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# NEWS *letter* NOUV *elles*

ASSOCIATION DES BIBLIOTECNIENS DE L'ONTARIO

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Abbey Market Post Office  
Box 76010  
1500 Upper Middle Road West  
Oakville, Ontario  
L6M 3H5

## From the Editor

Welcome, everybody, to the first issue of Newsletter/Nouvelles for the 1993/1994 membership year. You will notice that there are a few slight changes in the format and style of the newsletter. These changes are part of the goals and objectives I have set for myself. But more about that shortly.

First of all, on behalf of OALT/ABO I would like to take this opportunity to thank Linda Davis for excellent work as editor of Newsletter/Nouvelles over the past few years. Linda's commitment and dedication is very much appreciated by all members. I am personally grateful to Linda for her time and patience in preparing me to succeed her. I will do my best to adhere to the high standards she has set.

My goal as newsletter editor is to continue to produce a professional publication of interest to all OALT/ABO members; to ensure that members who have something to say will be heard; to keep everybody up-to-date on association business and other current topics that affect all our careers.

I see this as a unique challenge not only for myself, but for all members. This is your newsletter and therefore its contents should

be a group effort. I am open to any of your suggestions or comments for the content of future issues.

This first issue focuses on "Reflections '93" held in Sudbury on May 10-14, 1993. It also brings you up-to-date on the new OALT/ABO executive, regional workshops, and job liaison contacts. As well, information on the "Name the Newsletter Contest" is provided. Don't forget to enter!

Next year the annual conference is being hosted by the Halton-Peel region on May 25-29, 1994. "Revolution Evolution '94" will offer a wide range of insightful workshops and exciting entertainment for all. Please plan to attend.

I apologise for the delay in publication of this first issue. As with the newsletter, the OALT/ABO executive has also undergone some changes. We are now fully versed in our new positions and the newsletter is back on schedule. The next executive meeting will take place on November 27, 1993. The next newsletter will be published in late December. Anyone who wishes to submit copy for issue no. 2 should do so by December 10, 1993.

Brady Leyser, Editor

## Information to Contributors

The editor welcomes any articles or news items of interest to the Library Technicians of Ontario. Contributions should be sent on disk when possible, (Mac or DOS, please indicate which format, program and version number your article was created in) and a hardcopy printout should also be provided. Include your full name, telephone number, and regional affiliation. French translation of official executive business is provided. Otherwise, publication will be in the language of submission.

Newsletter/Nouvelles, Editor, Brady Leyser, 29 Flanders Rd., Toronto, ON M6C 3K5

## President's Message

OALT/ABO celebrated its 20th anniversary this year. The theme of the annual conference was "Reflections". For those who attended the conference, it was a time to reflect back on why the association was formed, to reflect on friendships made over the years, and to reflect on the feelings of pride we each have as members of OALT/ABO.

Over the next year the Provincial Executive will be taking a forward look at how the association can be guided into new directions. We need to seriously address how we can better meet the needs of current and future members.

Although regional autonomy is very important to some aspects of this organization, the economic difficulties we face in the workforce are affecting all of us in this profession. We all need to be aware of the bigger picture. From the provincial viewpoint it is more important than ever we all pull together in the same direction. With the modern convenience of fax machines, modems, and teleconference calls, it is easier now than ever before to stay in closer contact with each other.

Over the next year we hope to see completion of the rewriting of the constitution to better reflect the needs of the association. The membership database is being upgraded with new software to provide a more efficient system. Absolutely every member of this association should be interested enough to want to have input into these matters. Let us hear positive suggestions from all regions on how the constitution can best work for everyone.

What I would like to see at the regional level is all of you passing on the pride you feel in OALT/ABO to other library technicians. Help to make your co-workers aware the association exists and how it will benefit them to become members. With new faces come new ideas and new networking opportunities for all of us. To remain a vibrant, energetic organization there must be growth and it's up to all of us to aid in that growth process.

**Suzanne Orlando, President**

## Revolution Evolution '94

On behalf of the Halton-Peel region I would like to extend an invitation to attend Revolution Evolution '94. The conference will be held at Erindale College in Mississauga on May 25-29, 1994. Full registration (not including accommodation, meals, or special events) for a graduate member is \$300 and for students and senior citizens the cost is \$250. Group rates are also available.

An exciting professional and social agenda have been scheduled. A few of the workshops that will be offered include; Internet, stress management, career development, automated library systems, and personal development. A Tex Mex barbecue including line dancing and live entertainment is also scheduled so dig out you western gear. The banquet theme will be "An Evening at the Mardi Gras" and masks are required!

The Annual Business Meeting is scheduled for Friday morning. Please make a point of being there!

Conference inquiries should be addressed to: Marsh Hunt, Conference Chairperson, c/o OALT/ABO, Abbey Market Post Office, Box 76010, 1500 Upper Middle Road West, Oakville, ON, L6M 3H5.

## Name the Newsletter Contest

The OALT/ABO Newsletter/Nouvelles is looking for a new name. All members can have their input with an entry in the "Name the Newsletter Contest".

We are looking for creativity, originality and a name that is most representative of our association and its goals and objectives. And what's a contest without a prize? The member who submits the name chosen will receive an honorarium of a one year free membership to OALT/ABO.

The contest is open to all OALT/ABO members. Each member may submit up to three entries. Entries must be received no later than Friday, January 21, 1994. The winning entry will be chosen via a vote at the OALT/ABO Executive meeting on February 5, 1994. The winner will be notified and presented with their honorarium by their applicable Regional Director. The new name will commence with the March issue of the newsletter. Send your entries to: **Brady Leyser, Editor, 29 Flanders Rd., Toronto, ON, M6C 3K5**

## 1993/94 OALT/ABO Executive

### Suzanne Orlando, President

Suzanne is a graduate of Sheridan College. She works for the Peel Board of Education as a Library Automation Technician troubleshooting UTLAS database and software problems, automating new school libraries, training library staff for automation, and organizing professional development for library technicians within the board. Suzanne is also busy with an active family, has a sewing business, is a collector of "neat" stuff, and reads in her spare time.

### Barbara Cope, Vice-President

Upon graduation from Algonquin College in 1974, Barbara was hired to oversee the newly expanded Adult Reference Room of the Smith Falls Public Library. In 1976, Barbara accepted a position as acquisitions clerk with the Public Works Canada Library. In 1980 PWC gave her the opportunity to change her focus to reference work. During the last few years with continuing staffing cuts at PWC, Barbara has been called upon to perform all aspects of library work.

### Penni Lee, Secretary

Penni is a graduate of Seneca College. She is currently the Senior Library Technician with the Ontario Ministry of Finance Library in Oshawa. Penni has been an active community volunteer and is now ready to turn her attention to OALT/ABO.

### Theresa Kennedy, Treasurer

Theresa holds a B.A. from the University of Western Ontario and a Library Technician diploma from Lakehead University. She is currently the Assistant Librarian at Weir and Folds, a Toronto law firm. Theresa also does community volunteer work and is an active member of the Toronto Association of Law Librarians (TALL).

### Mike Mortimer, Public Relations Co-ordinator

Mike is a recent graduate of Sheridan College. He is the volunteer Public Relations Co-ordinator for the Umberto Ricci Art Foundation in Hamilton. Mike's background is in print and broadcast journalism.

# Annual Conference

Special Section

# Reflections '93

## Report on REFLECTIONS '93 by Carol Moher

In the short time that I have been a member of the OALT/ABO, I have had the opportunity to participate in the Association's annual conference as both a delegate and as a volunteer.

As a delegate to EXPLORATIONS '92, I must admit that I gave no thought to the planning and work that must go into the job of putting on an annual conference. I merely enjoyed myself at the conference's workshops and social events.

This year, however, as a volunteer at REFLECTIONS '93 I saw the other side of conference life. The amount of work and time that the conference organization team put into this conference is mind-boggling. Having to deal with all the facets of the conference such as accommodations, workshops, tours, registration, entertainment to name but a few, requires a dedicated team. Such a team must also be self sacrificing, flexible and, most important of all, possess a sense of humour.

Even once the conference was underway, I was constantly amazed at the daily decisions that had to be made. I can only say that the small part I played at this year's conference opened my eyes to the hard work and long hours that go into the job of hosting a conference. The conference organizing team did an amazing job and they should be justifiably proud of all the work that went into REFLECTIONS '93.



*The Annual Business Meeting, (L to R, Bette Gore, Theresa Kennedy, Suzanne Orlando, and Marsh Hunt).*

## Rapport sur REFLECTIONS '93 par Carol Moher

Étant membre d'OALT/ABO depuis peu, j'ai eu la chance de pouvoir assister aux conférences annuelles en tant que déléguée et membre de l'équipe d'organisation de la conférence.

En tant que déléguée pour EXPLORATIONS '92, je dois vous avouer que je ne me suis pas posé trop de questions sur l'organisation d'une conférence ou même du montant de travail qu'il faut investir. J'ai assisté aux ateliers et je me suis bien amusée lors d'activités sociales.

Cette année, par contre, je faisais partie de l'équipe qui organisait la conférence. Le temps et le travail qui doit être investi pour coordonner un tel événement est effarant. Régler tous les problèmes de logement, d'ateliers, tours, d'inscription et de divertissements pour n'en nommer que quelques-uns demande une équipe très dédiée à la cause. Cette équipe doit se sacrifier, être flexible et surtout avoir un bon sens de l'humour.

Même une fois la conférence commencée, j'étais ébahie des décisions journalières qui devaient être prises. Je peux dire que je n'ai joué qu'un petit rôle lors de la conférence, mais cela m'a ouvert les yeux sur le temps et l'énergie qu'il faut pour organiser une conférence. L'équipe de REFLECTIONS '93 a fait un travail magnifique et devrait être fière de leur conférence.

## Depository Services Program

This workshop was presented by Mr. Bruno Gnassi who has been in management positions with DSP for the last few years.

The history of the operation was detailed, dating back to 1869 when the Office of the Queen's Printer was established by an Act of Parliament. And more recently, the Canada Communications Group, which DSP is part of, was the first Canadian Special Operating Agency to be established, based on successful equivalents in England, New Zealand and Northern Europe.

Ninety-two percent of all Canadians live within easy access to a "depository" library. All publications that are sold to them, are Crown property ad infinitum, so any library found to be abusing the system, such as networking publications available in electronic formats, could lose their depository status.

With the ever changing technologies, libraries can contact DSP in many ways - ENVOY 100, fax, telephone, mail. Work is being done on making their weekly Checklist available on FreeNet.

The workshop provided much insight into the operational background of the programs, from lack of co-operation by some government departments regarding provision of their publications, to continuing staff cuts like in many libraries, but still expected to do more with less, which helped the delegates understand any possible delays, etc... that they might experience when dealing with DSP.

However, with continuing budget cuts, it is certainly a program that many libraries can be very glad of for its assistance in the provision of low or no cost publications.

## Service du Programmede de Dépôt (SPD)

Cet atelier a été présenté par M. Bruno Gnassi gestionnaire pour le SPD depuis quelques années.

Une historique des services datant depuis 1869 alors que l'Office of the Queen's Printer a été créé par un Acte du Parlement. SPD fait partie du Canada Groupe de Communications qui a été la première agence à opéré sous le statut d'Agence canadienne d'opération spéciale. Ce type d'agence est basé sur les équivalents existants en Angleterre, en Nouvelle Zélande ainsi que dans le Nord de l'Europe.

Quatre-vingt douze pour cent des Canadiens vivent à proximité de bibliothèques "dépositaires". Toutes les publications vendues aux bibliothèques sont les biens de la Couronne ad infinitum. Donc les bibliothèques qui abusent le système en utilisant par exemple les formats électroniques de publications risquent de perdre leur statut de bibliothèques "dépositaires".

Avec les changements continuels en télécommunications, les bibliothèques peuvent contacter le SPD de plusieurs manières - ENVOY 100, télécopieur, téléphone ou par courrier. Un projet en cours est de publier la liste rose (Weekly Checklist) en utilisant FreeNet.

L'atelier a permis aux délégués de comprendre un peu mieux le système, les raisons pour les délais mais aussi de découvrir les problèmes que le SDP doit faire face tels que la non coopération de certains ministères à fournir leurs publications, les coupures budgétaires et du personnel tout en conservant un taux élevé de demandes.

Une chose est certaine qu'avec toutes les coupures budgétaires que les bibliothèques doivent faire face, un service tel que le SPD est essentiel à l'acquisition de publications, car il permet l'achat de documents à frais minimes ou non-existants.

## IHS - A World Of Information

IHS (Information Handling Services) provides industry and government with a method of making available their technical and regulatory Standards in formats such as CD-ROM, On Line Databases, Microforms as well as the traditional hard copy. This workshop delivered an overview of the reasons for the increased demand for this type of information and how it is maintained and delivered.

IHS is advertised as providing the largest collection of domestic, international and foreign standards as well as military specifications and industrial vendor catalogs. The "search" language is FULL TEXT based and meticulously cross referenced.

## IHS - Un Monde d'Information

IHS (Information Handling Services) fournit à l'industrie et au gouvernement une façon de rendre disponible à tous les normes techniques et réglementaires en utilisant des formats tels que les CD-ROM, les bases de données automatisées, les microformes ainsi que sur format papier. L'atelier nous a donné une vue d'ensemble sur les raisons pour lesquelles ce type d'information est de plus en plus en demande, comment cette information est conservée et livrée.

IHS s'affiche comme étant le fournisseur ayant la plus grande collection de normes domestiques, internationales et étrangères ainsi que les spécifications militaires et les catalogues de vendeurs industriels. La recherche se fait par texte et le renvoi est méticuleusement indexé.



## Environmental Issues

This workshop was the second of a two-part seminar dealing with the Dangerous Goods Information System that is being developed within Transport Canada. The session on environmental issues covered the available federal, provincial, international and municipal legislation on or about toxic sites and environmental assessments. CD-ROM databases such as TOMES, Poisonsindex and Chemlink were demonstrated.

## Problemes Environnementaux

Cet atelier était la seconde partie d'une présentation sur les systèmes d'information en matières dangereuses du ministère des Transports. Cette session a couvert les problèmes de l'environnement, des sites toxiques et les évaluations environnementales ainsi que les législations fédérales, provinciales, internationales et municipales. Une démonstration des bases de données de TOMES, Poisonsindex et Chemlink ont été présentée.

## Creating Magic & High Performance In Your Team

This workshop was presented by Marie-ève Marchand of the Niagara Institute.

We learned that in order to succeed, a team must have a goal, as well as: leadership, a matching of people's skills and tasks; people willing to work hard; all the team's members are valued and consulted; trust amongst the members who are willing to share information and to not have any secrets; the members support and help one another; to have weekly meetings; an open atmosphere; equality; recognition of the members' individuality; and each member has an equal say in the decision making.

Some of the "task" roles that various team members take on include; initiator, information seeker, opinion seeker, information provider, clarifier, reality tester or orienteer. As well, here are some of the "relationship" roles that are taken on: harmonizer, gatekeeper, tension relaxer, encourager, compromiser or norm keeper.

And in case your team is having trouble meeting its goal, maybe these are some of the defensive routines that the members are using: not saying what they really think; changing the topic when its uncomfortable; being intimidating; declaring some topics as being un-discussable; and shifting the burden.

## Créer Une Magie et Un Rendement Élevé au Sein de Votre Équipe

Cet atelier a été présenté par Marie-ève Marchand de l'Institut de Niagara.

Nous avons découvert que pour avoir une équipe qui fonctionne, il fallait avoir un but, mais aussi avoir; du leadership; des gens qui se marient bien aux tâches à accomplir; des gens qui sont prêts à travailler fort; que tous les membres de l'équipe sont importants et égaux; que la confiance règne au sein du groupe; qu'il y ait un partage d'information, et surtout pas de secret; que les membres de l'équipe se soutiennent mutuellement; des réunions hebdomadaire; une atmosphère ouverte, la reconnaissance de l'individualisme de chacun et finalement que tous les membres de l'équipe puisse s'exprimer en toute liberté.

Chacun joue un rôle au sein d'une équipe, on a pu découvrir deux types - rôle de "tâches" tel qu'instigateur, chercheur d'information ou d'opinion, pourvoyeur d'information, orienteur ou vérificateur - rôle de "relation d'aide" tel que celui qui garde l'harmonie au sein du groupe, qui encourage, qui fait des compromis, qui relaxe l'atmosphère qui est le garde-barrière.

Si votre équipe a de la difficulté à atteindre ses objectifs, c'est peut-être qu'au sein de votre équipe on retrouve les mécanismes de défense suivants: communication close (on ne dit pas toujours se à quoi on pense réellement), on change de thèmes ou de sujets si la situation devient inconfortable, on est intimidé, ou qu'on a décidé que certains sujets sont tabous ou encore on essaie de chercher les excuses.



## Impact of Current Information Technology

The advances in telecommunications and computer technology has revolutionized the world - especially the Library world. Universal access to vast amounts of information that are now being stored in a variety of formats is becoming common place.

In this workshop, Professor Coll not only discussed the new developments in informatics and what impact it has on those who deliver information to their patrons, he also explained the philosophy behind the technology and what we all can expect the future to bring. This included such topics as the science of digital image processing and fibre optics replacing hard cables and wires.

## Impact des Technologies Nouvelles Sur l'information

Les progrès en télécommunications et dans le domaine des ordinateurs a révolutionné le monde - surtout le monde des bibliothèques. L'accès universel à une montagne d'information qui est conservée sous différents formats est chose courante dans la vie d'aujourd'hui.

Dans son exposé, le Professeur Coll n'a pas seulement discuté des nouveaux développements en informatique et l'impact sur les gens qui doivent fournir l'information aux clients, mais il a expliqué la philosophie derrière cette technologie et ce qu'on devrait espérer pour le futur, tel que la science des images numériques, les fibres optiques remplaceront les fils électriques etc...



The OALT/ABO Ten Years Award recipients for 1993 are:  
Voici la liste des récipiendaires du certificat de Dix ans d'adhésion:

Susan Bourdeau	Ottawa
Tina L. Brophy	Huron
Judy Elston	Sudbury
Aileen K. Fisher	TALTA
Lakehead University	Thunder Bay
William Land	Sudbury
Lynn Purdy	Halton-Peel
Julie Rancourt	Sudbury
Lorrie Robert	Sudbury
Seneca College	TALTA
Marie Leigh Sheppard	Sudbury
Anna Takashiba	TALTA
University of Toronto	TALTA
Kathi Vanden Heuvel	Lohania
Elaine Wallis	Huron
Sharon Wigney	Sudbury

## That's Entertainment!!!

This year, we tried to arrange different and fun events for all to participate in.

We started on Tuesday night with a BBQ and Country Line Dancing. Outside in the Quad, we ate hamburgers and hot dogs and then learned how to do the Achy Breaky, the Romeo, the Tush Push and several other country dances. At one point, we had everyone up on dance floor trying. Prizes were given for the best and the worse and there were door prizes for several. We gathered an audience of young students, who watched in amazement as the "old" people strutted their stuff.

Wednesday was a free night for all those who didn't attend the ABM.

Thursday was an invitation to Murder. Bigtime Murder presented "The Joker's Wild" just for us. Seven amazing actors, plus our own Ronn Cheney, performed throughout cocktails and dinner. Sherry Stewart surprised everyone by guessing who and why the murder was done. James Harris came a close second (not bad for a real policeman).

Throughout the entire conference for all who stayed on campus, we put together a scavenger hunt, clues were found in the **Midnight Reflections**. From a postcard of Ottawa to a travelling iron, it was a riot to see the imaginations at work. Marg Bushell, Pennie Lee, Loretta Harris and Theresa Kennedy all won a prize.

Then came the big event, our banquet and casino. Dinner was a feast to be eaten. Cold Strawberry soup to start, followed by Caesar Salad, Chicken Almond with Duchess potatoes, baby glazed carrots and lemon broccoli. Dessert was Baked Peach Alaska.

Then came the fun, a casino for our gambling pleasure. Blackjack and the Wheel of Fortune brought many a good time. Each player started off with \$200.00, then proceeded to try and win more to purchase fabulous prizes. The big winners were Theresa Kennedy and Ronn Cheney.

We also had a hospitality suite set up on the residence floor. Coffee, tea, hot chocolate were available every morning. There was a fridge stocked with cold drinks and whatever people wanted to contribute. We met every morning to start the day off right and finish each evening. This was a great way to meet with everyone.



*An evening of murder and mayhem.*



*Time to relax and mingle.*

## Quel Divertissement!!!

Cette année, nous avons organisé pour vous des activités différentes tout en tenant compte de la participation de tous et chacun.

Nous avons commencé la Conférence, mardi soir, avec un Bar-B-Q et la danse en ligne style Western. Dans la section du Quad, nous avons pu manger des chiens-chauds et des hambourgeois, tout en apprenant les pas du Achy Breaky, du Romeo, du Tush Push et de plusieurs autres. Nous avons réussi à faire danser tout le monde. Plusieurs prix de présence ont été donnés pendant toute la soirée. Nous avons attiré l'attention de plusieurs résidents du campus universitaire qui se sont bien amusés à nos dépens.

Mercredi avait été identifié comme journée libre, permettant ainsi aux membres d'assister à la RAA.

Jeudi soir, vous étiez invités à résoudre un meurtre. La compagnie Bigtime Murder nous a présenté "The Joker's Wild". Sept acteurs incluant notre propre Ronn Cheney nous ont donné une performance des plus mémorables. Sherry Stewart en a surpris plusieurs en accusant le vrai coupable. James Harris est arrivé second (pas mal pour un vrai policier).

Tous ceux qui ont eu la chance de demeurer sur le campus universitaire, ont pu participer à une chasse au trésor. Les indices paraissaient tous les soirs lors de la publication de **Reflets de Minuits**. Que d'imagination il a fallu pour trouver une carte postale d'Ottawa ou encore un fer de voyage. Marg Bushell, Penni Lee, Loretta Harris, and Theresa Kennedy ont toutes gagné des prix.

Notre coup de grâce fut le banquet et la soirée Casino. Le repas était un festin digne d'un roi; soupe à la fraise, salade César, poulet aux amandes, pommes de terre duchesse, carottes et brocoli. La pièce de résistance le dessert - l'omelette norvégienne aux pêches. Quel régal pour les papilles gustatives. C'était magnifique!

Ensuite, nous avons pu tenter notre chance aux tables de Blackjack et de roue de fortune. Chaque personne avait reçu un montant de 200\$. Le but était d'accumuler le plus d'argent et d'acheter les cadeaux qui étaient sur une table. Les grands gagnants de cette soirée étaient Theresa Kennedy et Ronn Cheney.

Un salon d'hospitalité était disponible en résidence. Café, thé, chocolat chaud était offert à tous les lève-tôt. Un réfrigérateur rempli de boissons gazeuses et de boustifaille pour les réunions du soir. C'était une agréable manière de rencontrer les autres délégués.

The Conference Committee would like to thank all delegates for participating in this year's conference. Over 130 library technicians, library clerks and librarians took part in the activities organised for them - workshops, social events, tours, etc. We also would like to acknowledge all workshop leaders for their time and efforts during the four days of workshops:

Le Comité de la Conférence désire remercier tous les délégués qui ont assisté à la Conférence. Plus de 130 biblio-techniciens, commis de bibliothèques et de bibliothécaires ont pris part aux différentes activités préparées pour eux, ateliers, soirées sociales, visites guidées etc... Nous désirons aussi remercier les conférenciers qui ont donné de leur temps et efforts pendant les quatre jours d'ateliers:

Barry Anderson	Eric Booth	Laurie Campbell	David C. Coll
Jean Marc Côté	Lyette Doré	Suzanne C. Faure	Norma Gauld
Bruno Gnassi	Gawain Harding	Barbara Herd	Doug Hickey
Barbara Hollander	Marsha Hunt	Alan McLay	Marjorie Mann
Marie-ève Marchand	Jan Michaels	Shirley Mills	Marilyn Rennick
Judy Sadaka	Luc Simard	Michelle Slachta	Regg W. Struyk
Stephen Toy	Huguette Lussier Tremblay		Betty Woodman

For their financial support and collaboration during this conference our thanks to our exhibitors and advertisers.

Pour leur contribution financière et leur collaboration pendant la conférence tous nos remerciements à nos exposants et publicitaires.

Active Living Alliance for Children and Youth	ASTED
CANEBSO	Carr McLean
Compliments of a Friend	Jewelry by Beth
L'Intérieur	La Librairie du Soleil
La Librairie Trillium	M.E. Phipps and Associates
National Library of Canada	OALT/ABO
Somi Accessories	Wend-Tees
Canada's Four Corners	
Information Handling Services	
La Librairie de la Capitale	
Miss Hall's Personnel Services	
National Standards Association	
Tony Graham Motors	

Many companies and individuals have supplied gifts and items for the kits, we wish to thank them for their generosity, because without their gracious collaboration a lot of the activities especially the Casino would not have been such fun. We would also like to thank the members and non-members of the ORB/SRO for their help during the last year and especially three weeks prior to the Conference:

Plusieurs compagnies et individus nous ont fourni des cadeaux ou de l'information pour les kits, nous désirons les remercier pour leur contribution, car sans leur participation plusieurs des activités, surtout le Casino, n'auraient pu être des soirées aussi amusantes. Nous désirons remercier les membres et les non-membres d'ORB/SRO pour leur aide au cours de l'année passée et surtout les trois semaines qui ont précédé la Conférence:

Danielle Amat	Diana Brown	Barbara Cope	Pat Graham
Sylvie Bertrand	Judy Bourdeau	Paul Bourdeau	Cathy Dunn
Louis Genest	Joanne Hunter	Carol Moher	Sue Bourdeau
Claudine Guenette	Linda Landreville	Sherry Stewart	Carol-Ann Kennedy
Ruth Kennedy	Gisèle Lacourse-Phillon	Jean-Paul Lorrain	Lise Morin
Caroline Strolenberg	Kathleen Stewart		

The ORB/SRO Conference Organizing Team has the difficult task of informing all members who attended REFLECTIONS '93, but especially the workshop on laughter, that Mrs Mann, the workshop leader, has passed away, after a bout with cancer. We were privileged to have her with us for our conference. As Mrs Mann would have said: "Laughter matters".

Le Comité organisateur de la Conférence a la lourde tâche d'informer les membres qui étaient présents à REFLECTIONS '93 mais surtout ceux qui ont assisté à l'atelier sur le rire, que Mme Mann est décédée à la suite d'un cancer. Nous devons nous compter parmi les chanceux qui ont pu cotoyer une telle personne. Comme le disait Mme Mann: "Le rire est important".

# Reflections '93 Reflections '93

Conference coming up...

## Revolution Evolution '94

For more info, see page 2

## Around The Regions

### ■ Halton-Peel

**Oct. 26, 1993** - Conference Update Meeting.

**Dec. 1, 1993** - Wine and Cheese Reception - Come out and meet new and old friends.

**Jan. 29, 1994** - Super Saturday - Workshops

Contact Person: Noreen McKechnie  
(905) 844-1302 (h), (905) 274-2391 (w)

### ■ Huronia

**Dec. 2, 1993** - Annual Christmas Meeting - Enjoy holiday festivities with your colleagues.

**March 26, 1994** - Annual Business Meeting

Contact person: Judy Koenig  
(705) 444-1076 (h), (705) 445-1571 (w)

### ■ Lohania

**Nov. 1993 (TBA)** - Jane Thompson will be providing a library tour of Assumption College. This is a new facility and Jane is going to demonstrate their new computer system "Winnebago".

Contact person: Vicki Lisowyk  
(519) 268-2160 (h),  
(519) 451-2500, ext. 2172 (w)

### ■ Ottawa

**Nov. 1993 (TBA)** - The new philosophy of training in the Federal Government known as "Mentoring".

Contact person: Susan Bourdeau  
(613) 231-7557 (h), (613) 943-8940 (w)

### ■ Sudbury

**Sept. 28, 1993** - Regional Executive Meeting

**Nov. 6, 13, or 20, 1993 (TBA)** - Fall Workshop

**Jan. 14, 1994** - New Year Rendez-Vous

**March 26, 1994** - Annual Business Meeting

**April 1994 (TBA)** - Spring Workshop

Contact person: Christine Davy  
(705) 673-8767 (h), (705) 524-7333 (w)

### ■ Thunder Bay

**Dec. 2, 1993** - General Meeting - Lorraine Moody will speak of her experiences working as a Library Technician and Lenora Aedy will discuss the history of the Library Techniques program at Lakehead University.

Contact person: Helen Hyvarinen  
(807) 767-3679 (h), (807) 343-4351 (w)

### ■ TALTA

**Nov. 2, 1993** - Harassment in the Workplace

**Dec. 1993 (TBA)** - Christmas Social

**Jan. 1994 (TBA)** - Total Quality Management

Contact person: Toni Ariganello  
(416) 531-2258 (h), (416) 325-3901 (w)

## Job Liaison Contacts

### ■ Halton-Peel:

Gisela Smithson (905) 279-9973

### ■ Huronia:

Judy Koenig (705) 444-1076

### ■ Lohania:

Donna Fossum (519) 668-7823

### ■ Ottawa:

Ian Leslie (613) 225-9504

### ■ Sudbury:

Linda Davis (705) 566-9374

### ■ Thunder Bay:

Joyce Torma (807) 345-5008

### ■ TALTA:

Grace Lofters (416) 239-5646

## Notes and News

### ■ Did You Graduate from Seneca College?

This year marks the 25th anniversary of Seneca College. The Alumnae will host a combined Homecoming 25th Anniversary in November of this year, for Alumni, their spouses and children.

Saturday, November 13, 1993, from 1:00pm-6:00pm, at the Newnham Campus Senecentre. "Come On Home to Celebrate".

### ■ Improve Access to Your Library with Build and Borrow

The Build & Borrow Plan is an innovative program, established by the CNIB Library for the Blind, which allows public libraries to quickly and easily improve service delivery to people who are blind, visually impaired or print impaired (this includes persons with a physical impairment or learning disability which prohibits them from reading or handling printed materials).

With Build & Borrow, public libraries build their own collections of alternative format materials while taking full advantage of the CNIB Library's collections & expertise.

For more information contact:

Marina Ross, Manager,  
Sales and Community Support  
CNIB Library for the Blind  
1929 Bayview Avenue  
Toronto, Ontario  
M4G 3E8,

Tel. (416) 480-7692,  
Fax (416) 480-7700