



NewsLETTER NouvelLES

Ontario Association of Library Technicians /
Association des bibliothécaires de l'Ontario



MESSAGE FROM YOUR PRESIDENT

VINCENT ELIT

Dear OALT/ABO members,

Welcome to our Special Spring/Summer 2020 issue of Newsletter/Nouvelles. Issues and discussions within the library community over the last couple of months have been changing rapidly due to the COVID-19 pandemic, and library technicians have been quickly adapting. The majority of us are now working from home, with technical services staff continuing with acquisitions, library management system work, and even upgrading systems, and providing access to client resources. Public services staff are assisting with virtual reference, and online programming to clients (children, teens and adults).

This special issue will introduce our Board of Directors team, highlight our historical online

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Annual General Meeting and provide a 2021 conference update. We will also provide you with our COVID-19 resource center, with resources as libraries and workplaces begin to open, as well as stories from members working from home.

I also invite all library technicians to complete our 2020 Library Profile & Salary Survey. Details are available at <https://oaltabo.on.ca/2020-salary-survey>.

I also encourage members to reach out to the Board of Directors, and other members via our discussion platforms (including: Facebook, Twitter, LinkedIn, Instagram and the discussion list).

On behalf of the Board of Directors Team, please stay safe and follow our updates online.

– Vincent Elit, President, Board of Directors / Président, Conseil d'administration

EDITOR'S NOTE

Not only is this my first time editing the Newsletter, it also happens to be a very interesting time in history! There's a lot going on in the world right now, with many changes and innovations happening in the library and information field. I want to thank the Board for working together on this special edition of the Newsletter, and for submitting articles and sharing their own personal experiences of adapting during a pandemic. It's been a true collaborative effort.

Wishing everyone a safe and happy summer, whether you're continuing to work from home, preparing to go back to your physical workspace, or starting out in your library career!

– Sarah, Internal Communications Coordinator

DISCLAIMER *The views and opinions expressed in Newsletter/Nouvelles are those of the authors and do not necessarily reflect the OALT/ABO Board of Directors.*

2020–2021 BOARD OF DIRECTORS

Contact List

President:

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President-Elect:

Vacant

Treasurer:

Lori O'Connor | treasurer@oaltabo.on.ca

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Coordinator:

Kate Terech | external@oaltabo.on.ca

Internal Communications

Coordinator:

Sarah Goodyear | internal@oaltabo.on.ca

Conference Coordinator:

Janna Munkittrick-Colton | conference@oaltabo.on.ca

Chapter Coordinator:

Jeka Dupont | chapter@oaltabo.on.ca

2020–2021 APPOINTED OFFICERS

Archivist:

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Membership Coordinator:

Vacant

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2020-2021 BOARD OF DIRECTORS

MEET YOUR BOARD



President: Vincent Elit

Vincent Elit is in his third year as President, and has previously held positions in the Ottawa Chapter/Section d'Ottawa as President, Secretary and Archivist. He is currently working as a Senior Library Services Technician at the Courts Administration Service Library, managing their integrated library system and digital resources. Vincent earned his Library and Information Technician Diploma from Algonquin College, and has a Graduate Certificate in e-Publishing. He is currently taking courses as part of the Mohawk College Libraries and Digital Technologies Graduate Certificate Program. In what is left of his spare time, you may find him reading the latest mystery novels in print format.



Treasurer: Lori O'Connor

Lori O'Connor is a graduate of Mohawk College. She has been the OALT/ABO Treasurer since 2014 and has worked on a few conference committees. Lori works as software support, on the Systems/ Webteam at the Kingston Frontenac Public Library, where she has worked for the past 20 years. Lori is also the treasurer of the V-users group, which is KFPL's ILS provider. Lori has also volunteered in school libraries, unions, soccer teams and girl guides. She is very excited to be part of OALT/ABO as the association strives to provide quality professional education and support and to be an advocate for Library and Information Technicians emphasizing the value of LITs in all libraries and businesses across Ontario.



External Communications Coordinator: Kate Terech

Kate Terech is currently serving her first year on the Board. She has worked as a Circulation and News Technician at the Legislative Assembly of Ontario since February 2019 and, prior to this, worked as a Library Technician in a law firm for over 5 years. Kate also worked at the Seneca College Library as a circulation/audiovisual assistant while earning her Library and Information Technician Diploma from 2011-2013. She has a B.A. in History, with a minor in English from the University of Western Ontario. In her spare time, Kate loves getting outdoors as much as possible and enjoys visiting antique stores to geek out on vintage pyrex.

Internal Communications Coordinator: Sarah Goodyear

Sarah Goodyear has worked as a Library Technician at the Ontario Legislative Library since 2016. She also currently serves as the Promotions Coordinator for the Legislative Library and Research Services. Prior to her role at the Legislative Assembly, Sarah worked in the Library Learning Commons at George Brown College. Sarah earned her Library Technician diploma from Seneca College and has an Honours B.A. in English Literature and Art History from the University of Toronto.



2021 Conference Coordinator: Janna Munkittrick-Colton

Janna Munkittrick-Colton is a graduate of Sheridan College. She has worked at the Belleville Public Library for over 42 years. She has had multiple responsibilities at her library from planning and running Children's programs, helping adults find books to now cataloging for her library and working on several projects to update their database. She is past Vice-President; President and Secretary of the OALT/ABO. She is serving her second term as the Conference Coordinator. She is passionate about bringing a wide variety of workshops to our attendees.



Chapter Coordinator: Jeka Dupont

Jeka is a part time Library and Information Technician student at Algonquin College in Ottawa. She has been a member of the Board of Directors for two years serving as the Membership Coordinator before moving into the Chapter Coordinator role in 2019. Originally from a small town in New Brunswick, Jeka left NB to move to the smaller Arctic town of Kimmirut, Nunavut before making her home now in Ottawa. She works for the federal government at the National Research Council's National Science library as the collections assistant. She enjoys spending time with her husband, Chris, playing board games and in her free time can be found with her nose in a book.



2020-2021 APPOINTED OFFICERS:



Archivist: Tiffany Ribeiro

Tiffany has been a Circulation and News Technician at the Ontario Legislative Library since 2017. She earned her Library and Information Technician Diploma from Seneca College. As the OALT/ABO Archivist, she helps to maintain and preserve the association's collection of older and newer documents. She spends her spare time in local coffee shops and reading the latest thriller.

A HISTORIC ANNUAL GENERAL MEETING

TIFFANY RIBEIRO

This year, the Ontario Association of Library Technicians / Association des bibliotechniciens de l'Ontario held a historical Annual General Meeting (AGM); the first of its kind to be held online.

The 47th Annual General Meeting was held on Saturday, May 2, 2020 at 12:30 p.m. online via the WebEx meetings platform. In light of the COVID-19 pandemic, the Board of Directors made the careful decision to cancel the 2020 OALT/ABO Conference, while developing an alternative for proceeding with the AGM that was to be held at the Conference.

Quorum was met with 15 participants in attendance. Presentation of the reports began after the adoption of the agenda and the minutes of the 46th Annual General Meeting. The Association's by-laws require that three Board members prepare reports for the Annual General Meeting. The President reports on the Association's activities during the previous year and the Treasurer details the overall financial well-being of the Association, including membership. Finally, the Conference Coordinator reports on financials related to the annual conference, as this is the single largest expense the Association bears. Further details from these reports, as well as the reports themselves, can be found online on the Association's website oaltabo.on.ca.



Following the presentation of reports, committee nominations and appointments of the 2020-2021 Board of Directors were held, with Kate Terech voted in to fill the vacant position of External Communications Coordinator.

Nearing the end of the meeting, discussion on the future of the OALT/ABO School Chapter was initiated with members interested in its revitalization. A motion was put forward that the 2021 Conference be held in Sudbury and, upon further review, the Board and members discussed the idea of a more convenient location and the possibility of combining the conference with both online and in-person sessions.

Since the COVID-19 pandemic forced a cancellation of the regular in-person AGM, adjusting to the circumstances took time and consideration from the Board. Aside from the obvious obstacle of not meeting our fellow members in-person, holding the AGM online presented some challenges. A meeting platform with certain specifications, such as the maximum number of people able to attend or having a chat feature, needed

to be examined. Online and phone meetings can create a barrier to reading facial expressions, which is an important aspect of effective communication. The ability to use cameras in our meeting helped address this somewhat, yet issues with lagging video or only being able to see one speaker at a time can be problematic. Technology also has its faults, with connection issues and interruptions becoming a hassle on top of risking exposure to hackers or cybercrime.

Although there were challenges, there were also benefits of holding the AGM online. Distance was not a barrier. Members, no matter their location, were

able to attend via web or phone. Time and money were saved with the advantage of eliminating travel and other costs associated with attending an out of town event.

Overall, the 47th Annual General Meeting of the Ontario Association of Library Technicians / Association des bibliotechniciens de l'Ontario was a new learning experience but also a successful gathering of our members in discussing both the past year and the future of the Association.

If you have any questions, please reach out to the Board of Directors via email at info@oaltabo.on.ca.

2021 OALT/ABO CONFERENCE UPDATE

JANNA MUNKITTRICK-COLTON

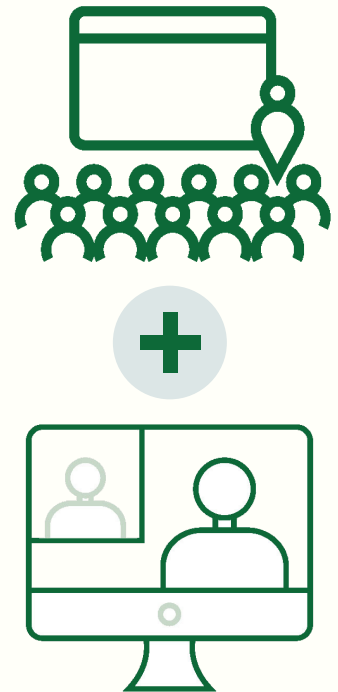
The Board has decided that the 2021 conference will take place in Sudbury, Ontario May 12-16, 2021.

Many people may not be able to travel to Sudbury for various reasons, so the Conference Planning Committee is planning on running a conference like the OALT/ABO has never seen before.

With the COVID-19 Pandemic occurring and the uncertainty of our world over the next couple of years, we are planning a combination onsite/virtual conference. We will not commit to a site in the near future but have an onsite person who will be able to co-ordinate and work on the sites.

By January 2021 your committee will have a conference plan ready, where people can choose to come to a location in Sudbury and attend workshops, or have the opportunity to attend virtually, either through an online webinar or workshop.

If you have any suggestions for workshops or would like to help out with the planning, please contact me at conference@oaltabo.on.ca.





A list of resources to help support you and your library workplace

Libraries and Covid-19: Resources

The situation around COVID-19 continues to change on a daily basis, with new data and information that can often be overwhelming. Below you will find a list of resources to help support you and/or your library in responding to the global pandemic and its impact on our lives and workplaces going forward.

This list is by no means exhaustive and, with new information and figures being

released daily, it is best to consult your national or provincial government's website for important updates.

Additional resources are always welcome. Please feel free to post your own resources to the OALT/ABO message boards and Facebook page, or email your suggestions to info@oaltabo.on.ca.

COVID-19: GENERAL INFORMATION

Coronavirus Disease – Government of Canada

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

Information for Canadians including daily disease updates, symptoms, prevention, how to be prepared, mental health support and more.

COVID-19 – Government of Ontario

<https://www.ontario.ca/page/how-ontario-is-responding-covid-19>

Find out about Ontario's response to COVID-19 and daily updates. Learn about how to protect yourself, what to do if you're sick after you travel and how to recognize possible symptoms.

RESOURCES FOR LIBRARIES

COVID-19 Public Resources – Public Health Ontario

<https://www.publichealthontario.ca/en/diseases-and-conditions/infectious-diseases/respiratory-diseases/novel-coronavirus/public-resources>

A selection of fact sheets to support stakeholders with the outbreak of COVID-19, including guidance on physical distancing, hand washing, cleaning and disinfecting for public settings, and more.

COVID-19: Informational Resources for Public Libraries – LearnHQ

<https://resources.learnhq.ca/covid-19>

A guide developed by staff at Southern Ontario Library Service (SOLS) to serve as a resource for public libraries in Ontario as they respond to COVID-19. Regularly updated with information from government and medical sources, as well as media articles.

COVID-19 and the Global Library Field – IFLA

<https://www.ifla.org/covid-19-and-libraries>

Key Resources for libraries in responding to the Coronavirus Pandemic, updated regularly from the International Federation of Library Associations and Institutions.

Government SIG Covid-19 Resources – Canadian Association of Law Libraries (CALL)

<https://www.callacbd.ca/CALL-Blog/8985000>

A collective list of resources offering information on COVID-19, library guides, legislation, etc. Includes a section on resources for Libraries and Reopening.

RESOURCES FOR PATRONS

National Emergency Library – Internet Archive

<https://archive.org/details/nationalemergencylibrary>

A temporary collection of books that supports emergency remote teaching, research activities, independent scholarship and intellectual stimulation while libraries, universities, schools, and training centres are closed. **Update:** The temporary National Emergency Library has closed as of June 16th, but will continue to be available through traditional controlled digital lending.

Library cards across Ontario – Ontario Library Service

<https://odmc.overdrive.com/support/card>

For those who have an expired library card or don't have a library card for their local library system, many systems have set up ways to sign up new users from home since the COVID-19 outbreak began. Ontario Library Service (OLS) has a list of smaller public library systems in Ontario with links to their websites detailing how to register for access.

For information on curbside pickup in your area, visit your local library's website.

*Note: A full list of Library Systems across Ontario with links to their websites can be found [here](http://www.mtc.gov.on.ca/en/libraries/oplweb.shtml).
(<http://www.mtc.gov.on.ca/en/libraries/oplweb.shtml>)

LIBRARIES' RESPONSES

COVID-19 & Libraries Coverage – Library Journal

<https://www.libraryjournal.com/?subpage=COVID19>

Articles relating to the COVID-19 pandemic in relation to libraries and library workers. Of particular note is an article on how Canadian libraries have responded to COVID-19 (“Canadian Libraries Respond to COVID-19”).

COVID-19 Innovations in Ontario’s Public Libraries – Federation of Ontario Public Libraries (FOPL)

<http://fopl.ca/news/covid-19-innovations-in-ontarios-public-libraries/>

Updates from public libraries across Ontario on how they are responding to the COVID-19 pandemic with digital initiatives and more.

Virtual Messaging and Programming Ideas for Library Physical Closures – (FOPL)

<http://fopl.ca/news/virtual-messaging-and-programming-ideas-for-library-physical-closures/>

Ideas and suggestions from libraries across Ontario for potential fun and educational resources for all ages.

COVID-19: The duty to document does not cease in a crisis, it becomes more essential – International Council on Archives

<https://www.ica.org/en/covid-19-the-duty-to-document-does-not-cease-in-a-crisis-it-becomes-more-essential>

A joint statement from the International Council on Archives (ICA), the International Conference of Information Commissions, and a number of other information management organizations on the importance and need for governments, businesses, and research institutions to document their decisions and transactions during the COVID-19 pandemic.

MENTAL HEALTH & COVID-19

COVID-19 Mental Health Support – Government of Canada

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/mental-health.html>

Resources and tips for taking care of your mental health during the COVID-19 pandemic.

Find Mental Health Support – Government of Ontario

<https://www.ontario.ca/page/find-mental-health-support>

Learn about supports available to Ontario residents and how to get help when needed. Includes toll-free numbers, community resources, crisis services, workplace mental health information, and more.

COVID-19: Mental Health Resources – Librarianship

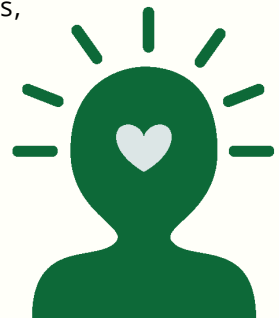
<https://librarianship.ca/blog/covid19-mental-health/>

Learn more about managing mental health with tips on how to respond to anxiety.

COVID-19 Fact Sheets – Prevention Link

<http://www.preventionlink.ca/covid-19/>

Fact sheets with links to federal and provincial resources on subjects ranging from mental health strategies, discrimination and COVID-19, and more.



PANDEMIC PLANNING GUIDES

Infectious Disease Outbreaks/Pandemics: Workplace – Canadian Centre for Occupational Health and Safety (CCOHS)

<https://www.ccohs.ca/outbreaks/workplace/>

Learn more about what the law says, tips for both employers and workers, and guidance on developing a business continuity plan.

Flu and Infections Disease Outbreaks: Business Continuity Plan – Canadian Centre for Occupational Health and Safety (CCOHS)

<https://www.ccohs.ca/publications/PDF/businesscontinuity.pdf>

A guide from CCOHS on how to create a pandemic plan for your workspace, understanding the changes that occur during that process, and how to manage and implement changes to keep staff and the public safe.

Pandemic Preparedness – American Library Association (ALA)

<http://www.ala.org/tools/atoz/pandemic-preparedness>

Resources for libraries on preparing for a pandemic, including library-specific policy suggestions and universal resources on pandemic education, prevention, and preparation.

Library as Safe Haven: Disaster Planning, Response, and Recovery – eBook, (Deborah Halsted, et al.)

<https://alastore.ala.org/sites/default/files/LibraryAsSafeHavenPDF.pdf>

A manual on disaster planning, response, and recovery for librarians and library workers. Published in cooperation with the Medical Library Association (MLA) to help enable libraries of all kinds to plan for various scenarios, including sample disaster plans, model exercises and manuals. Currently available for free through the American Library Association (ALA).

RESOURCES FOR REOPENING AND WORKING FROM HOME

Response and Reopening Plans – LearnHQ

<https://resources.learnhq.ca/covid-19/responses#s-lg-box-16077278>

Includes a guidance document created by Ontario Library Service-North and Southern Ontario Library Service staff highlighting important considerations in planning for the reopening of library physical spaces and services.

Library, Archives Workers Share Work-From-Home Ideas – Library Journal

<https://www.libraryjournal.com/?detailStory=Library-Archives-Workers-Share-Work-From-Home-Ideas>

Article featuring crowdsourced lists of resources from library and archive workers currently working from home and maintaining remote access to staff, services, and library resources.

Planning for Reopening Resources – American Library Association (ALA)

<http://www.ala.org/advocacy/planning-reopening-resources>

Resources from ALA for thoughtful training and phasing-in of onsite library services, including a reopening checklist, webinars and programs, international guides and more.



WORKING FROM HOME DURING A PANDEMIC: STORIES FROM LIBRARY WORKERS

JANNA MUNKITTRICK-COLTON

First you hear that buildings and businesses are shutting their doors. Then you get the phone call that the building will be closed for three days so that it can be empty and the virus won't affect people.

Then you get a call that you are going to be working from home and no one knows for how long.

I have spent over two months now hanging onto the words of Justin Trudeau and Doug Ford every day, waiting to see what moves they are going to make to provide safety for us, allow people to survive financially and stop us from becoming a statistic.

Our library, the Belleville Public Library, sent us links to many training sites to keep us busy and learn some things about our jobs to enhance our skills. We were directed to Niche Academy, Learn HQ, Beauceron Security, Ryan Dowd's Homeless Seminar, Ryan Dowd's Webinar, and Gale Courses.

We were instructed that we were expected to work 5 hours per day, 5 days per week. That seemed easy because some of the courses/webinars were related to my actual work in Technical Services, cataloguing our collection. Our CEO also gave me a link to our database so that I could work on database maintenance. However, when I catalogue a new book, I've noticed the MARC records are often a bit of a mess, missing things, incorrect entries, etc. One of my goals when I moved into Technical Services was to correct as many inconsistencies as possible. So, during my time off I have worked towards it a few hours a week.

We were told on March 20 to stay home from work. I have a 25-year-old daughter who lives with her almost 3-year-old and her boyfriend. By March 28, I was talking to her daily as often as she was able. After hearing that she had beat a 40 plus fever for over 48 hours and that my grandson had been feverish as well, she called one day and told me that he also had a viral body rash. After her fever broke, she went to the hospital and they x-rayed her chest and said that she was unconfirmed COVID but would need to quarantine for 14 days. I won't go into the roller coaster ride that we have been through but as of May 26 (62 days in), she has had three swabs (all negative), two sets of x-rays, an EKG, echocardiogram and wore a Holter device for two days and daily tells me that she has problems breathing, an irregular heartbeat and vision issues.

So, during the pandemic I tried to work and study after many sleepless or almost sleepless nights with the phone by the bed waiting for a call that her boyfriend

had rushed her to the hospital.

As of the writing of this, I have put most of my required work hours in and have sent Management the synopsis of what my daughter has been through and said they can take some of my sick days if I didn't make the grade. There were times when I've gotten to the point I don't care, am so tired and worried, and my PTSD is rearing its head all while trying to keep my daughter's spirits up. We joined a couple of COVID groups on Facebook and we have helped support others while they were supportive of my daughter. It has been a joint link of lonely, helpless people who are being told they don't have COVID yet have been suffering through the symptoms.

Our library is now talking about some staff going back slowly but delivering only curbside service, and I am feeling anxious about it. I don't want what my daughter had- I am high-risk and might not survive it, nor my partner. I have reached out and will be provided with masks when I go back, but the social distancing in our society is scary.

Some people will skate through this Pandemic while some will be scarred mentally and emotionally. I will work my way through it having been a victim of PTSD for a few years with many coping skills that I try to pass on to my daughter and to the people that are part of the support groups we belong to.

JEKA DUPONT

My name is Jeka Dupont and I am the collections assistant for the National Research Council of Canada, a federal government department in Ottawa.



My job changed much like everyone else's with the COVID-19 pandemic. We had a week of turn around, March 16-20, where we worked to get everything we needed set up to work from home.

The Thursday before we started working from home, our team realized that we did not know how our researchers would be able to access subscribed electronic materials from home with a very limited Virtual Private Network (VPN) access. I am thankful for that week because it allowed me to get prepared and really think about what I needed. Granted, I thought I was going to work from home for a few weeks and I am just finishing week 10!

Getting our network remote access set up was something I was tasked with and it was a daunting experience. Our library primarily deals in electronic-only subscriptions and the researchers need immediate access to these publications.

A lot of our publishers did allow off-network access via federated logins, which was not something we were able to set up. I used analysis of the top 6 publishers our researchers accessed and set to work liaising with publishers to get this done.

This work was still ongoing when I made the transition to working from home. The transition was not easy for me for many reasons: limited access to our VPN, working off my kitchen table, and having my husband home all the time with me. Ok that last one was kind of nice, but working from home took me out of my usual routine and typical work environment and put me in my personal space. I felt out of sorts for quite some time and struggled with being in the same space every day, limited sunny days (especially in March and April) as well as isolation from friends, co-workers and family, and a lack of consistent network access. Once our department got a more reliable network connection and utilized Microsoft Teams for a more instant communication, it made the technical side of working from home easier.

With the knowledge that going back to the office was not going to happen for a bit, I knew I had to move away from my kitchen table. So, my husband built me a desk and I have carved out a new routine. I do a mini commute from my bedroom to the kitchen downstairs to grab breakfast and water before "commuting" back to my office in my guest bedroom.

I now have one of my monitors from work, which helps immensely as I am doing a lot of spreadsheet work. I take my lunches at my kitchen table and see my husband now usually on my breaks, and at the end of the day I leave my office and get to forget about my work until the day starts over again. This change has helped my mental health immensely and made working from home a fun change in my routine. Do I still miss the office? Yes! I miss my co-workers and easy chatting. Do I miss my usual morning routine? Not so much.

KATE TERECH

My name is Kate and I am a Circulation and News Technician with the Legislative Assembly of Ontario. Much like Jeka, and everyone else, our library was given the order on the afternoon of Friday, March 13th (Friday the 13th!) that we would be transitioning to working from home. We had about an hour to decide what we would bring home with us and what we might need for the next week. We did not imagine a scenario where we would be coming up on our third month away from our office.

Even though we didn't have much time to prepare for our departure from the library, our team has made huge steps over the last few months in order to make sure we can still deliver the same level of service to our clients. We dove head-first into Microsoft Teams and embraced it as our new office space. We do daily video check-ins, lunchtime



isolation breaks, and try to have a little bit of fun with some themed "Fri-yay" calls; so far 'Easter Bonnets,' 'Fancy Friday,' and showing off our 'Pandemic Purchases' have been huge hits.

In an effort to provide resources to support everyone's mental health, we developed a wellness channel on Teams and have encouraged our coworkers to post any workout videos or articles with gentle reminders about the importance of taking care of ourselves during this time. We also started up our organization's book club again and began to meet virtually once a month. While it's great to discuss about books, it has also been nice to see a familiar group of coworkers and friends, and have a distraction from pandemic-related news.

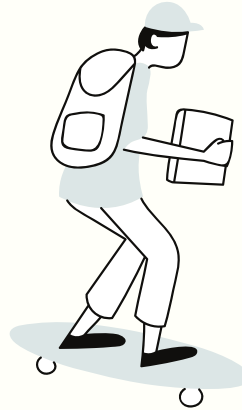
I will leave you with the words our manager has said to us a number of times: remember, you are not working from home during a pandemic. You are at home during a pandemic and trying to work.

LIT PROGRAM UPDATE

MARY CHISHOLM

When libraries across Ontario began to close to the public due to the

COVID-19 pandemic, students at Mohawk College were suddenly left without access to library technicians whom they could interview in person for their assignments. Members of OALT/ABO were there to help. Below is a thank you letter from Dolores Harms Penner, the Program Specialist for the Library and Information Technician Diploma program at Mohawk College. To all the other library technician students who have had their studies disrupted by the pandemic, please feel free reach out to us. You are in our thoughts.



Hello OALT/ABO Exec members. I have just finished marking interview assignments, and I want to thank you sincerely for your willingness to volunteer to be interviewed by our students. It meant a lot to me and to our students that you were willing to step in when current circumstances meant that in-person interviews couldn't take place. I recognize that many of you were willing to fit this in at a very busy time of adjusting to working from home, schedule changes, family adjustments, etc.

Many of you were interviewed several times, which was extremely generous. You can rest assured that students were inspired by your enthusiasm for this field of work.

So often I find that the opportunity to interview a real live library tech pulls together much of what students have been learning, and they write in their reports how excited and eager they are to continue their studies and get into this field.

Thank you again for your willingness to pay it forward to a new generation of library workers. Your support of our program is truly appreciated.

Stay well,

Dolores

Dolores Harms Penner, M.L.S.
Program Specialist, Library Programs
Mohawk College

Are you currently a student or recent graduate of a LIT program in Ontario? We're interested in hearing your story about how the pandemic has and/or continues to change your library technician education or career path. If you'd like to share your story and have it featured in the next NewsLETTER/NouvelLES, please email internal@oaltabo.on.ca.