

Joanne Turple
1034 Carmen St.
SUDBURY, Ont.
P3A 3G8

Maysel Dag
2008 Hebert St.
SUDBURY, Ont.
P3B 1Y9

Judy Laplante
Site 27, Box 15
RR 1
LIVELY, Ont.
PCM 2E0

Sharon Wigney
31 Walters St.
SAULT STE MARIE, Ont.
P6C 4Y8

Linda Davis
1267 Cardinal Crt.
SUDBURY, Ont.
P3A 3C2

CALENDAR OF EVENTS

SEPTEMBER 1986

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13 SRB Bar- B- Q
14	15	16	17	18	19	20 Bd. of Dir. Meeting
21	22	23	23	25	26	27
28	29	30				

OCTOBER 1986

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18 Bd. of Dir. Meeting
19	20	21	22	23	24	25 SRB Fall Workshop (date tentative)
26 OPL week	27	28	29	30	31	

NOVEMBER 1986

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
NEWSLETTER MONTH						1
2	3	4	5	6	7	8
				O L A Conference Toronto		
9 O L A	10	11	12	13	14	15
16	17	18	19	20	21	22 Bd. of Dir. Meeting
3	24	25	26	27	28 SRB xmas dinner Mahy's 6:30	29
30						

JANUARY 1987

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24 Bd. of Dir. Meeting (tentative)
25	26	27	28	29	30	31
				O S L A Ideashop Toronto		

Calendar of Events (cont'd.)

FEBRUARY 1987

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28 SRB Gen. Membership 2:00 p.m. Laurentian University
NEWSLETTER MONTH						

MARCH 1987

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14 Bd. of Dir. Meeting (tentative)
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL 1987

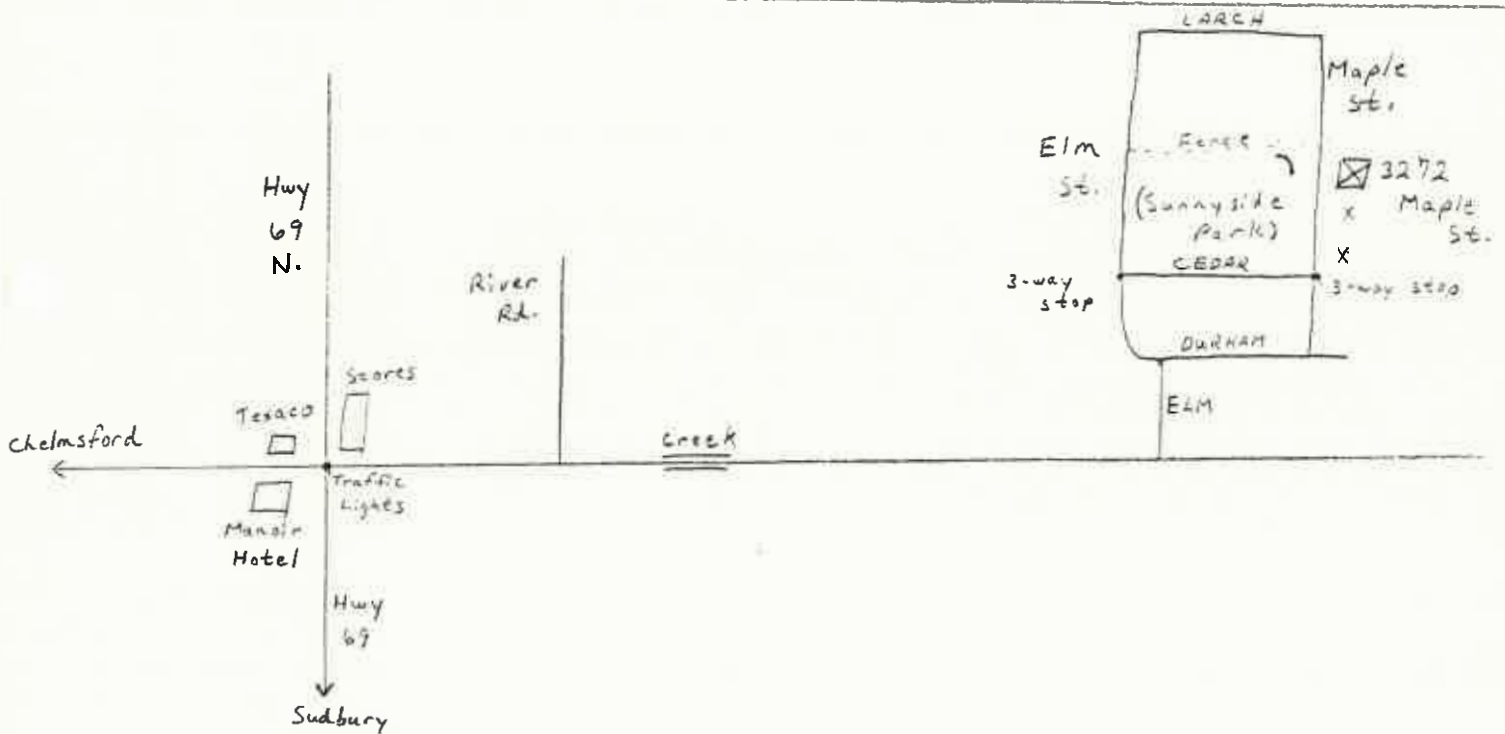
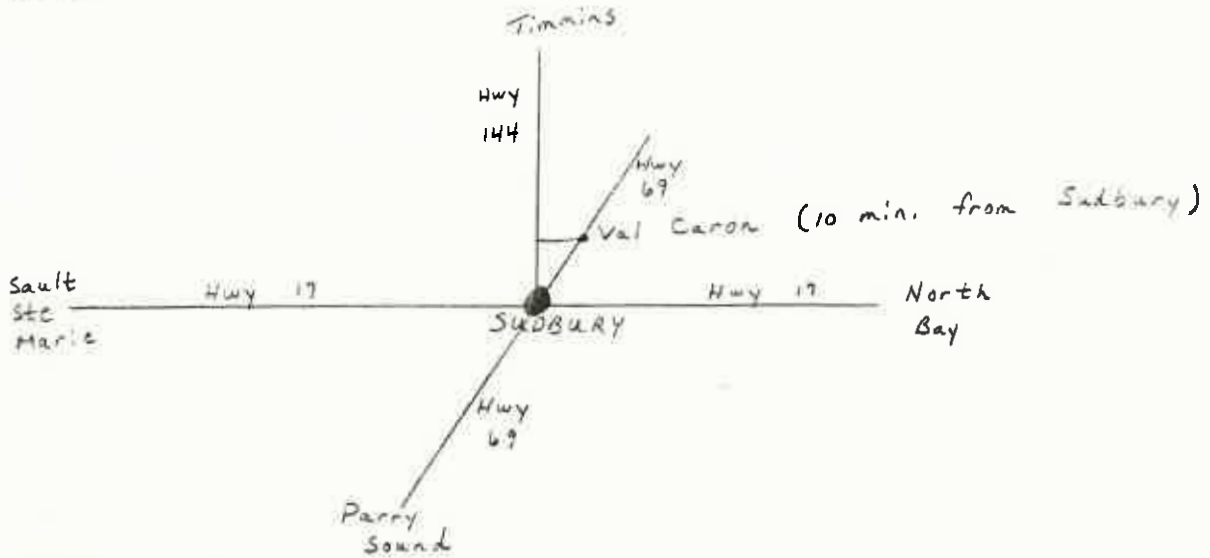
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11 Tentative Wkshop North Bay (Provincially Assisted)
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY 1987

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
NEWSLETTER MONTH					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
				OALTIABO Conference Erindale College		
24 OALTIABO Conf.	25	26	27	28	29	30
31						

CLA Conference - June 10-17, Vancouver

BARBEQUE MAP



- Checklist:
- Meat
 - Dish for sharing
 - Lawn chairs
 - Family
 - Suggestions, complaints, praises